

REQUEST FOR INFORMATION FROM FOREIGN SUPPLIERS

Hello,

Your Canadian customer is requesting your assistance to comply with a **mandatory information request (notice)** issued under section 46 or 71 of the *Canadian Environmental Protection Act, 1999*.

The request is being made as part of Canada's [Chemicals Management Plan](#) (CMP). The CMP is a Government of Canada initiative aimed at reducing the risks posed by chemicals to Canadians and their environment. The information collected through these notices will provide a better understanding of the commercial status of substances in Canada and will be used to inform further prioritization decisions, risk assessment activities and risk management actions, where required.

Your **Canadian customer must respond prior to the reporting deadline** to comply with the notice. More information on the current mandatory notices and their reporting deadlines can be found on the [Information Gathering Initiatives web page](#).

As a foreign supplier, you may export to Canada substances included in a mandatory notice, or mixtures, products or manufactured items containing these substances, and have information that your Canadian customer is not aware of and would not otherwise have access to. **The information you provide** will help the Government of Canada ensure all commercial activities related to these substances are considered before taking any further action.

The absence of information may result in the use of conservative assumptions in future risk assessments. Consequently, risk management measures may be implemented that impact your ability to sell certain substances or mixtures, products or manufactured items containing these substances to Canada.

Have you exported to your Canadian customer reportable substances or mixtures, products or manufactured items containing substances in a mandatory notice?

- Substances subject to a mandatory notice are listed in the notices found on the [Information Gathering Initiatives web page](#).

What type of information does your Canadian customer need?

- Your Canadian customer will typically need a list of the mixtures, products or manufactured items containing a reportable substance that you have exported to them in Canada.
- Your Canadian customer may also need related information such as the concentration or quantity of the substance in the mixture, product or manufactured item and the function of the substance within it (e.g., as a flavourant).

What if the information requested is confidential?

You can submit the confidential information directly to the Government of Canada as part of a blind submission.

Discuss with your Canadian customer which pieces of required information you will provide directly to the Government of Canada. Provide a note with your submission indicating that it completes your Canadian customer's submission (please include your customer's complete name and address).

Companies planning a blind submission should contact the Substances Management Information Line to discuss their particular case and obtain information on how to submit:

Telephone: 1-800-567-1999 (in Canada) or 819-938-3232 (outside Canada)

Email: substances@ec.gc.ca

Useful documents

More information including links to the official notice publication, Guidance Manual and Excel Reporting File, can be found on the [Information Gathering Initiatives web page](#).