WHEN TO CALL THE TIP LINE

TIP LINE: 1-866-602-9448

6:30am - 8pm EST *(You can also leave a message after hours and an agent will get back to you)*

We can take your call in over 200 languages. Ask to speak to someone in your language.

English Español Français 普通話 हिंदी 한국어 Tagalog ภาษาไทย

Your duties

Your employment agreement lays out your job and duties. You can be asked to do related tasks, but not a different job. If you feel forced to do a different job, call the tip line.

Your living situation

If your employer provides your accommodation, it should not be overcrowded, dirty, or have pests or broken appliances and furniture. Talk to your employer. If the problems are not fixed, call the tip line.

Your pay

The wages in your employment agreement are what you should be paid. Payments should be regular and not late. If your wages are different, or you were not paid, talk to your employer first as it may be an error. If not fixed, call the tip line.

Your workplace

Abuse can be from anyone. Some forms of abuse are name-calling, harmful comments, physical violence, keeping your documents from you, and threatening to deport you. This is unacceptable. Talk to your employer, and if not fixed or if you are unable to talk to the employer, call the tip line.

Your health

Employers must obtain and pay for private health insurance until your free provincial health insurance starts. If you are hired through the Seasonal Agricultural Worker Program (SAWP), your insurance is covered under your SAWP contract. Talk to your employer first, and if you are still unsure you have health insurance, call the tip line.

Your wellbeing

If you don't feel well, tell your employer. They can help you get medical help. If you need to see a doctor and are not allowed to, or if you are asked to work while sick, call the tip line.

Your hours of work

Your employment agreement may specify your hours of work. You have the right to refuse or accept more hours. Talk to your employer if you are unable to work longer hours. If you feel forced to work additional hours, call the tip line.

Your paycheque

Keep your paystubs for your records. The only money your employer can take from your pay is government deductions (like taxes) and what you agreed to in writing. If your employer is deducting money you did not agree to, talk to your employer as it may be an error. If not fixed, call the tip line.

Your workplace is being inspected for your protection

If your workplace is being inspected, don't be worried as this is for your protection. You have the right to take part in the inspection, but you don't have to if you don't want to. It will not affect your work permit. If a government agent asks to speak to you, you can if you want but you don't have to. If you do, answer their questions honestly and don't be afraid to speak up. They are there to protect your rights.

Canada

Your rights explained here:
Scan for more information