

# Your products can't tell us that they're not safe — but you can.

**Did you know you can report injuries, near misses and safety concerns? It's easy and it could save lives.**

By sharing your story about consumer products and cosmetics that may cause harm, you can help Health Canada stop similar incidents or injuries from happening to children and families — or to anyone in Canada.



## YOU SHOULD REPORT A PRODUCT IF:

- Someone has been injured or nearly injured, has a bad reaction or dies from using it
- Property has been damaged
- The product may harm someone because it doesn't work like it's supposed to
- Safety instructions or labels appear to be missing, confusing or wrong

## YOU CAN REPORT ANY CONSUMER PRODUCT OR COSMETIC, INCLUDING:

- Appliances and devices
- Batteries and chargers
- Clothing and accessories
- Children's products and toys
- Furniture and lighting
- Sporting and athletic products
- Household chemicals
- Makeup and moisturizers
- Creams and cleansers

## YOU SHOULD SHARE:

- What happened and when
- What the product is and where you got it
- Any injuries or near misses that occurred and if treatment was needed
- Photos of the product, product labels, and injury or property damage caused
- How to contact you for more details about the incident (only if we need to)

## REPORTING MIGHT RESULT IN:

- Products being reviewed for safety
- Monitoring for similar situations
- Warnings and safety alerts being issued
- Products being recalled or taken off the market
- Products being fixed or replaced

For more information about recalled consumer products and cosmetics, please visit **Canada.ca/recalls**.



**Your story can protect others**

You can learn more or submit a report at **Canada.ca/report-a-product**



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