We will always be ready to respond to your needs and values. Let's partner together to ensure you are getting the best care and treatment possible.

Our mission is your health – Partner with us.

OUR PARTNERSHIP WITH YOU

TOGETHER, WE

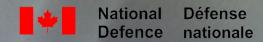
CAN FOSTER A

CULTURE OF RESPECT,

COMPASSION, AND

COMPETENT CARE.





AS OUR PATIENT, WE WANT YOU TO:

- Communicate openly and honestly with your health care providers about any of your health concerns and carry out all treatment recommendations
- Attend all scheduled appointments and participate actively in decisions about your care
- Be fully informed about all aspects of your care and be able to respect and receive a second opinion if desired
- Utilize CAF health care facilities whenever possible
- Inform CAF health services
 authorities of any medical or dental
 care received outside of CAF
 facilities
- Inform your chain of command of your medical or dental employment limitations

 Actively pursue healthy living, maximize personal resiliency, make wise life-choices, seek support services early, and fully engage in clinical care when needed



AS YOUR HEALTH CARE PROVIDERS, WE WILL:

- Engage you and your families to ensure their understanding and meaningful participation
- · Respect your choices

- Monitor and evaluate service and quality with input from you and your families
- Invite you and your family representatives to help us improve health care delivery
- Partner with you and your families to design and deliver services with you in mind
- Treat you with respect at all times and in the official language of your choice
- Ensure your chain of command understands your medical or dental employment limitations and provide advice and support on how best to manage them
- Support safe, quality patient care by following best-practices and using a collaborative team approach.

