

ESDC 101

Our Mission

The mission of Employment and Social Development Canada (ESDC), including the Labour Program and Service Canada, is to build a stronger and more inclusive Canada, to support Canadians in helping them live productive and rewarding lives, and to improve quality of life for Canadians.

Employment and Social Development Canada

Develops policies and delivers programs related to employment, social development, and social benefits.



Service Canada

Provides Canadians with a single point of access to a wide range of government services and benefits.

Labour Program

Promotes cooperation and fairness and provides expert advice and assistance on labour relations matters to workplaces.

What We Do

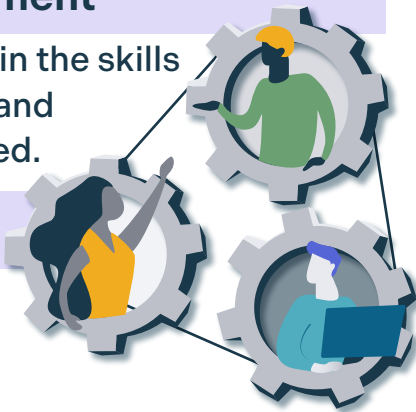
ESDC develops socio-economic policies and delivers programs that support and improve the well-being of Canadians through 5 core responsibilities.

1 Skills Development, Learning and Employment

Help Canadians access post-secondary education, obtain the skills and training to participate in a changing labour market, and provide support to those who are temporarily unemployed.

2 Pension and Benefits

Assist Canadians in maintaining income for retirement, and provide financial benefits to surviving spouses, people with disabilities and their families.



3 Social Development

Increase inclusion and opportunities for Canadians to participate in their communities.

4 Working Conditions and Workplace Relations

Promote safe, healthy, fair, and inclusive working conditions and cooperative workplace relations.

5 Information and Service Delivery

Provide information to the public on programs of the Government of Canada and provide services for government departments and other partners.



Programs and Services

ESDC delivers a wide range of programs and services that help Canadians through life...

Children and Families

- Early Learning and Child Care
- Canada Child Benefit (Finance Canada)
- Canada Learning Bond and Canada Education Savings Grant
- National School Food Program

Post-Secondary Education and Training

- Canada Student Grants and Canada Student Loans
- Youth Employment and Skills Strategy
- Canadian Apprenticeship Strategy

Employment and Unemployment

- Employment Insurance (EI)
- Employment supports delivered via provinces and territories
- Federal employment support programs
- Canada Workers Benefit (Finance Canada)

Seniors

- Old Age Security and Guaranteed Income Supplement
- Canada Pension Plan (CPP)
- New Horizons for Seniors Program
- Age Well at Home Initiative

... and supports diverse groups.

Newcomers

- Foreign Credential Recognition Program
- Service Canada initiatives to connect newcomers with government services

People with Disabilities

- Canada Disability Benefit
- Canada Disability Savings Program
- Canada Pension Plan disability benefits

Indigenous Peoples

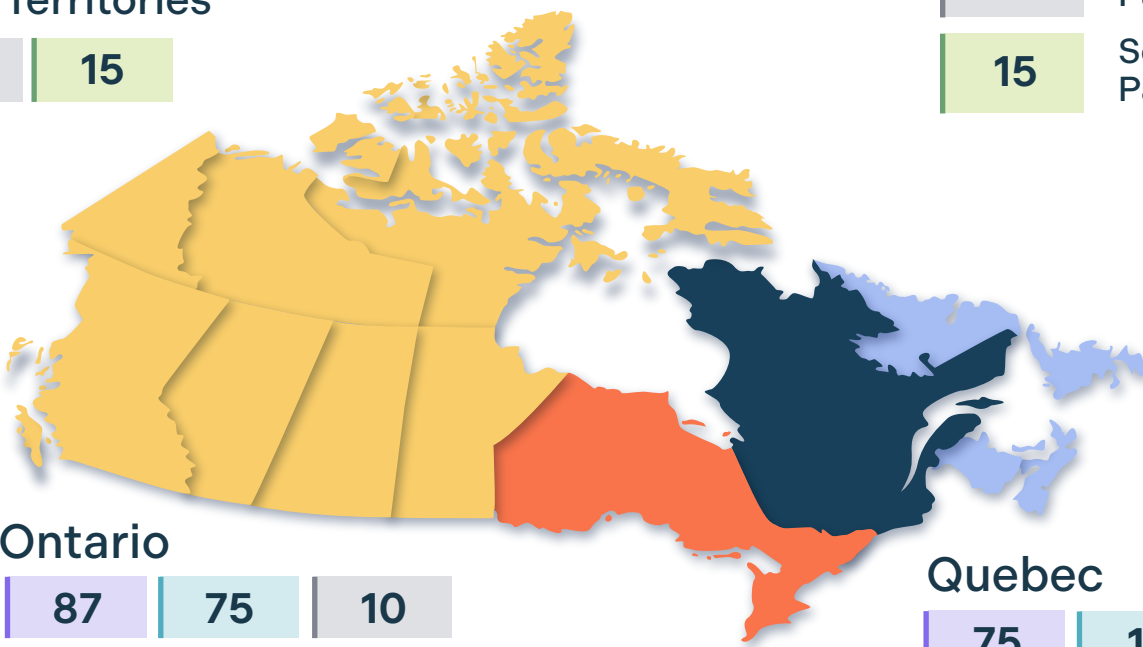
- Indigenous Skills and Employment Training Program
- Indigenous Early Learning and Child Care
- Skills and Partnership Fund

Where We Are

Service Canada in-person service network

Western Canada and Territories

98 128 5 15

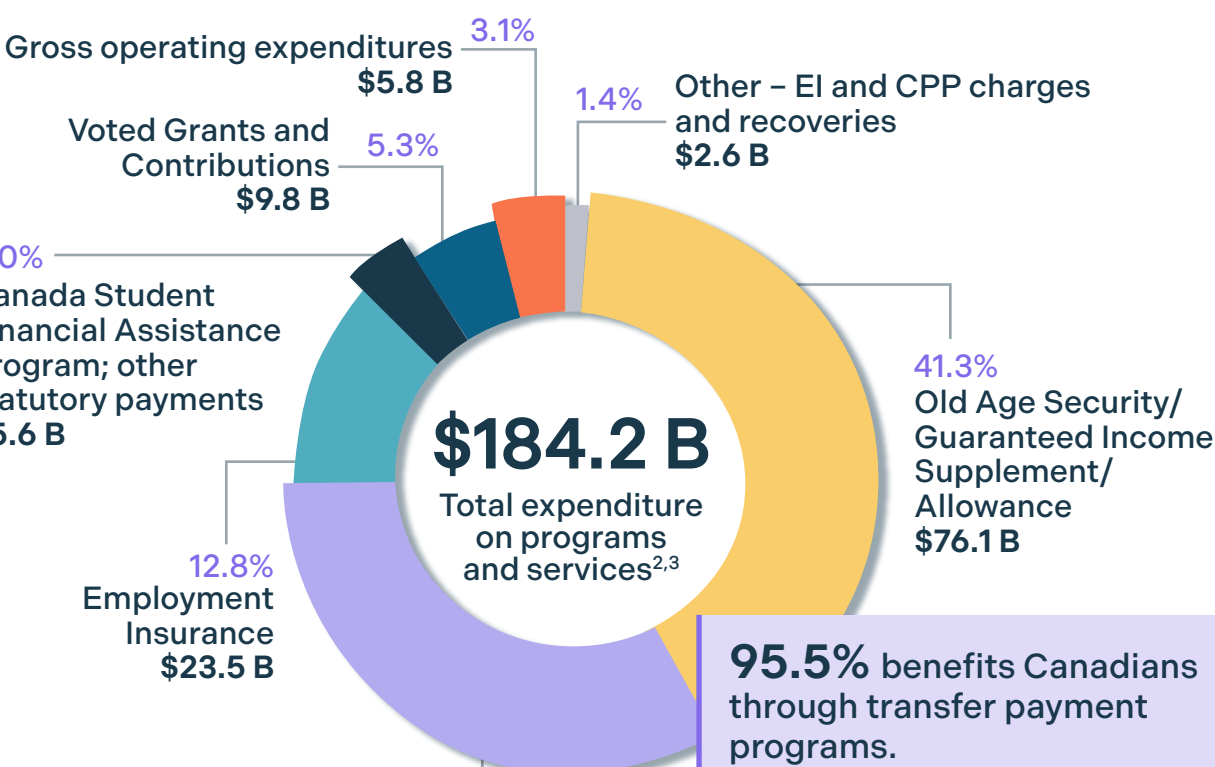


¹Service Canada Centres provide a wide range of services, with many locations offering passport services.

Source: ESDC Departmental Results Report 2023-2024

ESDC Expenditures

Actual expenditures for fiscal year 2023 to 2024



²This represents about 6% of Canada's GDP.

³This includes \$453.2 million of expenditures for partnership with other government organizations under the Department of Employment and Social Development Act.

Sources: ESDC Departmental Results Report 2023-2024
Statistics Canada. Table 36-10-0104-01 Gross domestic product (GDP), expenditure-based

Key Portfolio Organizations

Several statutory bodies, administrative tribunals and panels of specialists support the implementation of ESDC's mandate.

- Accessibility Standards Canada
- Canadian Centre for Occupational Health and Safety
- Canada Employment Insurance Commission
- Canada Industrial Relations Board
- National Advisory Council on Early Learning and Child Care
- National Advisory Council on Poverty
- National Seniors Council
- Social Security Tribunal of Canada

