

## ERRATUM

“Subsequent to tabling in Parliament and online publication of the 2016-2017 Departmental Results Report, two errors were corrected in the Results section for the Taxpayer and business assistance program:

In the Telephone programs results table, the amount of “Number of calls abandoned in the agent queue” should read 258,534, instead of 255,776. As well, the “Number of calls that received a busy signal” should read 14,947,677, instead of 16,467,355.

These errors have been corrected in both the PDF and HTML online versions of the 2016-2017 Departmental Results Report.”

“Subsequent to tabling in Parliament and online publication of the 2016-2017 Departmental Results Report, an error was corrected in the Key Results of the Benefit Programs section.

- The number of files reviewed should read 341,605 instead of 172,703.

This error has been corrected in both the PDF and HTML of the 2016-2017 Departmental Results Report.”