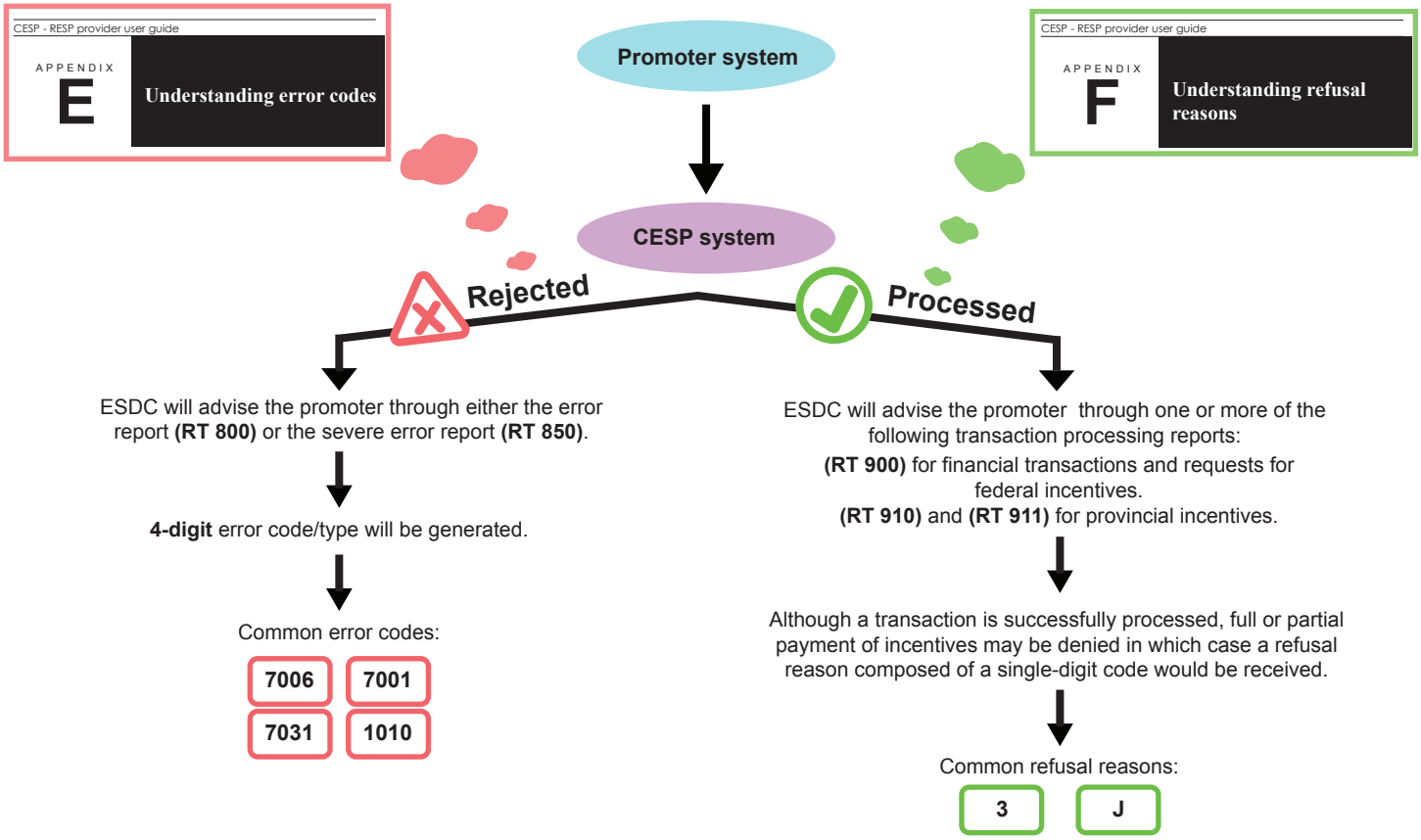
15. Error codes and refusal reasons

Promoters send monthly transactions to Employment and Social Development Canada (ESDC). The Canada Education Savings Program (CESP) system will either process or reject each transaction based on format and validation rules.



	DESCRIPTION	RESOLUTION (see Appendix E of the RESP provider user guide)
7001	Invalid value	Submit a new or corrected beneficiary information transaction (200-03) the following month. The financial transactions can be submitted in the same month for processing.
7006	Invalid SIN	Submit a new or corrected beneficiary information transaction (200-03) the following month. The financial transactions can be submitted in the same month for processing. The promoter should contact the subscriber or custodial parent to verify if the beneficiary's SIN information has been changed for any reason since initially provided. The promoter must submit a new 200-03 transaction with the new SIN information for each contract and specimen plan held for that beneficiary.
7031	Beneficiary is not associated with the specimen plan	Submit a new or corrected beneficiary information transaction (200-03) the following month. Check the error reports sent by the CESP system to verify the specimen plan ID submitted in the 200-03 transaction. Ensure that this specimen plan ID corresponds with the specimen plan ID submitted in the RT 400.

	DESCRIPTION	RESOLUTION (see Appendix F of the RESP provider user guide)
3	Age of beneficiary	For the Canada Education Savings Grant (CESG) and the Saskatchewan Advantage Grant for Education Savings (SAGES): no action required. Grant is only paid until the end of the calendar year in which the beneficiary turns 17 years old. For the Canada Learning Bond (CLB): contact the subscriber to verify the beneficiary's birth date. For the British Columbia Training and Education Savings Grant (BCTESG): verify the transaction date of the request and the age of the beneficiary.
J	Contract is not Individual / Sibling only	Submit a contract information transaction (100-01) with the individual/sibling only flag set to "Yes"; then reverse and resubmit the previously refused financial transaction.