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Management Response and Action Plan
Audit of the Management of the Pesticide Regulatory Program

March 2015

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Recommendations	Management Response and Planned Management Action	Deliverables	Expected Completion Date	Responsibility
<p>Recommendation 1</p> <p><i>It is recommended that the Executive Director, Pest Management Regulatory Agency, update the strategic plan (including the outreach strategy).</i></p>	Management agrees with this recommendation.			
	PMRA is in the process of developing an updated Five-year Strategic Plan, including a strategy for outreach activities.	Five-Year Strategic Plan	March 2016	Executive Director, Pest Management Regulatory Agency (PMRA)
<p>Recommendation 2</p> <p><i>It is recommended that the Executive Director, Pest Management Regulatory Agency, review the planning process to enhance its methods for tracking program-related costs and include all financial and non-financial information.</i></p>	Management agrees with this recommendation.			
	PMRA continues to streamline its operational planning process and its corresponding plans to align better all financial and non-financial information. This work will support PMRA's new cost-recovery regime and the reporting requirements under the <i>User Fees Act</i> .	Financial coding structure	April 2015	Director, Strategic Planning, Finance and Business Operations Division
		Activity Tracking reports to validate and support the operational plans	April 2016	
Standardized planning templates	April 2016			

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<p>Recommendation 3</p> <p><i>It is recommended that the Executive Director, Pest Management Regulatory Agency, enhance the work plan to integrate better the re-evaluation and special review activities.</i></p>	<p>Management agrees with the recommendation.</p>			
	<p>PMRA recognizes the importance of an integrated work plan for operational planning purposes. To this end, PMRA has recently drafted a three-year work plan that integrates both the re-evaluation and special review activities. The work plan takes into consideration international re-evaluation timelines, so that PMRA is able to capitalize and coordinate efforts with its international partners.</p>	<p>Table for advice at Pest Management Advisory Council (PMAC)</p>	<p>COMPLETED</p>	<p>Director General, Value Assessment and Re-evaluation Management Directorate</p>
		<p>Approved three-year work plan.</p>	<p>March 2015</p>	<p>Director General, Value Assessment and Re-evaluation Management Directorate</p>

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<p>Recommendation 4</p> <p><i>It is recommended that the Executive Director, Pest Management Regulatory Agency, develop an integrated IM/IT strategy to support the Pesticide Regulatory Program.</i></p>	<p>Management agrees with the recommendation.</p>			
	<p>PMRA has been developing a multi-year IM/IT Strategy, including a four-year project to modernize its aging IM/IT system infrastructure. This project was approved by PMRA senior management in January 2015 and is planned to commence in early fiscal year 2015-16.</p> <p>In addition, a farther-reaching, integrated IM/IT strategy will be produced by end of March 2015. It will address continued electronic business process improvement and increased transparency and availability of electronic information, driven by key initiatives such as the new cost-recovery regime, partnership initiatives and international electronic pesticide information standards.</p>	<p>IM/IT Strategy Document</p>	<p>March 2015</p>	<p>Director General, Registration Directorate</p>

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<p>Recommendation 5</p> <p><i>It is recommended that the A/Senior Director General, Regions and Programs Bureau, develop a strategy for front-line electronic tools to support compliance and enforcement.</i></p>	Management agrees with the recommendation.			
	<p>Enabling efficient mobile inspection activities by investing in electronic tools is a priority for the compliance and enforcement function. The Regions and Programs Bureau has developed a strategy for the use of electronic tools and plans to deploy them by September 2015.</p>	Strategy to EC-FIPT	April 2015	A/Senior Director General, Regions and Program Bureau
		Deploy tools	September 2015	A/Senior Director General, Regions and Program Bureau
<p>Recommendation 6</p> <p><i>It is recommended that the Executive Director, Pest Management Regulatory Agency, develop a performance management framework to support pesticide regulatory decision-making.</i></p>	Management agrees with the recommendation.			
	<p>PMRA supports the strengthening of its performance management framework. Accordingly, it has commenced a mapping exercise of PMRA's performance measures, indicators and commitments within the departmental PAA/PMF structure. This work will support the departmental Performance Measurement Initiative, as well as the reporting requirements of the <i>User Fees Act</i>.</p>	Branch Logic Model	April 2016	Director, Strategic Planning, Financial and Business Operations Division
		A Branch Performance Management Framework	April 2016	Director, Strategic Planning, Financial and Business Operations Division