

# Are you experiencing homelessness? Make sure you're getting your payments

If you are staying in a shelter, in between homes, or don't have a place to live, the Government of Canada can provide financial support by getting you access to available benefit and credit payments.



Canada Revenue  
Agency

Agence du revenu  
du Canada

Canada

## Benefit and credit payments you could get

Payment	How often	Helps to...	How to get it*
Goods and services tax/harmonized sales tax (GST/HST) credit	July, October, January and April	offset the cost of GST or HST paid on products and services	Do your taxes every year
Advanced Canada workers benefit (includes a disability supplement if you're eligible for the disability tax credit (DTC)**)	July, October and January	reduce the cost of living for individuals and families who are working and earning a low income	Do your taxes every year <b>and</b> be eligible for Canada workers benefit
Canada child benefit (CCB)	Monthly	support the needs of children under 18	Do your taxes every year <b>and</b> apply using <b>Form RC66, Canada Child Benefits Application</b>
Child disability benefit	Monthly	support the needs of a child under 18 who is living with a disability and is eligible for the DTC**	Do your taxes every year <b>and</b> be eligible for the CCB
Provincial and territorial benefit and credit payments	Varies	offset certain costs by province and territory (payments calculated based on your tax return)	Do your taxes every year

\* In addition to meeting the eligibility criteria

\*\* More information on the DTC: [canada.ca/disability-tax-credit](http://canada.ca/disability-tax-credit)

# What you need to do your taxes

## Social insurance number (SIN)

To work in Canada or access certain government programs and benefits, you need a SIN. If you do not have a SIN or have lost it, contact Service Canada at **1-866-274-6627** or go to an office near you.

## Tax slips

At the beginning of the calendar year, you should receive tax slips with the information you need to do your taxes. If they are missing, get them online in My Account or call the Canada Revenue Agency (CRA) at **1-800-959-8281**.

**Keep your personal information up to date:** Changes to your address, marital status, or bank account can affect your payments. If you don't have a permanent home, you can use a temporary address, such as a shelter, to continue receiving your payments and mail.

**Do your taxes by April 30 each year to keep getting your payments:** If you are married or in a common-law relationship, both you and your partner need to file. In Quebec, you also need to file a separate provincial tax return with Revenu Québec. Find more information at [canada.ca/taxes-get-ready](https://canada.ca/taxes-get-ready)

## Protect yourself from scams

Beware of scammers pretending to be the CRA. When in doubt, call the CRA. Learn about what to expect if the CRA contacts you, go to [canada.ca/taxes-fraud-prevention](https://canada.ca/taxes-fraud-prevention)



## Get more information



### Online

Before calling, check Canada.ca!  
You may be able to find what you need  
at [canada.ca/benefits-credits-hi](http://canada.ca/benefits-credits-hi)

To order CRA publications in  
alternate formats, including large  
print and braille, go to  
[canada.ca/cra-multiple-formats](http://canada.ca/cra-multiple-formats)

**Free tax help:** You may be  
eligible to get your tax return  
filed for free by a volunteer.  
Find out if you are eligible at  
[canada.ca/get-tax-help](http://canada.ca/get-tax-help)



### By phone

Questions about benefits:  
**1-800-387-1193**

Residents of the territories with an  
867 area code: **1-866-426-1527**

General questions or to get forms:  
**1-800-959-8281**

TTY (teletypewriter): **1-800-665-0354**

Canada Video Relay Service (VRS):  
**1-800-561-6393**

Questions about social insurance  
numbers (SIN): **1-866-274-6627**  
(Service Canada)

Questions about doing taxes in Quebec:  
**1-800-267-6299** (Revenu Québec)

