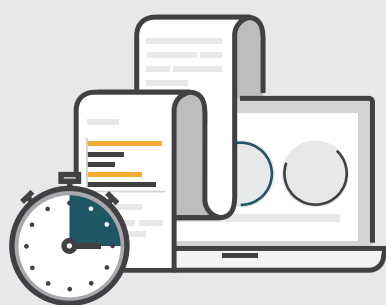




UNDERPAID in 2018?

Affected by Phoenix payroll issues? The Government of Canada has prepared this decision tree to help you during this tax filing season.

For tax questions, see canada.ca/taxes-phoenix. For tax slips questions, see canada.ca/gc-pay.



UNDERPAID in 2018

Did you receive an emergency salary advance/priority payment in 2018?

Y

N

If you only received emergency salary advances/priority payments in 2018, they are reported on your 2018 T4.

However, if you also started receiving payments from Phoenix in 2018, only your Phoenix payments, not your salary advances/priority payments, are reported on your 2018 T4.

Is your 2018 T4 accurate?

Y

N

Please contact the Phoenix call centre at 1-855-686-4729 or your compensation advisor. They will help you make corrections to your T4 and answer any other questions about your T4.

Did you receive an amended 2018 T4?

N

Y

Did you file your income tax return before you received your amended 2018 T4?

Y

N

You can submit **Form T1-ADJ, T1 Adjustment Request** after you receive your notice of assessment. For more information, please see [question 8](#).

Have tax-related questions?

Please call the CRA dedicated phone line at 1-888-556-5083.

Have questions specifically about your T4?

Please call the Phoenix call centre at 1-855-686-4729 or your compensation advisor.

To avoid penalties and continue to receive benefit payments, please file your 2018 income tax return by April 30 using the most recent 2018 T4 you receive.

For more information, please see [Filing due dates for the 2018 tax return](#) and [questions 7 and 8](#).

▶ If you have out-of-pocket expenses because of incomplete or inaccurate pay, you can submit a claim under the Phoenix claims process.

Please note that Revenu Québec will use the same approach if you work in Quebec and received a RL-1 slip.