



2017 to 2018 Fees Report



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Table of Contents

Ministers' Message.....	1
General Fees Information	3
General and financial information by fee category	3
Fees under the department's authority	5

Ministers' Message

On behalf of Employment and Social Development Canada, we are pleased to present the 2017 to 2018 Report on Fees.

On June 22, 2017, the [Service Fees Act](#) received Royal Assent, thereby repealing the [User Fees Act](#).

The Service Fees Act introduces a modern legislative framework that enables cost-effective delivery of services and, through enhanced reporting to Parliament, improved transparency and oversight. The act provides for:

- a streamlined approach to consultation and the approval of new or modified fees;
- a requirement for services to have service standards and reporting against these standards, along with a policy to remit fees to fee payers when standards are not met;
- an automatic annual fee adjustment by the Consumer Price Index (CPI) to ensure that fees keep pace with inflation; and
- annual detailed reporting to Parliament in order to increase transparency.

This 2017 to 2018 Fees Report is the first report to be prepared under the Service Fees Act. The report includes new information such as a detailed listing of all fees along with future year fee amounts. Additional fee information will be included starting next fiscal year, once Employment and Social Development Canada fully transitions to the Service Fees Act regime.

We welcome the increased transparency and oversight that the Service Fees Act's reporting regime embodies and we are fully committed to transitioning Employment and Social Development Canada to this modern framework.

**The Honourable Jean-Yves Duclos,
P.C., M.P.**
Minister of Families, Children and
Social Development

**The Honourable Carla Qualtrough,
P.C., M.P.**
Minister of Public Services and
Procurement and Accessibility

**The Honourable Patty Hajdu, P.C.,
M.P.**
Minister of Employment, Workforce
Development and Labour

**The Honourable Filomena Tassi, P.C.,
M.P.**
Minister of Seniors

General Fees Information

The tables that follow provide information on each category of fees, including:

- the name of the fee category;
- the date that the fee (or fee category) was introduced and last amended (if applicable)
- service standards;
- performance results against these standards; and
- financial information regarding total costs, total revenues and remissions.

In addition to the information presented by fee category, there is a summary of the financial information for all fees as well as a listing of fees under the department's authority. This listing includes the existing fee dollar amounts and the adjusted dollar fee amount for a future year.

General and financial information by fee category

General information

Fee category	Fees charged for the processing of access requests filed under the Access to Information Act (ATIA)
Fee-setting authority	Access to Information Actⁱ
Year introduced	1983
Year last amended	1992
Service standard	Response provided within 30 days following receipt of request; the response time may be extended pursuant to section 9 of the ATIA. Notice of extension to be sent within 30 days after receipt of request*
Performance results	Out of the 1,899 requests closed last fiscal year, the department responded to 1,566* requests within the legislative timeframe, for a performance result of 83%.
Other information	Even though the legislative deadline is 30 calendar days, extensions are allowed depending on the complexity of the request.

* Includes cases where a Notice of Extension is sent to the requester within 30 days of receipt of the request.

Financial information (dollars)

2016 to 2017 Revenue	2017 to 2018 Revenue	2017 to 2018 Cost*	2017 to 2018 Remissions†
9,105	7,145	2,006,487	Not applicable

* The amount includes direct and indirect costs, where such costs are identifiable and material.

† A remission is a partial or full return of a fee paid. Under the Service Fees Act, departments are required to develop policies that determine when fees will be remitted to fee payers should service standards not be met. The requirement for departments to remit is anticipated to come into effect on March 31, 2020. This effective date allows departments time to develop remissions policies and adjust service standard tracking and remittance systems. During fiscal year 2017 to 2018, some departments may have issued remissions, in accordance with the authority of their enabling legislation or regulation, as opposed to the authority given by the Service Fees Act. It is remissions issued under enabling legislations or regulations that are shown above.

Fees under the department's authority

Fee amounts for 2017 to 2018 and 2019 to 2020 and a future fiscal year, as applicable (dollars)

Name of fee	2017 to 2018 Fee amount	2019 to 2020 Adjusted fee amount*	Future fee amount and fiscal year†
Temporary Foreign Worker Program (TFWP) Service Fees for Labour Market Impact Assessments	1,000	Exempted **	Not applicable **

* Fees are adjusted annually in one of two ways: (1) Under the Services Fees Act, fees are adjusted in each fiscal year by the percentage change over 12 months in the April All-Items Consumer Price Index for Canada, as published by Statistics Canada for the previous fiscal year. The Consumer Price Index rate for this report is 2.2%. (2) The fees is subject to a periodic adjustment at a predetermined rate, in accordance with another authority in legislation or regulation.

† The "Future fee amount and fiscal year" is the new amount of the fee, in a future fiscal year other than 2019 to 2020, adjusted by a predetermined rate, in accordance with the authority in legislation or regulation.

**TFW is exempt from the Service Fees Act as per the Immigration and Refugees Protection Act. The Fees are fixed as per regulations.

ⁱ Access to Information Act, <https://laws-lois.justice.gc.ca/eng/acts/A-1/>