

Schedule A

Acquirer

Participant Name	Enter text.
Instructions	
<p>The purpose of Schedule A is to provide Participants a consistent way to report any instance of non-compliance that occurred during the reporting period (January 1 to December 31, inclusive). <i>A separate schedule must be submitted for each issue.</i></p> <p>Participants must complete Section A for any issue already identified and reported to respective PCNO(s). Participants must not wait until they submit an AOC to report any instances of non-compliance. Acquirers must report an issue upon confirmation of non-compliance to respective PCNO(s).</p> <p>Participants must complete Section B for any issue identified during the process of completing the AOC.</p>	

Section A				
The information below must align with the information previously identified and reported. If more than one issue was identified/reported, please enter the relevant information for all issues within the spaces provided and use the Notes section, as necessary.				
Policy Element(s)	Enter text.			
Date issue was identified	Enter text.			
Date issue was reported to applicable PCNO(s)	Enter date.	Was it an RCI?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Date the issue was resolved	Enter date.			
If not yet resolved, date issue will be resolved	Enter date.			
Notes:	Enter text.			

Section B		
Policy Element(s)	Enter text.	
Total number of impacted merchants	Enter text.	
Date the issue was identified	Enter date.	
Date the issue has been outstanding since	Enter date.	
Summary of the Issue		
Please provide as much detail as possible about the issue and include any relevant documents with your submission (e.g. copy of merchant statement, fee change notification, etc., as necessary).		
Enter text.		
Corrective Action(s)		
<input type="checkbox"/> The issue has been corrected	Date:	Enter date.
<input type="checkbox"/> The issue is in the process of being corrected	Expected completion Date:	Enter date.
<input type="checkbox"/> An action plan to correct is currently being developed	Expected completion Date:	Enter date.
Please ensure to include dates and rationale for future dates, if the issue is not resolved or an action plan is being developed at the time the AOC is submitted.		
Enter text.		