

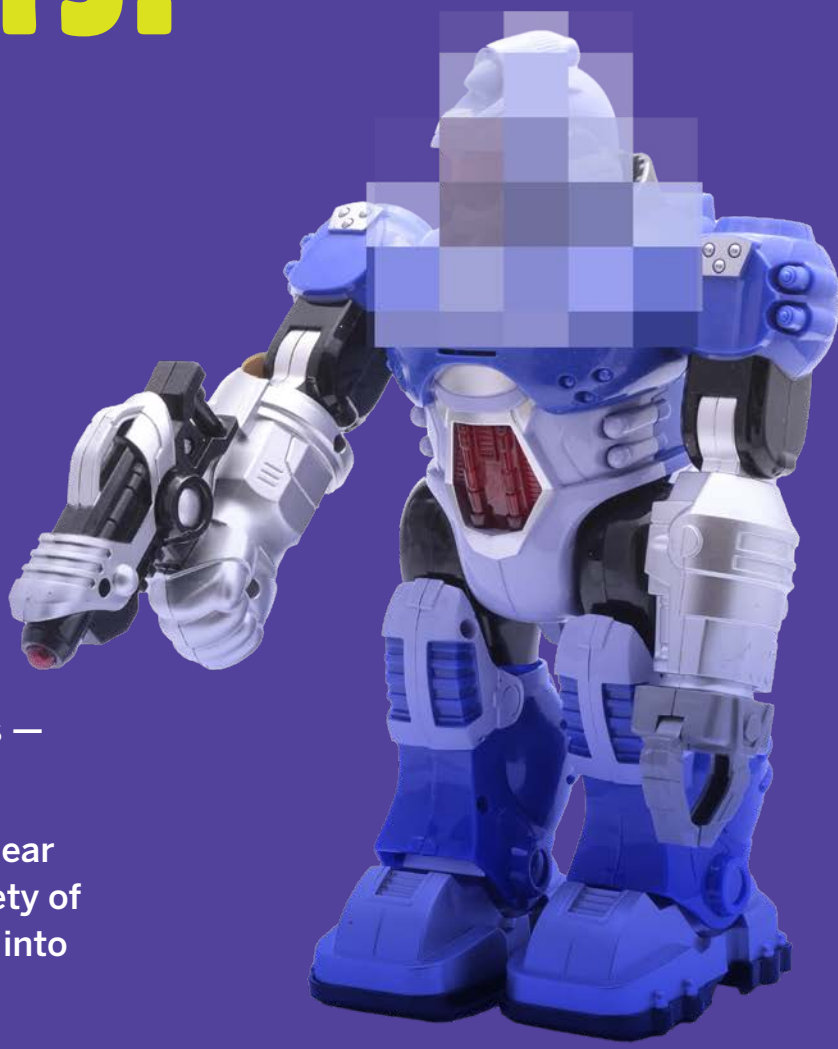
By the numbers:

Consumer products and cosmetics incident reporting

Did you know you can report injuries, near misses or safety concerns caused by consumer products and cosmetics? It's easy and it could save lives.

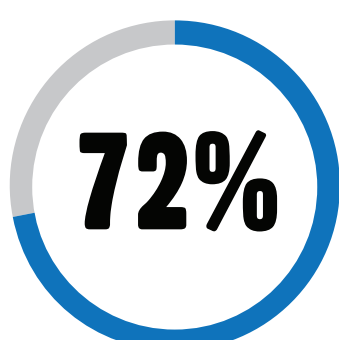
It's part of Health Canada's job to help keep children, families and everyone in Canada safe from potentially harmful products — but you can help, too.

You can tell us about any injuries or property damage caused, near misses that happened, or any concerns you have about the safety of consumer products or cosmetics. Your reports will help us look into possible dangers and take action to help keep everyone safe.



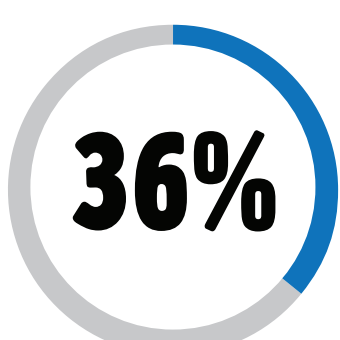
WE WOULD ALL BENEFIT IF MORE PEOPLE IN CANADA REPORTED.

NEED



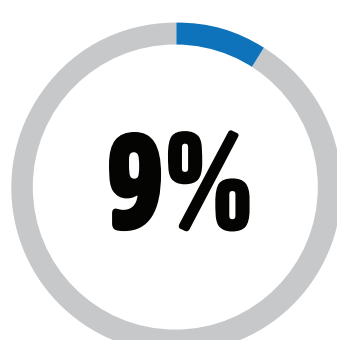
Percentage of people in Canada who **seek out information on safety issues** related to products

AWARENESS



Percentage of people in Canada who **are aware they can report safety incidents** to Health Canada

ACTION

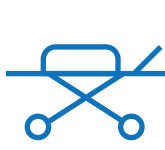


Percentage of people in Canada who **have personally reported safety incidents** in the past

Source: Fact Based Survey On Consumer Products And Cosmetics – Health Canada Survey Report October 2020

INJURIES CAN BE SERIOUS — BUT CAN ALSO BE PREVENTABLE.

IN THE YEAR 2018:



17,475

deaths

were related to injuries in Canada



61,400

disabilities

were caused by injuries in Canada



231,530

hospitalizations

were caused by injuries in Canada

Health Canada received only about **2,355** incident reports in the same year. While not all injuries can be attributed to unsafe products, this low number suggests many incidents are not being reported.

Source: Cost of Injury in Canada 2021 – Parachute report

INJURIES, DEATHS, NEAR MISSES AND PROPERTY DAMAGE ARE CAUSED BY MANY PRODUCTS EACH YEAR.



Top 10

CONSUMER PRODUCTS REPORTED (2020)

1. Toys
2. Electric ranges or ovens
3. Telephones or accessories
4. Laundry soaps or detergents
5. Computers
6. Chairs
7. Thermostats
8. Diapers
9. Riding lawn mowers or garden tractors
10. Dishwashers



Top 10

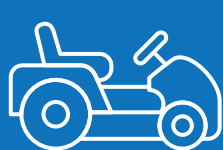
COSMETIC PRODUCTS REPORTED (2020)

1. Cleansers
2. Moisturizers
3. Makeup (non-permanent)
4. Conditioners
5. Shampoos
6. Styling products
7. Bath Products (incl. bath bombs, salts and oils)
8. Nail polish remover
9. Straightening, waving and curling products
10. Antiperspirant/Deodorant



10

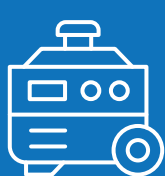
CONSUMER PRODUCTS REPORTED INVOLVING A DEATH (2020)



Riding lawn mowers and garden tractors



Laundry soaps and detergents



Generators



Lighters



Baby strollers



Car seats



Candles and candle holders



Baby slings and wraps



Bassinets and cradles



Propane, LP and butane gas tanks and fittings

Source: Health Canada's Consumer Product Safety Program Annual Surveillance Report: 2020

THERE ARE 3 SIMPLE STEPS TO REPORTING.

Reporting only takes a few minutes and may prevent others from experiencing the impacts of injuries or deaths in the future.

1.

Go to **Canada.ca/report-a-product**



www.Canada.ca/re

2.

Fill in the online reporting form for consumers



3.

Click 'Submit'

Submit



Your products can't tell us that they're not safe — but you can.

You can learn more or submit a report at **Canada.ca/report-a-product**



Your story can protect others



Health Canada

Santé Canada

Canada