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Toward Mandatory Reporting of Serious Adverse Drug Reactions and Medical Device Incidents by Health Care Institutions

A Consultation Paper to inform the design of the regulations

1



2 **Summary:**

3 **Purpose:**

4 The *Protecting Canadians from Unsafe Drugs Act (Vanessa’s Law)* makes several amendments to the *Food and*
5 *Drugs Act (F&DA)*, including a new requirement for certain health care institutions to provide Health Canada with
6 information on serious adverse drug reactions (serious ADRs) and medical device incidents (MDIs). The central
7 objective of this authority is to improve the quality and increase the quantity of ADR and MDI reports, thereby
8 ensuring that there is sufficient data to detect safety problems.

9
10 This consultation paper follows Health Canada’s engagement activities and responds to comments received from the
11 provinces and territories and stakeholders since 2015. Health Canada is now seeking advice and input from
12 stakeholders on the regulatory proposals in the following five areas:

- 13
14
- 15 • Applicable health care institutions,
 - 16 • Types of reportable serious adverse drug reactions and medical device incidents,
 - 17 • Applicable therapeutic products,
 - 18 • Applicable data fields, and
 - 19 • Timelines for reporting.

20 Health Canada's approach to improving the reporting of serious ADR/MDIs will be multi-pronged in nature and
21 include non-regulatory approaches such as outreach and education as well as meaningful feedback to reporting
22 institutions. Thus, we are also seeking feedback from stakeholders on the proposed non-regulatory approaches in
23 the following areas:

- 24
- 25 • outreach and education, and
 - 26 • providing meaningful feedback to reporting institutions.

27 **Proposals Informing the Development of the Regulations**

Proposal for Applicable Health Care Institutions:

- Mandatory reporting requirements should apply to all hospitals that provide acute care services, as these hospitals are most likely to treat patients with serious ADRs and MDIs and are therefore well-positioned to make and report these observations.
- By targeting hospitals that provide acute care services, there is also the potential to capture serious ADRs and MDIs that occurred from other institutions through patient transfers.
- Hospitals that provide acute care are more likely to have the infrastructure to effectively support quality serious ADR and MDI reporting.
- Outreach and education could be used effectively as tools in hospitals that provide acute care services for influencing health care professional reporting behaviour with respect to both the identification of reportable events and recording the necessary information to ensure quality reporting.

28 **Proposal for Scope of Reportable Serious ADRs/ MDIs:**

- For ADRs, it is proposed that health care institutions be required to provide Health Canada with only serious unexpected ADRs in its control, as this would focus on reports that have the highest potential to add to the understanding of real world performance of drugs.
- For MDIs, it is proposed that health care institutions are required to provide Health Canada with all MDIs in its control; this would include MDIs with the potential to cause harm if it were to recur.

30

Proposal for Applicable Therapeutic Products	
What's Included	What's Excluded
<ul style="list-style-type: none"> • Pharmaceuticals (prescription and non-prescription) • Biologic Drugs (that are not vaccines) • Radiopharmaceuticals • Disinfectants • Medical Devices 	<ul style="list-style-type: none"> • Natural Health Products • Cells, Tissues, Organs (CTO) • Blood and Blood Components • Semen • Preventative Vaccines • Clinical Trial/ Special Access Program (SAP) drugs • Drugs on Urgent Public Health Need Listⁱ

Proposal for Data Fields	
<ul style="list-style-type: none"> • It is proposed that the regulations define both a minimum set of information data fields and a set of additional data fields to be 'required to be completed, if the information is known' to be provided to Health Canada within the prescribed time frame. • The rationale for this approach is that it has the potential to encourage more complete reports. 	
Minimum Required Data Fields for Serious ADRs	Additional Data Fields for Serious ADRs (Required if known)
<ul style="list-style-type: none"> • The name of the health care institution and the contact information of a representative of that institution; • The name or the Drug Identification Number of the drug that is suspected of causing the reaction; • Age and gender of patient; and • A description of the suspected serious unexpected adverse drug reaction. 	<ul style="list-style-type: none"> • Therapy and reaction dates (dates the drug was started and stopped; and dates the adverse reaction occurred and was resolved); • Relevant tests/lab data; • Relevant medical history (concomitant disease states); and • Concomitant health products; and • Patient outcome.
Minimum Required Data Fields for MDIs	Additional Data Fields for MDIs (Required if known)
<ul style="list-style-type: none"> • The name of the health care institution and the contact information of a representative of that institution; • The device name; • The manufacturer or importer name; and • A description of the medical device incident. 	<ul style="list-style-type: none"> • Device identifier (lot/serial number, model/catalogue number); • Patient outcome; and • Contributing factors to MDI.

31

Proposal on Timelines

- It is proposed that timelines for institutions to report be set at 30 days for both serious ADR and MDI reporting, with the regulatory reporting time clock starting on the day on which the serious ADR/MDI is first documented.
- The rationale for this proposed timeline is that it sets an appropriate balance between timeliness of reporting and report completeness. A 30 day target may allow sufficient time for institutions to provide reports to Health Canada and may better avoid unnecessary burden on health care institutions when reporting ADRs/MDIs. It is anticipated that the 30 day timeframe would be proportionate to the respective efforts of health care institutions in completing, validating and vetting reports of acceptable quality.

32

Summary of Regulatory Proposal

It is proposed that:

- Hospitals that provide acute care services be required to provide to Health Canada information about serious, unexpected adverse drug reactions and medical device incidents that are in its control.
- Timelines for institutions to report be 30 days for both serious ADR and MDI reporting
- The regulatory reporting time clock starts on the day on which the serious ADR/MDI is first documented.
- The regulations define both a minimum set of information data fields and a set of additional data fields to be 'required to be completed, if the information is known' to be provided to Health Canada.

The scope of therapeutic products to which these reporting requirements apply would include:

- Pharmaceuticals (prescription and non-prescription)
- Biologic drugs (that are not vaccines)
- Radiopharmaceuticals
- Disinfectants
- Medical devices

33

34 The online form to submit comments to the discussion paper is available at

35 [https://na1se.voxco.com/SE/?st=xwjTYxFyhQcaN76NqpMbVMmOHK41k%2fxAKHWRvEVmiHI%3d&p=\[PIN](https://na1se.voxco.com/SE/?st=xwjTYxFyhQcaN76NqpMbVMmOHK41k%2fxAKHWRvEVmiHI%3d&p=[PIN)

36]&lang=en

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54 **A - Purpose**

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56 Health Canada is continuously looking for ways to strengthen the knowledge base on product safety in the interest
57 of improving patient outcomes and public health. The *Protecting Canadians from Unsafe Drugs Act (Vanessa’s*
58 *Law)* makes several amendments to the *Food and Drugs Act (F&DA)*, including a new requirement in section 21.8
59 of the *F&DA* for certain healthcare institutions to provide Health Canada with information on serious adverse drug
60 reactions (serious ADRs) and medical device incidents (MDIs). The central objective of this authority is to improve
61 the quality and increase the quantity of serious ADR and MDI reports, thereby ensuring that there is sufficient data
62 to detect safety problems. Under-reporting has been a long-standing issue for Health Canada and therapeutic
63 product regulators worldwide. Although Vanessa’s Law received Royal Assent in November 2014, this requirement
64 will come into effect when accompanying changes are made to both the *Food and Drug Regulations* and the
65 *Medical Devices Regulations*.

66

67 This consultation paper follows Health Canada’s engagement activities and responds to comments received from the
68 provinces and territories and stakeholders since 2015 (Appendix A). Some of the engagement activities included:
69 teleconferences with provinces and territories, a webinar with Health Care Can members, and [the issuance of an](#)
70 [issue identification paper entitled Mandatory Reporting of Serious Adverse Drug Reactions and Medical Device](#)
71 [Incidents by Health Care Institutions](#) that closed in July 2016. Based on the feedback received through these
72 engagement activities, Health Canada has sought to strike a balance between achieving the policy objectives of the
73 regulatory proposal and the burden of the proposed scope of the regulatory requirements on the health care system.
74 Health Canada has integrated the feedback received in our analysis of the key policy issues and we are seeking
75 further comments from stakeholders prior to publishing a regulatory proposal in *Canada Gazette Part 1*. Health
76 Canada is seeking advice and input from stakeholders on the regulatory proposals in the following five areas:

77

- 78 • Applicable health care institutions,
- 79 • Types of reportable serious adverse drug reactions and medical device incidents,
- 80 • Applicable therapeutic products,
- 81 • Applicable data fields, and
- 82 • Timelines for reporting.

83

84 Health Canada's approach to improving the reporting of serious adverse drug reactions and medical device incidents
85 in an institutional setting will be multi-pronged in nature. We are also seeking feedback from stakeholders on the
86 proposed non-regulatory approaches in the following areas:

87

- 88 • outreach and education, and
- 89 • providing meaningful feedback to reporting institutions.

90

91 Both regulatory and non-regulatory approaches will be aimed at improving the quality and increasing the quantity of
92 serious ADR/MDI reports, to enable a better understanding of the benefits and harms of therapeutic productsⁱⁱ.
93 Improving the knowledge base on product safety will empower Canadians along with their health care providers to
94 make better, more informed decisions regarding their medical treatment and support overall patient safety.

95

96 **B - Introduction**

97
98 Therapeutic products, such as drugs and medical devices, can save lives, reduce suffering and improve the lives of
99 Canadians. However, these products can cause serious adverse events and Canadians can be hospitalized as a result
100 of these events. This is a public health concern resulting in significant costs to the health care system as well as
101 individual impacts to Canadians. Health Canada’s monitoring of therapeutic product safety plays a vital role in
102 public health and patient safety, providing health care providers and patients with the most up-to-date knowledge on
103 product safety so as to prevent and mitigate ADRs and MDIs.

104
105 Like all global therapeutic product regulators, Health Canada recognizes that there are limitations in our
106 understanding of the benefits and harms of a product even after a product has been approved for marketing. It is
107 generally understood that there is a progression of knowledge about drugs and medical devices over their life-cycle
108 that is required to adequately support patient safety. Increasing this knowledge reduces the uncertainty associated
109 with the real-world benefits and harms of a product which may not be evident during the clinical trial/
110 investigational testing phases, and can ultimately lead to improved health outcomes for Canadians. The product
111 monograph (drugs)/instructions for use (devices) is the basis of information for health care professionals on how to
112 use the therapeutic product safely and effectively. As more knowledge and experience are gained, the safety
113 information in the product labelling is modified and improved. Health Canada builds this post-market safety
114 knowledge, which is integral to effective clinical use, from several data sources, including ADR and MDI reports;
115 by reporting ADRs and MDI, patients and healthcare professionals are participating in the system that makes health
116 products safer. Drug safety issues evolve over time; the example below illustrates how one adverse drug reaction
117 report can ultimately lead to a change in the product monograph’s safety information.

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Figure 1: Example of how a safety issue involving rosiglitazone (Avandia®) evolved over time



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Shared Responsibility for Therapeutic Product Safety

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The maintenance and improvement of health and safety is understood to be a shared responsibility. In addition to Health Canada and the regulated industry, health professionals, patients, and consumers play an important role in reporting therapeutic product safety related issues. Health care professionals within and outside an institutional setting, consumers and patients will continue to be encouraged to inform Health Canada of any problems they encounter with regulated therapeutic products throughout their lifecycle. Health professionals, patients and consumers all play a role in deciding whether or not to use therapeutic products and it is important that they have access not only to safe and effective products but also to up-to-date information that will increase the chances of accurate diagnosis, successful treatment or prevention as the situation may require.

135
136

Manufacturers have the primary responsibility for the safety of any products they sell, manufacture, import or distribute to the Canadian public. They must report promptly, to Health Canada, significant new information relating

137 to the benefit-risk of their products. In recognition of the important role played by the manufacturers, Health
138 Canada is exploring a feasible and efficient mechanism to provide them with information in the ADR/MDI reports
139 received by health care institutions to consider in their ongoing assessment of their product's safety.

140
141 *Taking Action on Serious Health Risks*

142
143 Health Canada has considered and taken action on the recommendations in the 2015 Prescription Pharmaceuticals in
144 Canada Final Report by the Standing Senate Committee on Social Affairs, Science and Technology (2015 Senate
145 Report) to make changes to drug legislation and regulations to improve post-approval monitoring activities so that
146 appropriate action can be taken to protect Canadian patients and consumers. Under the *Protecting Canadians from*
147 *Unsafe Drugs Act* (Vanessa's Law), the *Food & Drugs Act* was amended to enhance patient safety through
148 improved serious ADR and MDI reporting and post-market tools that strengthen the regulation of a therapeutic
149 product by providing Health Canada with the necessary authorities to take quick and appropriate action when a
150 serious health risk is identified. Upon Royal Assent, many of the key authorities of Vanessa's Law came into force
151 immediately, including the ability to order a recall or direct a labelling change. Other post-market powers necessary
152 to fully implement a life-cycle approach (i.e., an approach to regulating where drugs and devices are evaluated
153 before and after they reach the market) will require changes to current regulations. This approach is being adopted
154 by regulatory agencies worldwide and is based on the recognition that new important information about the safety
155 and effectiveness of a drug or device can only be learned after a product is marketed and as more people use the
156 product. A proposal, [Regulations Amending the Food and Drug Regulations \(Vanessa's Law\), pre-published in the](#)
157 [Canada Gazette, Part I on April 22, 2017](#) outlines the initial phase of the implementation and would add to the *Food*
158 *and Drug Regulations* the ability for the Minister to order the therapeutic authorization holder to conduct an
159 assessment of a drug based on new information, to compile information, conduct tests or studies or monitor
160 experience and provide the Minister with the information or results.

161
162 Vanessa's Law also introduced the ability to make regulations respecting the reporting of serious adverse drug
163 reactions and medical device incidents by Canadian health care institutions as follows:

164
165 Section 21.8 of the *Food and Drugs Act*: "A prescribed health care institution shall provide the Minister,
166 within the prescribed time and in the prescribed manner, with prescribed information that is in its control
167 about a serious adverse drug reaction that involves a therapeutic product or a medical device incident that
168 involves a therapeutic product."

169
170 This requirement is intended to improve the reporting of these types of events and enable more timely identification
171 and communication of emerging safety issues associated with the use of drugs and medical devices. The regulatory
172 changes will define the applicable health care institutions, the data to be provided, and when it must be provided to
173 Health Canada. In drafting the regulatory proposals in this discussion paper that would apply to section 21.8, Health
174 Canada has considered section 30 (1.3) of the *F &DA* and the need to avoid recommending the making of
175 regulations that would impose unnecessary administrative burden on health care institutions:

176
177 Section 30(1.3): "Before recommending to the Governor in Council that a regulation be made ... the
178 Minister shall take into account existing information management systems, with a view to not
179 recommending the making of regulations that would impose unnecessary administrative burdens."

180

Did you know?

- **Health Canada recently made regulatory amendments respecting the reporting of serious ADRs by health care institutions as part of new regulations allowing the importation of drugs identified for an urgent public health need, when those drugs appear on a list maintained by the Minister of Health.**
- **This separate regulatory amendment, Regulations Amending the Food and Drug Regulations (Importation of Drugs for an Urgent Public Health Need), currently in force, would allow importation of medications for immediate and urgent public health needs that have authorized for sale in the United States, European Union or Switzerland, but that are not yet available in Canada.**
- **Health care institutions authorized by the laws of a province to provide acute care services would be required to report serious ADRs in the use of the drugs on the list.**
- **Some stakeholders may be concerned that these measures imply Health Canada's intention to move forward with earlier implementation of mandatory adverse drug reaction reporting. However the intent is to limit it at this time to drugs on the List.**
- **Relevant stakeholder feedback received on the regulatory amendment to import drugs for an urgent public health need will be used along with input to this paper to inform the design of the regulations for the broader implementation of the mandatory reporting requirement for health care institutions.**

182 **C - Multi-pronged approach to improve reporting**

183
184 Health Canada's approach to improving the reporting of serious ADR/MDIs will be multi-pronged in nature and
185 include non-regulatory approaches such as outreach and education as well as meaningful feedback to reporting
186 institutions.

187
188 **Figure 2: Multi-pronged approach to improve reporting**



189
190 *Outreach and Education*

191
192 It is envisaged that educational efforts will be introduced in advance of new regulatory requirements with a focus on
193 raising awareness on what constitutes a serious ADR and MDI, the types of events to be reported and the role that
194 each piece of information plays in contributing to high-quality reports from which Health Canada can complete
195 analysis to understand if the reaction/incident was caused by the drug/device or other factors. Health Canada and
196 selected patient safety organisations will work together to understand the needs of existing and prospective reporters
197 and explore the most appropriate and efficient strategies to make educational materials widely accessible.
198 Educational efforts focussed on encouraging quality reporting can contribute to a more informed understanding of
199 both the benefits and risks of drugs and devices. Quality reporting improves the knowledge base on product safety;
200 as the information from this improved knowledge base is shared by Health Canada with the health care community
201 and the public, it will empower Canadians along with their health care providers to make better, more informed
202 decisions regarding their medical treatment and support overall patient safety.

203
204 **We are seeking input (in Section E) on what would constitute useful outreach and education activities for**
205 **health care professionals and health care institutions.**

206
207 *Meaningful Feedback*

209 During our recent consultations on mandatory reporting, stakeholders commented on the lack of feedback from
210 Health Canada following the reporting of reactions/incidents. Understanding the importance of being transparent
211 and proactively informative about what is done with the reports received, Health Canada is committed to working
212 with the healthcare community to explore mechanisms that will provide reporters with better feedback on various
213 aspects of our collection and analysis of reports including the number and types of events that are occurring and the
214 populations most affected.

215
216 When considering the type and quality of feedback stakeholders would like to receive from Health Canada, it is
217 important to be cognizant of the fact that these reports represent only one source of information about a possible
218 safety problem with products. In addition to Canadian ADR/MDI reports, a variety of other data sources contribute
219 to therapeutic product safety monitoring and these include: foreign data such as manufacturer assessment of
220 worldwide safety data and information sharing with foreign regulatory agencies, medical literature and information
221 generated from the [Drug Safety and Effectiveness Network \(DSEN\)](#).

222
223 As an ongoing commitment to openness and transparency, Health Canada has taken concrete steps to improve
224 access to timely, useful and relevant therapeutic product safety information and the data sources that contribute to
225 the Department's assessment of real-world safety and effectiveness. The list below includes some examples of
226 Health Canada's activities:

- 227
- 228 • The [Canada Vigilance Adverse Reaction Online Database](#) allows consumers, health professionals, Market
229 Authorization Holders, and the general public to view and search for suspected adverse reactions that have
230 been reported to Health Canada.
 - 231 • More recently, Health Canada began publishing [summaries of its reviews](#) of potential new safety issues;
232 these summaries capture a review of the information received from all the data sources listed above. These
233 summaries complement other safety related information to help prescribers and Canadians make informed
234 decisions about their medication choices. Each summary outlines what was assessed, what was found and
235 what action was taken by Health Canada, if any.
 - 236 • The [Health Product InfoWatch](#) helps Canadians stay informed about emerging safety issues related to drugs
237 and medical devices marketed in Canada. It is published monthly in an easy to read format that includes a
238 monthly recap of health product advisories and summary safety reviews, as well as a growing selection of
239 new health product safety information that is made available before comprehensive benefit/risk evaluations
240 and regulatory decisions can be undertaken.

241
242 Given the considerations regarding the role of Canadian reports in therapeutic product safety monitoring and the
243 existing initiatives aimed at making more data and information available to Canadians, **we are seeking input (in**
244 **Section E) on what would constitute meaningful feedback for health care professionals and health care**
245 **institutions.**

246 **D - Areas Informing the Development of the Regulations**

247
248 The five areas that will inform the development of the Regulations are proposals to prescribe, for the purposes of
249 section 21.8 of the *F & DA*: (1) Applicable health care institutions, (2) Types of reportable serious adverse drug
250 reactions and medical device incidents, (3) Applicable therapeutic products, (4) Applicable data fields, and (5)
251 Timelines for reporting. Based on feedback received in consultations, Health Canada has drafted proposals in these
252 five areas and is now seeking stakeholder input on the recommendations proposed. The following key principles
253 were applied in developing each of the proposals. A mandatory reporting approach for health care institutions
254 would:

- 255 • Enable the capture of meaningful, quality data;
- 256 • Minimize burden on health care institutions and the health care system;
- 257 • Where possible, leverage existing processes, systems or technology; and
- 258 • Be effectively implemented by Health Canada and be sustainable.

259
260 An overarching principle applied to all the proposals is that the burden of the proposed scope of the new requirement
261 would be justified by the value of the information received.
262

263 **D.1. - Applicable Health Care Institutions**

264 **Background**

265
266 As part of its implementation of a new serious ADR/MDI reporting requirement under Vanessa's Law, Health
267 Canada must define the scope of health care institutions that would be subject to this requirement.
268
269

270 **Considerations**

271
272 Relative to other health care institutions, hospitals may be better positioned to provide more robust data because of
273 their size, multi-disciplinary makeup, wide range of services offered, information systems, or internal support
274 infrastructure e.g., Risk Management and Patient Safety Committees and pharmacy consultation service for potential
275 drug-related health problems. These facilities may already have internal processes and systems in place for
276 monitoring, reporting and preventing adverse events/critical incidents and could therefore respond effectively to a
277 regulatory reporting requirement for serious ADR/MDIs with less direct impact on delivering patient care. Multi-
278 disciplinary collaboration among health professionals within these facilities would reduce the time burden on
279 individual health professionals.
280

281 Moreover, to mitigate the impact on the broader health care system, new reporting requirements would best be
282 limited to those settings where patient harm caused by serious ADRs and MDIs is most likely to be treated and key
283 information such as patient outcome can be captured.
284

285 Division 1 of the *Food and Drug Regulations* defines a “serious adverse drug reaction” as

286
287 “a noxious and unintended response to a drug that occurs at any dose and that requires in-patient
288 hospitalization or prolongation of existing hospitalization, causes congenital malformation, results in
289 persistent or significant disability or incapacity, is life-threatening or results in death.”

290
291 Additionally, based on the Mandatory Problem Reporting requirements in section 59 of the *Medical Devices*
292 *Regulations*, a “medical device incident” could be described as

293
294 “related to a failure of the device or a deterioration in its effectiveness, or any inadequacy in its labelling or
295 in its the directions for use; and has led to the death or a serious deterioration in the state of health of a
296 patient, user or other person, or could do so were it to recur.”

297
298 Based on the use of the words “could do so were it to recur” within the description of medical device incident, “near
299 miss” MDIs are included in our understanding of what the scope of MDI includes.

300 301 **Proposal**

302
303 **It is proposed that the new regulatory requirements apply to all hospitals that provide acute care services.**
304 **The rationale is that hospitals that provide acute care services are more likely to treat patients with serious**
305 **ADRs and MDIs and are therefore well-positioned to make and report these observations. By targeting**
306 **hospitals that provide acute care services, there is also the potential to capture serious ADR and MDIs that**
307 **occurred at other institutions through patient transfers. Hospitals that provide acute care are more likely to**
308 **have the infrastructure to effectively support quality serious ADR and MDI reporting. Outreach and**
309 **education could be used effectively as tools in hospitals that provide acute care services for influencing health**
310 **care professional reporting behaviour with respect to both the identification of reportable events and**
311 **recording the necessary information to ensure quality reporting.**

312
313 For the purposes of this discussion paper, the Canadian Institute for Health Information (CIHI) definition of ‘acute
314 care’ will be used. According to CIHI, ‘acute careⁱⁱⁱ’ is defined to be hospital-based acute inpatient care that
315 provides necessary treatment for a disease or severe episode of illness for a short period of time; the goal is to
316 discharge patients as soon as they are healthy and stable. A hospital that provides acute care services would be the
317 party responsible for forwarding all reports generated at the hospital to Health Canada, regardless of the specific
318 service area in the hospital where the report originated. This does not preclude a hospital’s use of regional health
319 authorities or other agents to send reports to Health Canada, on the hospital’s behalf. It is reiterated that under the
320 proposed regulatory approach, the responsibility to report to Health Canada rests with the institution and not the
321 individual health care professional.

322
323 Various questions were raised in consultations about institutions that provide acute care services but are not
324 hospitals. Some respondents noted that in rural or remote areas, patients may be receiving acute care in smaller
325 nurse-led centres, as opposed to hospitals, as they are the only options for this type of care. As these centres would
326 likely not have the infrastructure to the extent a hospital would have to investigate serious ADRs or MDIs, there
327 would be no requirement to provide serious ADR/ MDI reports under the proposed approach, however, they would
328 be encouraged to continue to report on a voluntary basis.

329 330 **Alternatives Considered**

331
332 The alternatives considered include applying the new requirements to:

- 333
334 1. targeted hospitals (a subset of acute care hospitals such as teaching and large community hospitals),
335 2. long-term care facilities in addition to hospitals that provide acute care, and

336 3. all health care institutions.

337
338 **Alternative 1: New requirements apply only to targeted hospitals**

339
340 **Pros:**

341
342 Targeted hospitals, a subset of acute care hospitals such as teaching and large community hospitals, were considered
343 because CIHI information suggests that among the population of acute care hospitals, certain types of hospitals
344 (such as teaching and large community hospitals) have higher rates of hospitalization because of ADRs due to their
345 size, teaching mandate and complexity of care provided. Serious ADRs/MDIs would likely be treated here and
346 these hospitals may have the infrastructure in place to effectively support reporting. Given the small number of
347 targeted hospitals in Canada, this may facilitate the effective use of outreach and educational tools.

348
349 **Cons:**

350
351 However, this alternative may not be broad enough in scope as it would limit the capture of serious ADRs/ MDIs to
352 geographical areas with these types of hospitals.

353
354 **Alternative 2: Expand the scope of applicable institutions to include long-term care institutions**

355
356 **Pros:**

357
358 We acknowledge that long-term care institutions could be an appropriate setting for the application of the reporting
359 requirement for the following reasons: Polypharmacy is more likely to occur at long-term care institutions and there
360 may be more time at these types of institutions for health care professionals to observe the ADR and report it. This
361 alternative would capture “near misses” involving MDIs that are detected at long-term care institutions; if there is no
362 transfer of the patient to an acute care hospital, these “near miss” MDIs would not be captured.

363
364 **Cons:**

365
366 The key consideration for not extending the scope of institutions to include long-term care institutions is that many
367 of the serious ADR/MDIs that occur in long-term institutions would likely be transferred from these care settings to
368 acute care hospitals for treatment; this is where reports of these events, including important information such as
369 patient outcome is likely to be captured. As the policy intent is to limit the reporting requirement to settings where
370 serious ADR/ MDIs are most likely to be treated as opposed to where they are observed, this argument supports
371 limiting the scope of reporting to acute-care hospitals. Long-term care institutions may likely not have the
372 infrastructure to the extent a hospital would to effectively support reporting. Given the high number of long-term
373 care institutions, it would be difficult to provide effective outreach and education to the large number of institutions
374 included in this alternative.

377 **Alternative 3: Expand the scope of applicable institutions to include all healthcare institutions**

378

379 **Pros:**

380

381 This alternative is the broadest in scope as, in theory, serious ADR/MDIs from all healthcare institutions would be
382 required to be reported. As this alternative contemplates that anyone in the health care system contribute to
383 ADR/MDI reporting, there is value in the breadth of reports that would be captured here.

384

385 **Cons:**

386

387 The main reason for not expanding the scope of institutions to include all health care facilities is that it is not
388 expected that the treatment of most serious ADR/MDIs would occur in healthcare facilities outside of an acute-care
389 hospital and any serious ADR/MDIs observed in these healthcare facilities would likely be transferred to an acute-
390 care hospital for treatment and this is where reports of these events would be captured. Healthcare facilities outside
391 of acute-care hospitals may not have the infrastructure to the extent that hospitals would to investigate and report
392 serious ADRs/MDIs. As this alternative was the broadest in scope, it would be even more challenging to rely on
393 outreach and education as effective tools for influencing reporting behaviour.

394

Summary of Proposal for Applicable Health Care Institutions:

- **It is proposed that the mandatory reporting requirements apply to all hospitals that provide acute care services.**
- **The key consideration for this proposal is that hospitals that provide acute care services are most likely to treat patients with serious ADRs and MDIs and are therefore well-positioned to make and report these observations.**
- **By targeting hospitals that provide acute care services, there is also the potential to capture serious ADR and MDIs that occurred from other institutions through patient transfers.**
- **Hospitals that provide acute care are more likely to have the infrastructure to effectively support quality serious ADR and MDI reporting.**
- **Outreach and education could be used effectively as tools in hospitals that provide acute care services for influencing health care professional reporting behaviour with respect to both the identification of reportable events and recording the necessary information to ensure quality reporting.**

395

396 **Consultation Questions**

397

- 398 **1. Please explain why you support/ do not support Health Canada’s proposal to apply mandatory**
399 **reporting requirements to all hospitals that provide acute care services?**
- 400 **2. A separate regulatory amendment, the Regulations Amending the Food and Drug Regulations**
401 **(Importation of Drugs for an Urgent Public Health Need) describes prescribed health care**
402 **institutions to be health care institutions authorized by the laws of a province to provide acute care**
403 **services. Does this description enable health care institutions to clearly identify themselves as one of**
404 **the prescribed health care institutions? If it could be improved, please explain how.**

405

406

407 **D.2. - Types of Reportable Serious Adverse Drug Reactions and Medical Device Incidents**

408 **Background**

409
410
411 The scope of reportable serious adverse drug reactions and medical device incidents must be defined in regulations.
412 The mandatory reporting requirement under Vanessa’s Law was intended to increase the number of serious ADR
413 and MDI reports submitted by health care institutions to Health Canada so as to broaden the evidence base that
414 Health Canada uses to identify a new safety signal^{iv} or confirm an existing safety signal generated from other data
415 sources. Although an increase in reports would not necessarily lead to an increase in the number of new signals, it
416 could lead to earlier validation or confirmation of a safety issue impacting the safe use of a therapeutic product by
417 the Canadian population.

418 **Considerations**

419
420
421 When considering the options on the types of reportable serious ADRs and MDIs, it is necessary to balance the need
422 to maximize the scope of reportable events aimed at improving health product safety with the need to minimize any
423 unnecessary burden on health care institutions in providing reports. It is also important to acknowledge the
424 prioritization of the reporting of some types of serious ADR/MDI events that may have higher contribution to
425 product safety monitoring.

426 In consultations to date stakeholders raised the issue that it can be difficult to establish causality in order to
427 determine if a serious ADR/ MDI is reportable. As with all reporters, the information to be submitted only needs to
428 represent the suspicions of the reporter and there is no need to establish causality in order to send a serious
429 ADR/MDI report to Health Canada.

430 **Proposal:**

431
432
433 **It is proposed that the prescribed health care institutions be required to only provide Health Canada with**
434 **information about a subset of serious ADRs that is in their control. Based on previous feedback received on**
435 **the type of reportable serious ADRs/MDIs, the subset proposed for serious ADRs would be all serious**
436 **unexpected ADRs in its control. The rationale for this approach is that it focuses on information that would**
437 **have the highest potential to add to the understanding of real world performance of drugs. As no subsets**
438 **were proposed for MDIs in the feedback received, it is proposed that health care institutions are required to**
439 **provide Health Canada with information about all MDIs^v in its control; this would include MDIs with the**
440 **potential to cause harm if it were to recur.**

441
442 Documented information about a serious ADR/MDIs in the control of an institution could include:

- 443
444 (i.) a separate reporting form (online or hard copy) completed by a healthcare professional, or
445 (ii.) a serious ADR/MDI that is identified by a health care professional in a patient’s clinical record.

446
447 In both (i.) and (ii.) health care institutions will be expected to set up a process or system to ensure that documented
448 information about serious ADRs/ MDIs are identified to be submitted to Health Canada.

449
450 A serious unexpected ADR is defined in Division 1 of the *Food and Drug Regulations* to be “a serious ADR that is
451 not identified in nature, severity or frequency in the risk information set out on the label of the drug”. For clarity,

452 Health Canada interprets label in the definition to refer to a Canadian product monograph. It is acknowledged that
453 the subset proposed may generate additional burden on health care institutions such as the technical burden on health
454 care institutions to confirm “unexpectedness”. However, this consideration has to be balanced with the fact that this
455 approach focuses on reports that have the highest potential to add to the understanding of real world performance of
456 drugs.

457
458 The proposed regulatory approach would allow for the judgement of healthcare professionals to identify what are
459 believed to fall within the scope of serious unexpected ADRs. Outreach and education will be used to clarify to
460 health care professionals what types of ADRs would fall within the scope of serious unexpected ADR.
461

Example of an ADR that would fall within the subset of serious unexpected ADR:

As of January 31, 2015, Health Canada received 12 reports of suicidality suspected of being associated with the use of finasteride for both benign hyperplasia and male-pattern baldness and conducted a safety assessment. The potential link between finasteride and suicidality had also been reported in the medical literature, including the persistence of symptoms after treatment discontinuation. However, because the evidence was limited at the time the assessment was completed and was insufficient to confirm a link, a change to the product monograph could not be made at that time. Health Canada communicated its concern about these adverse reaction reports in its publication, Health Product InfoWatch, to raise awareness among health care professionals and to stimulate reporting. **As this is a serious ADR that has not been previously identified in relation to finasteride, it is an example of a serious unexpected ADR report that Health Canada would require reporting on.**

462
463 **Alternative Considered: All suspected serious ADR and MDIs are to be reported by health care institutions.**
464

465 An alternative considered was to require health care institutions to report to Health Canada all suspected serious
466 ADR and MDIs in their control.

467
468 **Pros:**

469
470 This alternative maximizes the scope of reportable events to include all suspected serious ADRs and MDIs and aims
471 to help improve health product safety.

472
473 **Cons:**

474
475 This option would likely capture not only new suspected serious ADRs and MDIs but also commonly “known”
476 ADRs that may not enhance health monitoring at a population level and serve the purpose of improving the
477 knowledge base for drug safety. For ADRs, the alternative does not focus on reports that have the highest potential
478 to add to the understanding of the real world performance of drugs. Earlier feedback received identified that the
479 disadvantage with this alternative is the large volume of reports that would be generated by it; this would result in a
480 significant administrative burden on institutions.
481

Summary of Proposal for Scope of Reportable Serious ADRs/ MDIs:

- For ADRs, it is proposed that health care institutions be required to provide Health Canada with only serious unexpected ADRs in their control.
- The rationale for this approach for ADRs is that it focuses on reports that have the highest potential to add to the understanding of real world performance of drugs.
- For MDIs, it is proposed that health care institutions be required to provide Health Canada with all MDIs in their control; this would include MDIs with the potential to cause harm if it were to recur.

482

483 Consultation Questions

484

- 485 1. Please explain why you agree/ disagree with the Health Canada’s proposal to limit the reporting of
486 serious ADRs to serious unexpected ADRs that are in the control of the institution.
- 487 2. In order to make the determination of “unexpectedness” of a serious ADR easier for institutions to
488 make, please describe any considerations that Health Canada may want to take into account.
- 489 3. Please explain why you agree/ disagree with Health Canada’s proposal that health care institutions
490 be required to provide Health Canada with all MDIs in their control?
491

491

492 D.3. - Applicable Therapeutic Products

493

494 Background

495

496 This new reporting requirement applies specifically to adverse events that involve therapeutic products. Vanessa’s
497 Law defines “therapeutic product” as “a drug or device or any combination of drugs and devices, but does not
498 include a natural health product within the meaning of the *Natural Health Products Regulations*.” Therefore, the
499 requirement for reporting by health care institutions does not apply to natural health products.

500

501 Considerations

502

503 Health Canada interprets “drug” under the *Food and Drugs Act* to include pharmaceuticals (prescription and non-
504 prescription), biologics (including vaccines), radiopharmaceuticals, cells, tissues and organs (CTO), blood and blood
505 components, semen, and disinfectants. While new reporting requirements for adverse drug reactions would apply
506 ideally to all types of drugs in order to maximize the amount of safety data provided, it would be excessive to apply
507 these requirements in those cases where a product type is already subject to adverse reaction reporting requirements
508 by either health facilities or health care professionals. As the mandatory reporting of adverse reactions to CTO,
509 blood and blood components and semen by certain types of health facilities is already contained in other federal
510 regulations, it has been recommended to exclude these product types from the new reporting requirements under
511 Vanessa’s Law. Drugs that are defined in the *Food and Drug Regulations* as clinical trial and Special Access
512 Program (SAP) have separate ADR reporting schemes in place; thus, it has been recommended to exclude these
513 types of drugs from the new reporting requirements. With respect to vaccines, as several provincial and territorial
514 jurisdictions have mandatory reporting regimes in place for health professionals to report adverse events following
515 immunization (AEFI) and established AEFI networks to monitor vaccine safety, it is recommended that vaccines be
516 exempted from the scope of the reporting requirements proposed here.

517

518 **Proposal**

519
520 It is proposed that the scope of these mandatory reporting requirements be limited to information about
521 pharmaceuticals (prescription and non-prescription), biologic drugs (excluding vaccines), radiopharmaceuticals,
522 disinfectants and medical devices. For the purposes of this document, references to “drugs” are in this limited sense.
523

524 **Alternative Considered: Targeted Subset of Drugs/ Devices**

525
526 An alternative considered was to further limit the scope of the mandatory reporting requirements to a subset of
527 products within the list of products captured by the proposal above. The subset of products would be a targeted list
528 of drugs and/or devices. A targeted subset was considered because of feedback received in consultations that
529 reporting requirements should apply only to the highest priority products for safety monitoring. The targeted subset
530 of products would need to be readily identifiable to reporters and responsive to changing safety monitoring
531 priorities.
532

Two ways of delivering this alternative have been considered: (i) use of a ‘black triangle’ symbol or (ii) use of an incorporated by reference list.

(i) ‘Black triangle’ symbol

We have reviewed the recommendation in the 2015 Senate Report to consider other initiatives that have been implemented in key regulatory jurisdictions (eg. United States and European Union). An example of a relevant initiative in the European Union is that drugs requiring enhanced safety oversight must carry a ‘black triangle’ warning. The purpose of the ‘black triangle’ symbol is to enable health care professionals and patients to easily identify the products subject to enhanced safety monitoring. The ‘black triangle’ symbol is intended to highlight the need for extra vigilance on products containing the symbol and to stimulate reporting. Health Canada has considered limiting the applicable therapeutic products to a list of products that would carry a similar type of ‘black triangle’ symbol, however, preliminary policy analysis has indicated that this initiative may not be feasible in an institutional setting. This being said, Health Canada is engaging in ongoing exploration of the use of the ‘black triangle’ concept in other reporting settings such as those involving community pharmacies, and patients.

(ii.) ‘Incorporated by Reference’ List

The second method considered for delivering alternative 1 would be through the use of an “incorporated by reference” (IBR) list. Institutions would be expected to consult this list in order to determine whether the product was within the scope of the reporting requirements. Incorporation by reference means that the list would become part of the Food and Drug Regulations. The benefit of having an IBR list is that rather than needing to amend a regulation to revise the list, the list can be changed as needed, without an amendment to the Regulations. If an ‘IBR’ list were to be used, the added step of having to check an IBR list before confirming that an event is reportable to Health Canada may increase the workload and administrative burden on health care institutions. In addition, as new products are added to the list, timely communication of the updated products to health care professionals and institutions is a consideration.

533
534

535 **Pros :**
536

537 The benefit of the having a targeted list of drugs/devices is that it allows us to focus on highest priority products for
538 safety monitoring. While all marketed drugs and devices are carefully monitored, some products may be subject to
539 enhanced safety monitoring because, for example, they are new to the market or approved contingent upon the
540 provision of additional information by the manufacturer.

541
542 **Cons :**
543

544 While there is some merit in focusing on highest priority products for safety monitoring, this alternative greatly
545 limits the scope of drugs and devices to which the reporting requirement applies. As such, the narrow nature of this
546 alternative may not be sufficient to provide an adequate safety net for all drugs/devices on the market.
547

Summary of Proposal for Applicable Therapeutic Products	
What's Included	What's Excluded
<ul style="list-style-type: none">• Pharmaceuticals (prescription and non-prescription)• Biologic Drugs (that are not vaccines)• Radiopharmaceuticals• Disinfectants• Medical Devices	<ul style="list-style-type: none">• Natural Health Products• Cells, Tissues, Organs (CTO)• Blood and Blood Components• Semen• Preventative Vaccines• Clinical Trial/ Special Access Program (SAP) drugs• Drugs on Urgent Public Health Need List^{vi}

548
549 **Consultation Questions**
550

- 551 **1. Please explain why you support/ do not support Health Canada's proposal to limit the scope of**
552 **mandatory reporting to information about pharmaceuticals (prescription and non-prescription),**
553 **biologic drugs (excluding vaccines), radiopharmaceuticals, disinfectants and medical devices?**
- 554 **2. Please explain why you support/ do not support the alternative suggested which would involve**
555 **limiting the reporting requirements to a subset of the products in Health Canada's proposal?**
556

557 **D.4. - Applicable Data Fields**

558
559 **Background**
560

561 As part of its implementation of the *Protecting Canadians from Unsafe Drugs Act* (Vanessa's Law), Health Canada
562 needs to define the prescribed information data fields required when Canadian health care institutions report serious
563 ADRs and MDIs. Within the context of its current reporting programs, Health Canada has established a
564 comprehensive list of data elements that can be captured for both ADRs/ MDIs in Appendices B and C. In
565 consultations, many respondents commented that, because much of this information may not necessarily be
566 available or readily accessible, it would not be possible for them to provide all or even most of these data elements.
567 Health Canada was encouraged to identify a mandatory subset of only critical data fields that would support the
568 identification and validation of a safety issue.
569

570 **Considerations**

571

572 Prescribed information requirements defined in regulations would effectively screen out the reports that are not
573 sufficiently complete. The adoption of a higher number of prescribed information requirements could improve the
574 quality of reports received which would better support product safety monitoring activities. However, a higher
575 number of prescribed information requirements could potentially lead to fewer reports submitted by institutions to
576 Health Canada than that which would otherwise be provided with a lower threshold.

577

578 **Proposal**

579

580 **It is proposed that the Regulations define both a minimum set of data fields and a set of additional data fields**
581 **to be ‘required to be completed, if the information is known’ to be provided to Health Canada within the**
582 **prescribed time frame. The rationale for the proposed approach is that it has the potential to encourage**
583 **more complete reports.** It is anticipated that requiring the completion of additional data fields, if known, is that
584 this could improve the quality of reports received which would better support product safety monitoring activities.
585

586 The minimum data fields for serious ADR reporting are as follows:

587

- 588 • the name of the health care institution and the contact information of a representative of that institution;
- 589 • the name or the Drug Identification Number of the drug that is suspected of causing the reaction;
- 590 • age and gender of patient; and
- 591 • a description of the serious unexpected adverse drug reaction.

592

593 The minimum data fields for MDI reporting are as follows:

594

- 595 • the name of the health care institution and the contact information of a representative of that institution;
- 596 • the device name;
- 597 • the manufacturer or importer name; and
- 598 • a description of the medical device incident.

599

600 Proposed additional data fields for serious ADRs that would be required to be submitted, if the information is known
601 to the institution, includes:

602

- 603 • therapy and reaction dates (dates the drug was started and stopped; and dates the adverse reaction occurred
604 and was resolved);
- 605 • relevant tests^{vii}/lab data;
- 606 • relevant medical history (concomitant disease states);
- 607 • concomitant health products; and
- 608 • patient outcome.

609

610 Proposed additional data fields for MDIs that would be required to be submitted, if the information is known to the
611 institution, includes:

612

- 613 • device identifier (lot/serial number, model/ catalogue number);
- 614 • patient outcome; and

- 615 • contributing factors to MDI.

616
617 In order to address the risk that requiring these additional fields may result in fewer reports submitted by institutions
618 to Health Canada than that which would otherwise be provided with a lower threshold, the additional fields are
619 proposed to be “required for submission to Health Canada if the information is known”. The purpose of attaching
620 this instruction to the additional fields is so that if the additional data fields are filled out with nil responses because
621 the information is not known at the time, the nil responses will not lead to fewer serious ADR/MDI reports
622 submitted to Health Canada.

623
624 Non-regulatory tools such as the use of guidance documents and outreach/education would be used to encourage the
625 completion of all data fields (as applicable) outlined by Appendices B & C by health care professionals and
626 institutions to ensure the highest quality reports possible. Health Canada acknowledges the feedback already
627 received about the mechanism for submitting serious ADR/MDI reports and is seeking to better understand the
628 processes/ systems that are already in place in institutions and determine whether and how these can be leveraged to
629 facilitate reporting to Health Canada. Health Canada intends to consult separately on how existing information
630 management systems in institutions can be leveraged to facilitate reporting to Health Canada.

631
632 **Alternative Considered: Only Prescribed Minimum Data Fields for Serious ADR/MDI Reporting**

633
634 Based on the feedback already received, an alternative considered was to only have the prescribed minimum data
635 fields for serious ADR / MDI reporting in the Regulations.

636
637 **Pros:**

638
639 It is likely that the minimum prescribed information requirements would be readily accessible. This alternative may
640 be less administratively burdensome for institutions.

641
642 **Cons:**

643
644 A minimum set of prescribed information requirements may not be enough to encourage reports that are sufficiently
645 complete to be of any value for improving product safety through signal detection and validation. A key
646 consideration in preferring the proposed approach to the alternative is that requiring the institution to provide
647 information in the “additional data fields, if the information is known to the institution” in addition to the minimum
648 data fields is that the additional data fields would likely improve the quality of reports received which would better
649 support product vigilance activities.

650
651

652 **Table 1**
653

<p>Summary of Proposal for Data Fields</p> <ul style="list-style-type: none"> • It is proposed that the Regulations define both a minimum set of data fields and a set of additional data fields to be ‘required to be completed, if the information is known’ to be provided to Health Canada within the prescribed time frame. • The rationale for the proposed approach is that it has the potential to encourage more complete reports. 	
<p>Minimum Required Data Fields for Serious ADRs</p>	<p>Additional Data Fields for Serious ADRs (Required if known)</p>
<ul style="list-style-type: none"> • the name of the health care institution and the contact information of a representative of that institution; • the name or the Drug Identification Number of the drug that is suspected of causing the reaction; • age and gender of patient; and • a description of the suspected serious unexpected adverse drug reaction. 	<ul style="list-style-type: none"> • therapy and reaction dates (dates the drug was started and stopped; and dates the adverse reaction occurred and was resolved); • relevant tests^{viii}/lab data; • relevant medical history (concomitant disease states); • concomitant health products; and patient outcome.
<p>Minimum Required Data Fields for MDIs</p>	<p>Additional Data Fields for MDIs (Required if known)</p>
<ul style="list-style-type: none"> • the name of the health care institution and the contact information of a representative of that institution; • the device name; • the manufacturer or importer name; and • a description of the medical device incident. 	<ul style="list-style-type: none"> • device identifier (lot/serial number, model/catalogue number); • patient outcome; and • contributing factors to MDI.

654
655 **Consultation Questions:**

- 656
- 657 1. Please explain why you support/ do not support Health Canada’s proposal to require both a
658 minimum set of data fields and a set of additional data fields ‘to be completed, if the information is
659 known’ to be provided by health care institutions to Health Canada within the prescribed time
660 frame.
 - 661 2. Please provide a contact at the institutional or jurisdictional level to discuss opportunities to leverage
662 current processes and/or systems that are already in place to facilitate reporting to Health Canada.
663
664

665 **D.5. - Timelines for Reporting**

666
667 **Background**

668
669 As part of its implementation of the *Protecting Canadians from Unsafe Drugs Act* (Vanessa's Law), Health Canada
670 needs to define the prescribed time in which prescribed Canadian health care institutions are required to report
671 serious ADRs and MDIs.

672
673 **Considerations**

674
675 In setting an appropriate timeline for the reporting of serious ADRs and MDIs by health care institutions, Health
676 Canada is taking into account the following factors: the timeliness of reporting, the ability of the health care
677 institution to complete reports of good quality, and the burden of the timelines on health care institutions. The time
678 frame chosen needs to meet the objective of timely reporting of suspected safety issues to support Health Canada's
679 early identification of trends and communication of safety issues associated with drugs and medical devices; in other
680 words, the time frame cannot be too long as suspected serious safety issues associated with health products and
681 devices are being reported. The time frame chosen needs to take into consideration the ability of the health care
682 institution to complete reports of good quality - consideration needs to be given to ensuring there is a reasonable
683 amount of time that is provided for the institution to gather the requisite information/elements needed for high
684 quality reports. In setting a time frame for reporting, care must be taken to ensure that no unnecessary
685 administrative burden is imposed on health care institutions.

686
687 Appropriate timelines for the reporting of serious ADRs and MDIs by health care institutions should be largely
688 determined by the amount of effort required to review and send a report to Health Canada. Some institutions may
689 require the vetting of details prior to submitting a serious ADR or MDI report, which could involve numerous
690 individuals or departments, such as the involvement of internal risk management or legal reviews. These steps are
691 done to mitigate concerns of professional liability or to confirm that there are no breaches of patient confidentiality.
692 In setting timelines, it is also necessary to consider provincial/territorial legislation on critical medication incident
693 reporting.

694
695 It is envisioned that the required timelines would commence when the prescribed information requirements are first
696 documented. An overarching consideration is that a shorter timeline would apply in cases where the suspected
697 serious unexpected ADR or MDI has resulted in the death of a patient.

698
699 **Proposal**

700
701 **It is proposed that timelines for institutions be set at 30 days for both serious ADR and MDI reporting. The**
702 **regulatory reporting time clock is considered to start on the day on which the serious ADR/MDI is first**
703 **documented. The rationale for this proposed timeline is that it sets an appropriate balance between timeliness**
704 **and report completeness. A 30 day target may allow sufficient time for institutions to provide reports to**
705 **Health Canada and may better avoid unnecessary burden on health care institutions when reporting serious**
706 **ADRs/MDIs. It is anticipated that the 30 day timeframe would be proportionate to the respective efforts of**
707 **health care institutions in completing, validating and vetting reports of acceptable quality.**

708 **Alternatives Considered:**

709 Based on the feedback already received regarding appropriate timelines for reporting by institutions, the following
710 three alternatives were considered.

711

712 **Alternative 1: Align reporting timelines for institutions with reporting timelines for manufacturers^{ix}.**

713

714 **Pros:**

715

716 This alternative may meet the objective of timely reporting of suspected safety issues.

717

718 **Cons:**

719

720 This alternative may not allow for sufficient time for institutions to provide complete reports to Health Canada. It
721 does not take into consideration the barriers to reporting that are unique to institutions and the additional steps that
722 institutions need to take in order to review and send a report to Health Canada. These additional steps may include
723 the vetting of details by internal risk management prior to submitting a serious ADR or MDI report.

724

725 **Alternative 2: Set the preliminary reporting timeline to 15 days for the provision of an initial report with a
726 follow-up report to be pro-actively provided by the institutions within 30 days.**

727

728 **Pros:**

729

730 The benefit of this alternative is that the use of preliminary reporting may better meet the objective of timely
731 reporting of suspected safety issues to Health Canada. At the same time the use of follow-up reports would allow
732 for a reasonable time for health care institutions to provide more complete reports.

733

734 **Cons:**

735

736 However, based on Health Canada's current experiences with preliminary and follow-up reporting by market
737 authorization holders, it was felt that the generation of additional reports (a preliminary and follow-up report per
738 serious ADR/ MDI) with this alternative would create administrative burden for both Health Canada and
739 institutions.

740

741 **Alternative 3: Batching^x of reports (e.g. quarterly/ semi-annually) sent to Health Canada.**

742

743 **Pros:**

744

745 A longer time frame may allow institutions to provide complete reports. Batch reporting may be less
746 administratively burdensome for some institutions.

747

748 **Cons:**

749

750 After consideration of the feedback received on this alternative, it was felt that batch reporting (e.g. quarterly/ semi-
751 annually) would be unlikely to meet the objective of timely reporting of suspected safety issues to support Health
752 Canada's early identification and communication of safety issues associated with drugs and medical devices.

753

Summary of Proposal on Timelines

- It is proposed that timelines for institutions be set at 30 days for both serious ADR and MDI reporting.
- The regulatory reporting time clock is considered to start on the day on which the ADR/MDI is first documented.
- The rationale for this proposed timeline is that it sets an appropriate balance between timeliness of reporting and report completeness.
- A 30 day target may allow sufficient time for institutions to provide reports to Health Canada and may better avoid unnecessary burden on health care institutions when reporting serious ADRs/MDIs. It is anticipated that the 30 day timeframe would be proportionate to the respective efforts of health care institutions in completing, validating and vetting reports of acceptable quality.

754

755

Consultation Questions

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1. The proposal suggests that timelines for institutions be set at 30 days for both serious ADR and MDI reporting? Should the timelines be the same or different for serious ADR and MDI reporting. Should the timelines be 30 days, shorter or longer?
2. Given workflow considerations at institutions, is alternative 2 (setting the preliminary reporting timeline to 15 days for the provision of an initial report with a follow-up report to be pro-actively provided by the institutions within 30 days) a reasonable option? Why or why not?
3. What are the considerations around a more expedited timeframe for serious ADR/MDIs that have resulted in the death of a patient?

E - Non Regulatory Approaches to Improve Reporting of Serious ADRs/MDIs.

Outreach and Education

Health Canada's proposed approach to improve reporting will include outreach and education efforts to improve awareness and participation of health professionals who work in health care institutions that are proposed to be subject to the reporting requirement. Health Canada continues to encourage all health professionals to participate in voluntary reporting. It is hoped that these outreach and educational tools will also be useful for the broader reporting community outside of the prescribed health care institutions.

One quality report can be enough evidence to identify a safety problem of clinical significance. However, despite their commitment to product safety and more importantly patient safety, many health professionals are not aware of how to report, what to report, where to report and the significance that a small number of well detailed reports can make to the improved safety and effectiveness of a product. These factors can contribute to underreporting of events that are important to understanding the safety of a drug or medical device once it is used in patient populations with varying medical histories.

Efforts will be made by Health Canada to understand where the awareness and knowledge gaps exist and the most practical strategies for learning. For example, given busy schedules and the diverse work force employed on a shift system, consideration will be given to the development of online learning tools that can be accessed individually or materials that can be delivered internally during previously scheduled learning events. These tools and materials can be developed in a manner that allows learners to move beyond general awareness of reporting to increasing awareness of the most important events from an improved drug and medical device safety perspective through the use of practical examples gained through many years of analysis by Health Canada.

Consultation Questions:

- 1. How would you like to receive education tools specific to ADR/MDI reporting? (E.g. In person at an on-site location, online, conferences, other).**
- 2. Should outreach and education on ADR/MDI reporting be focussed on certain groups of healthcare professionals (e.g. physicians, pharmacists and nurses) or developed to meet the needs of all professionals working in an institution environment (e.g. healthcare professionals, risk managers, and Patient Safety Coordinators)? Please explain.**
- 3. Please list and describe any existing tools/materials that can be revised to include information on the reporting of serious ADR/MDIs to Health Canada.**
- 4. How important would education at the professional teaching institutions be? (Very important, somewhat important, not very important, not at all important)**

Meaningful Feedback

Meaningful, targeted feedback is instrumental in building motivation and buy-in with reporting programs. All reporters are looking for some form of feedback that will demonstrate that the effort they have invested in sharing information is making a difference. Outside of an individual acknowledgment letter such as those that are currently provided to voluntary ADR reporters, feedback to every individual reporter is a difficult undertaking. **It is therefore proposed that regular feedback be provided to the broad healthcare community on a more aggregate level to**

811 **describe the numbers and types of events and the population characteristics.** Following more detailed
812 assessment by Health Canada, some of these reports will result in regulatory actions such as updates to the product
813 label or enhanced monitoring by the manufacturer and Health Canada. These results will continue to benefit from
814 existing tools such as the posting of Summary Safety Reviews.
815

816 **Consultation Questions:**
817

- 818 **1. Please explain why you support/ do not support Health Canada’s proposal to provide aggregate**
819 **information to the broader health care community about ADR/MDI reports received.**
- 820 **2. What would be the most effective way to communicate aggregate safety information to the health**
821 **care community?**
- 822 **3. What other types of feedback would be meaningful to provide to the health care community?**
823

824 **F - Conclusion**

825

826 This discussion paper presents proposals for consultation which have been informed by the last 2 years of
827 engagement on this initiative. The alternative options that have been considered and felt to be less satisfactory
828 relative to the proposal are presented for information purposes and to enable respondents to understand the options
829 that have been seriously considered.

830

831 Health Canada is seeking responses from all stakeholders on the proposals identified in this consultation paper.
832 Submissions will help inform the design of the regulations as well as Health Canada's proposed approaches on
833 outreach and education and providing meaningful feedback to health care institutions and health care professionals.
834 The consultation is open for a 45 day comment period starting June 28, 2017 until August 11, 2017. All
835 stakeholders are invited to submit their views by email, mail, or by completing our online questionnaire.

836

837 **Appendix A - Feedback to date (2015 to present)**

838

839 Comments from the following groups have been considered in drafting this paper:

- 840 • British Columbia Ministry of Health
- 841 • Alberta Health Services
- 842 • Saskatchewan Ministry of Health
- 843 • Manitoba Health
- 844 • Ontario Ministry of Health
- 845 • Ministère de la Santé et des Services sociaux (Québec)
- 846 • Eastern Health
- 847 • Winnipeg Regional Health Authority
- 848 • Trillium Health Partners
- 849 • St. Joseph's Health Care London
- 850 • New Brunswick Department of Health
- 851 • Health PEI
- 852 • Nova Scotia Health Authority (NSHA)
- 853 • IWK Health Centre (Nova Scotia)
- 854 • Newfoundland and Labrador Department of Health and Community Services
- 855 • Health and Social Services, Government of Yukon
- 856 • Legislation and Communications, Government of the Northwest Territories
- 857 • Territorial Health Services, Government of the Northwest Territories
- 858 • Nunavut Department of Health
- 859 • HealthCareCAN
- 860 • The Vancouver Island Health Authority (representing the Western Quality and Patient Safety Group)
- 861 • Canadian Patient Safety Institute (CPSI)
- 862 • Canadian Medical Association (CMA)
- 863 • Canadian Nurses Association (CNA)
- 864 • Canadian Pharmacists Association (CPhA)
- 865 • Canadian Society of Hospital Pharmacists (CSHP)
- 866 • Health Canada First Nations and Inuit Health Branch (FNIHB)
- 867 • Corrections Services Canada (CSC)
- 868 • Department of National Defence (DND)
- 869 • Baxalta Canada Corporation
- 870 • BDX
- 871 • BIOTECanada
- 872 • GS1 Canada
- 873 • Hoffmann-La Roche Limited
- 874 • Innovative Medicines Canada
- 875 • Sanofi
- 876 • National Association of Pharmacy Regulatory Authorities (NAPRA)
- 877

878 **Appendix B - Adverse reaction reporting data elements**

879
 880 *This is a list of comprehensive data elements that could be captured for ADRs. They may not all be applicable for
 881 the purposes of reporting by institutions. Mandatory reporting is not required for all these data elements.
 882

Category	Data Elements
Patient Information	Age
	Sex
	Height
	Weight
	Medical history and other related information (allergies, pregnancy, smoking/alcohol use, liver disease, etc.)
Reporter Information	Name
	Telephone
	Address
	City
	Province/Territory
	Email
	Preferred language
	Organization (if applicable)
	Select one that best describes you (Physician, Pharmacist, Other)
Side Effect (ie. Adverse Drug Reaction)	Recovered after the side effect (Yes, No, Unknown, Recovering)
	Side effect start date
	Side effect end date
	Describe the side effect (timelines, treatment, etc.)
	Seriousness of the side effect (death, life-threatening, admitted to hospital, lengthened hospital stay, disability, birth defect, needed medical attention)
Health Product	Product Name
	Dosage (strength and quantity)
	How the product was taken (e.g. by mouth)
	What was the product prescribed/taken for?
	Strength
	Manufacturer
	Lot #
	DIN #
	Country of purchase (Canada, United States, other)
	How it was purchased/obtained (pharmacy, grocery store, internet, other)
	Product start date
	Product end date
	Frequency
	Did use of the product stop after the side effect appeared?
	If the product was stopped, did the side effect stop?
	Was the product restarted after the side effect stopped?
If the product was restarted, did the side effect return?	

Category	Data Elements
	Likelihood that the product caused the side effect (certain, probably/likely, possibly, not available/unable to assess, unlikely, unrelated)
	Other health products taken at the time of the side effect, excluding treatment (length of use, timelines, etc.)
	Related test/laboratory results

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884 **Appendix C - Medical device incident reporting data elements**

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 886 *This is a list of comprehensive data elements that could be captured for MDIs. They may not all be applicable for
 887 the purposes of mandatory reporting by institutions. Mandatory reporting is not required for all these data elements.
 888

Category	Data Elements
Report Information	Report Type (new, update)
	Report Purpose (hospital mandatory.)
	Reporter File Number
Reporter Information	Reporter Type (health care facility)
	Organization (business name, health care facility)
	Name
	Title
	Address
	City
	Province/State
	Country
	Postal Code
	Telephone
	Email
Incident Information	Date of Incident
	Description of Incident
	Identify the type of environment where the incident occurred (hospital, home, nursing home/long term care, outpatient, unknown)
	Incident Contributing Factors (patient/environment)
	Device Contributing Factors
Affected Persons	Relationship of affected person to incident (patient, health care provider, other)
	How was the affected person impacted by the incident? (death, serious injury, potential for death or serious injury, injury, unknown)
	Age (years)
	Gender (male, female, unknown)
	Weight (lbs or kg)
Device Information	Health Canada Case Number
	Device Name (including model name, if applicable)
	Manufacturer's Catalog or Reference Number
	Canadian Device Risk Classification (I, II, III, IV)
	Software Version
	Serial Number
	Global Medical Device Nomenclature (GMDN) Number
	Unique Device Identifier
	Lot/Batch Number
	Is the device a radiation emitting device?
	Was it a single-use device that was reprocessed and reused on a patient?

Category	Data Elements
	Is the device authorized or licensed by Health Canada? (licensed, investigational testing authorization, Special Access authorization, not authorized, not applicable, unknown)
	Licence or Authorization Number
	Is the device available for evaluation?
Manufacturer/Importer Information	Organization Type (manufacturer, importer)
	Business Name
	Company ID (Health Canada assigned number)
	Name
	Title
	Address
	City
	Province/State
	Country
	Postal Code
	Telephone
	Email
	Was the incident reported to this organization?
Investigation and Corrective Actions (as done by the institution)	Investigative Actions and Timeline
	Root Cause
	Corrective Actions

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References

ⁱ The Regulations Amending the Food and Drug Regulations (Importation of Drugs for an Urgent Public Health Need), currently in force, provides that drugs which are included on the “List of Drugs for an Urgent Public Health Need” have a separate ADR reporting scheme in place as per Division 10 of the *Food and Drug Regulations*.

ⁱⁱ For the purposes of this discussion paper, the term therapeutic product refers to drugs and devices.

ⁱⁱⁱ Description of ‘Acute Care’ on CIHI website found at: <https://www.cihi.ca/en/types-of-care/hospital-care/acute-care>.

^{iv} A signal is considered to be the preliminary indication of a product related issue. While the identification of a signal is not by itself the proof of the association of an adverse event to a health product, it triggers the need to further investigate a potential association.

^v Currently there is no definition of ‘medical device incident’ in the *Medical Devices Regulations*. There is a description of ‘medical device incident’ in section 59 of the Medical Devices Regulations which describes a ‘medical device incident’ to be ‘related to a failure of the device or a deterioration in its effectiveness, or any inadequacy in its labelling or in its the directions for use; and has led to the death or a serious deterioration in the state of health of a patient, user or other person, or could do so were it to recur.’

^{vi} The Regulations Amending the Food and Drug Regulations (Importation of Drugs for an Urgent Public Health Need), currently in force, provides that drugs which are included on the “List of Drugs for an Urgent Public Health Need” have a separate ADR reporting scheme in place as per Division 10 of the *Food and Drug Regulations*.

^{vii} There is no expectation for further investigation. Relevant tests/ lab data refers to any existing tests/lab data that may have been performed and documented at the time of the ADR documentation.

^{viii} There is no expectation for further investigation. Relevant tests/ lab data refers to any existing tests/lab data that may have been performed and documented at the time of the ADR documentation.

^{ix} Manufacturers are currently required to report ADRs to Health Canada within 15 days of receiving or becoming aware of this information. Manufacturers are required to report MDIs within 10 days of becoming aware of this information, where the incident has led to the death or a serious deterioration in the state of health of a patient, user or other person, or within 30 days where the incident could lead to death or a serious deterioration in the state of health of a patient, user or other person, if it were to reoccur.

^x Batching in this context would mean that rather than sending Health Canada individual serious ADR/MDI reports, the institution would forward Health Canada a set of all serious ADR/MDI reports collected within a time period (quarterly or semi-annually).