Guidance on the application for a certificate of a pharmaceutical product and good manufacturing practice certificate (GUI-0024)
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Également disponible en français sous le titre :
Guide sur la façon de présenter une demande de certificat de produit pharmaceutique et certificat de bonnes pratiques de fabrication (GUI-0024)

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The following table shows the two types of icons used in this document, and the way they are intended to be used.

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Guidance on the application for a certificate of a pharmaceutical product (GUI-0024) v14  
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1. Purpose

This guidance document clarifies the requirements to be met for the issuance of a Certificate of a Pharmaceutical Product (CPP) or a Certificate of Good Manufacturing Practices (GMP) and describes the procedure for their request.

2. Scope

A CPP is issued for human drugs (pharmaceutical, biological and radiopharmaceutical) as well as for veterinary drugs (food producing animals and non-food producing animals). Since the Food and Drugs Act and Regulations apply also to veterinary pharmaceuticals intended for non-food producing animals, they must be fabricated according to GMP requirements and consequently, Health Canada chooses to issue CPPs for these pharmaceutical products.

Products falling under the Natural Health Products (NHP) framework are excluded from the scope of this document.

3. Background

In 1967, the Twentieth World Health Assembly requested in resolution WHA20.34 that a draft text be prepared on good manufacturing practices (GMP). The text was subsequently submitted to the Twenty-first World Health Assembly in 1968, under the title “Draft requirements for good manufacturing practice in the manufacture and quality control of drugs and pharmaceutical specialities”. In 1969, the Twenty-second World Health Assembly endorsed these requirements for “Good Practices in the Manufacture and Quality Control of Drugs” (resolution WHA22.50). These requirements have since been revised: the first revision was adopted by the World Health Assembly in 1975 (resolution WHA28.65) and the most recent revision is included in the Thirty-seventh report of the World Health Organization (WHO) Expert Committee on Specifications for Pharmaceutical Products.

These requirements also provide the basis for the WHO Certification Scheme on the Quality of the Pharmaceutical Products moving in International Commerce, recommended initially in resolution WHA22.50. The WHO Certification Scheme, an international voluntary agreement, enables countries with limited drug regulatory capacity to obtain partial assurance from exporting countries that the pharmaceutical products, which they plan to import, are safe, effective and of good quality.

All Member States of the WHO are urged to adopt and to apply these GMP standards as recommended by WHO. Canada, represented by the Regulatory Operations and Enforcement
Branch Health Product Compliance Directorate (ROEB HPCD), adopted the WHO Certification Scheme on May 1, 1996. Prior to this date, Certificates of Free Sales were used to attest that the pharmaceutical products were fabricated in compliance with GMPs. These types of certificates are no longer issued. They have been replaced by Certificates of a Pharmaceutical Product (CPP) and are issued as a service to the industry when required by an importing country.

4. Applying for a certificate

A CPP, in the format recommended by the WHO, establishes the status of the pharmaceutical product listed on the certificate, and the GMP status of the fabricator of the pharmaceutical product, in the exporting country. The Health Product Compliance Directorate issues a CPP to one of the following applicants:

- the Drug Identification Number (DIN) owner of the pharmaceutical product; or in the case of radiopharmaceuticals, the party to which a Notice of Compliance (NOC) has been issued

- the fabricator of the pharmaceutical product, if it is located in Canada and GMP compliant; or

- a third party that submits, along with the application, a written authorization for the issuance of the CPP from the DIN owner of the pharmaceutical product. (To be updated annually)
4.1 Application requirements

Table 1 describes the different situations when a certificate would be required, and the conditions that must be met in order to obtain a certificate.

<table>
<thead>
<tr>
<th>Type</th>
<th>Requirements for issuance of a certificate</th>
</tr>
</thead>
</table>
| Pharmaceutical product is fabricated and packaged/labeller in Canada | - the fabricator and packager/labeller are GMP compliant  
- the pharmaceutical product has a valid DIN or a NOC and a valid date of notification  
- or in the case of radiopharmaceuticals an NOC has been issued and the product has a valid date of notification*  
- the pharmaceutical product is sold on the Canadian market.  
- The applicant must be located in Canada |
| Pharmaceutical product is fabricated in a foreign country and packaged/labeller in Canada or fabricated in Canada and packaged/labeller in a foreign country | - the packager/labeller and the fabricator are GMP compliant  
- the foreign establishment is GMP compliant and is listed on the Canadian Drug Establishment Licence (DEL)  
- the pharmaceutical product has a valid DIN or a NOC and a valid date of notification  
- the pharmaceutical product is sold on the Canadian market |
| Pharmaceutical product is fabricated and/or packaged/labeller in Canada but not marketed in Canada | - the fabricator and/or packager/labeller are/is GMP compliant  
- a DIN or an NOC has been issued, (that is the drug product has market authorization) |
| Pharmaceutical product is fabricated in Canada and not sold on the | A CPP is issued if the fabricator is GMP compliant  
and if the applicant submits information on the formulation and active ingredients of the |
If the fabricator is other than the DIN owner, their subsidiary or legal agent, confirmation is required from the fabricator that they fabricate the product.

The application form requests the “date of notification” and this is inserted in the field, on the certificate, identified as the “date of issue”. The date of notification indicates the date of issuance of the product on the market.

4.2 Conditions when a certificate will be refused

The following details when a CPP will not be issued:

- If the pharmaceutical product that is fabricated and/or packaged/labelled in a building outside of Canada, is not in compliance with GMPs (please refer to Appendix B: *Guidance: How to demonstrate foreign building compliance with drug good manufacturing practices (GUI-0080)*) and is not listed on a (or the) Canadian DEL.

- If the foreign building is removed from the DEL Foreign Building Annex as a result of GMP evidence that was not submitted by the New Evidence Required by (NERBY) date or the evidence was considered unacceptabl or incomplete.

- If the pharmaceutical product that is fabricated and/or packaged/labelled in a building outside of Canada and is imported into Canada solely for the purpose of providing a Canadian market, but the drug submission is under review.

  Furthermore, the CPP issued will carry the following statement: “The product is manufactured for export only. The Health Products and Food Branch of Health Canada is currently reviewing an application to permit the marketing of this product in Canada.”

A GMP Certificate is issued when the fabricator is GMP compliant. In this particular case, the certificate that is issued indicates the dosage forms only, instead of the product information.
If the CPP lacks the appropriate required information or if the application is incomplete.

- If the required fees are not provided.

- If Section 37 of the Act has been invoked for the product(s) in question.

- If the country of consignment indicated in application has a Mutual Recognition Agreement (MRA) with Canada.

If an application is refused, refunds will not be provided.

4.3 How to apply (steps)

Below are the steps required in order to apply for a certificate:

1) The applicant must fill out one of the following forms found in Appendix C, as appropriate:
   - 1) Application Form for a Certificate of a Pharmaceutical Product, or
   - 6) Application Form for a GMP Certificate

   Instructions on how to fill out these forms are included in this document in Appendix C - Forms 1 and 6.

2) If the application is specific for a pharmaceutical product, one application form must be filled out per product (one application per DIN), since manufacturing arrangements and approved information for different strengths can vary. Furthermore, one application must be filled out per country of consignment.

3) The applicant must fill out the “Fee Form for a Certificate of a Pharmaceutical Product”, which is included in this document in Appendix C - Form 3 or is available on the Health Canada’s Compliance and Enforcement website.

4) The fee for each certificate is $92.00 plus applicable tax in force (PST & HST is based on the current address (province) of applicant).
The certificate fees will increase by 2% on April 1st of every year.

5) For supplemental copies of the same certificate (i.e. same product and same DIN, same country), the request must be submitted at the same time as the request for the original CPP. The fee for each supplemental copy is $92.00 plus applicable tax in force (PST & HST is based on the current address (province) of applicant).

6) One fee form copy must be submitted when applying for multiple certificates at the same time.

7) A payment must accompany the application forms and the fee form. Payment may be made by:
   - a cheque or money order for the total amount due, made payable to the Receiver General for Canada
   - company account
   - Visa
   - MasterCard
   - Amex Card

8) Payment should be in Canadian funds. Non-payment, partial payment or payment in non-Canadian funds, may result in return of the application at the company's expense. Any overpayment will be credited against the firm's account. Any payment being charged to a company account must be accompanied by the appropriate account number. Should an application be refused, no refunds will be issued.

9) If documents relating to the product indicated on the certificate need to be stamped by Health Canada, the applicant must:
   - Fill out the “4) Request For Stamping Form”, which is also included in this document in Appendix C – Forms.
   - Have the form sworn before a notary public, and
   - Submit the form with two copies of the information to be stamped. One copy is stamped and returned to the applicant and the other copy is retained in Health Canada files.
   - You must submit along with the request for stamping, the CPP request.
   - In order to expedite a stamping request, include a completed shipping form waybill (Purolator, Fedex, Loomis, UPS, Dicom, etc.) with each request.

10) These types of documents may be stamped:
   - documents pertaining to product formulation of a licensed product (example: certificate of analysis, product specifications etc.)
• documents attesting to packaging and labelling of an authorized product (example: packaging and labelling specifications)
• proof of sale in Canada of an authorized product (example: sales invoice)

11) These types of document will not be stamped:

• any document relating to building for which a EL is not issued or a pharmaceutical product for which a DIN has not been issued
• document attesting to a product or building receiving third party certification (example: ISO certification, advertising pre-clearance etc.)
• commercial information or any other type of document with information not on file at the Health Product Compliance Directorate

12) The application form, the fee form, the payment and the request for stamping form, along with the documents to be stamped, must be sent to:

Drug Establishment Licensing Unit
Health Product Compliance Directorate - Regulatory Operations and Enforcement Branch
Jeanne Mance Building, 13th floor
200 Eglantine Driveway Address Locator #1913B
Ottawa, Ontario K1A 0K9

13) In order to expedite certificate issuance, the applicant should include a completed shipping form (waybill Purolator, Fedex, Loomis, UPS, Dicom, etc.) with each request.

14) For questions related to CPPs, please contact the Health Product Compliance Directorate (same address as above):

Email: hc.cpp.questions.sc@canada.ca

15) For questions related to accounts, please contact the Accounts Receivable Office:

Health Canada - Accounts Receivables
Jeanne-Mance Building
161 Goldenrod Driveway
Address Locator #1918B, 18th floor, Room 1804B
Ottawa, Ontario K1A 0K9
Telephone: 613 946-0496 or 1-800-815-0506
Facsimile: 613 957-3495
Email: hc.ar-cr.sc@canada.ca
4.4 Issuance of a certificate

The Health Product Compliance Directorate has a target for issuance of certificates within 10 business days.

A seal is affixed on each page of the certificate. Each seal indicates in large fonts the year of issuance. Furthermore, a fluorescent watermark is incorporated as an additional security feature.

If requirements are met to obtain a certificate (see table 1 section 4.1 Applying for a Certificate), the delivered CPP or GMP Certificate will be valid for a maximum period of 1 year from its date of issuance.

If a certificate is not issued because one of the requirements is not met, the Health Product Compliance Directorate will inform the applicant and the fees will not be refunded. The applicant must reapply for the certificate. Please note that if a certificate is issued and it contains an error for which the Health Product Compliance Directorate is responsible, the Health Product Compliance Directorate will issue a new certificate, upon request, free of charge. The replacement certificate will be issued with the original date of issue unless otherwise requested.
Appendix A – Glossary

Acronyms

CPP: Certificate of a Pharmaceutical Product
DEL: Drug Establishment Licence
DIN: Drug Identification Number
GMP: Good Manufacturing Practices
HPCD: Health Products Compliance Directorate
INN: International Non-proprietary Names
NERBY: New Evidence Required by Date
NHP: Natural Health Product
NOC: Notice of Compliance
ROEB: Regulatory Operations and Enforcement Branch
WHO: World Health Organization
Terms

The following definitions explain how terms are used in this document. If there is a conflict with a definition in the *Food and Drugs Act*, the definition in the Act or regulations prevails.

**Certificate of a Pharmaceutical Product (CPP)** – A certificate issued by the Health Product Compliance Directorate establishing the status of the pharmaceutical, biological, radiopharmaceutical or veterinary product listed and the GMP status of the fabricator of the product. This certificate is in the format recommended by the WHO.

**Drug** – Any substance or mixture of substances manufactured, sold or represented for use in:

a) the diagnosis, treatment, mitigation or prevention of disease, disorder, abnormal physical state, or its symptoms, in human beings or animals,

b) restoring, correcting or modifying organic functions in human beings or animals, or

c) disinfection in premises in which food is manufactured, prepared or kept.

**Drug Identification Number (DIN)** – A drug identification number (DIN) is an eight (8)-digit numerical code assigned by Health Canada to each drug product marketed under the Food and Drugs Act and Regulations. A DIN uniquely identifies the following product characteristics: manufacturer, brand name, medicinal ingredient(s), strength of medicinal ingredient(s), pharmaceutical form, route of administration.

**Good Manufacturing Practices (GMP) Certificate** – A certificate issued by the Health Product Compliance Directorate when the request for a certificate is not specific for a pharmaceutical product when the fabricator is GMP compliant.
Appendix B - References

Laws

*Food and Drugs Act*
laws-lois.justice.gc.ca/eng/acts/f-27

Guidance

*Directives, Guidance Documents and Policies - Establishment Licences - Drugs and Health Products - Health Canada*

*Guidance: How to demonstrate foreign building compliance with drug good manufacturing practices (GUI-0080)*

*Import and Export Policy for Health Products under the Food and Drugs Act and its Regulations (POL-0060)*

Other documents

*Certification scheme on the quality of pharmaceutical products moving in international commerce*

*Guidelines on the implementation of the WHO certification scheme on the quality of pharmaceutical products moving in international commerce*

*Mutual Recognition Agreements*
Appendix C – Forms

Privacy notice

The personal information you provide to Health Canada is governed in accordance with the Privacy Act. We only collect the information we need to administer the Food and Drugs Regulations authorized under the Food and Drugs Act.

In limited and specific situations, your personal information may be disclosed without your consent in accordance with subsection 8(2) of the Privacy Act.

For more information: The personal information banks for these collections are described in HC PPU 407 and HC PPU 408 available online at infosource.gc.ca. In addition to protecting your personal information, the Privacy Act gives you the right to request access to and correction of your personal information. For more information about these rights, or about our privacy practices, please contact the Health Canada’s Privacy Management Division at 613-948-1219 or hc.privacy-vie.privee.sc@canada.ca.

You also have the right to file a complaint with the Privacy Commissioner of Canada if you think your personal information has been handled improperly.
1. Application form for a Certificate of a Pharmaceutical Product

This is a request for a Certificate of a Pharmaceutical Product (CPP) in the format recommended by the World Health Organization (WHO) (one form must be completed for each product and country).

i) Country of consignment:

ii) Brand name:

iii) Proper name:

   Potency:

iv) Dosage form:

v) DIN:

   ☐ This is a veterinary pharmaceutical intended for use in a non-food producing animal

       Date of compliance:

   ☐ I certify that this product is currently on the Canadian market

   ☐ This product is not on the Canadian market for the following reason(s):

vi) ☐ I certify that the above mentioned product has been fabricated in accordance with the currently approved master production document.

vii) Manufacturer's/sponsor's name:

       Canadian address:


1 Please note: CPP's issued for veterinary pharmaceuticals intended for use in non-food producing animals will carry the following statement: “The WHO does not recommend issuance of Certificate of Pharmaceutical Products for veterinary pharmaceuticals intended for non-food producing animals because the WHO has not issued a manufacturing standard for these drugs. However, this certificate has been issued because the Health Product Compliance Directorate’s compliance and enforcement program and the Food and Drug Regulations apply to both human and veterinary pharmaceuticals.”
viii) Site(s) (name and address) of the production of this product:

ix) ☐ I certify that the above mentioned product is fabricated in compliance with the Canadian Good Manufacturing Practices (GMP) provisions.

Date of most recent inspection:

x) ☐ If the above-mentioned product is fabricated at a foreign site; I certify that I have evidence it complies with Canadian Good Manufacturing Practices (GMP) provisions and the foreign site appears on my Drug Establishment Licence (DEL).

DEL #:
Expiration date on DEL:
Date of most recent inspection:

xi) ☐ I certify that the manufacturer as identified in (vii), will advise the Health Product Compliance Directorate (HPCD) of any quality defects or other hazard associated with the product or shipment that may be determined.

xii) ☐ The certificate must be returned by prepaid courier.
☐ The certificate may be returned by regular mail.

xiii) ☐ English certificate
☐ French certificate

Name _______________________________ Telephone (__________)

Title _______________________________ Facsimile (__________)

Company __________________________________________

I certify that all above information is accurate and complete.

Signature _____________________________ Date ________________
2. Request for a Certificate of a Pharmaceutical Product application instructions

The following information and declarative statements must be provided by the applicant when requesting a CPP. Clarification regarding the sections of the application form is provided below:

i) **Country of consignment:**
   The importing country (example: Nigeria, Thailand)

ii) **Brand name:**
   The trade name appearing on the product label. If the product is marketed under a different name in the importing country and it is requested to be on the CPP, it must clearly be indicated on the application.

iii) **Proper name and potency declaration:**
    International non-proprietary names (INN) or national non-proprietary names should be used.

iv) **Dosage form:**
    Describe the dosage form in detail (example: film coated tablet, pressurized aerosol spray).

v) **DIN:**
    Provide the number and the date of compliance. Indicate if the product is currently marketed in Canada and if not, provide a statement as to the reason. The date of notification is the date the product was issued onto the market.
    Check the box if the product is a veterinary pharmaceutical intended for use in non-food producing animals.

vi) Check this box to certify that the product in question has been fabricated in accordance with the currently approved master production document. Failure to so certify may result in rejection of the application.

vii) **Manufacturer’s/spONSOR’s name and Canadian address:**
    The address of the DIN owner or the legal agent in Canada.
viii) Site(s) (name and address) of production of this product:

It must be completely clear as to the site(s)/buildings of fabricating and packaging. This information allows the Health Product Compliance Directorate to make statements about the GMP compliance status of third parties. The names and addresses of third parties will be included on the certificate unless you request that this information remain confidential. A CPP for a drug fabricated outside of Canada will refer to the most recent evaluation of the foreign site(s). If the applicant is a person other than the legal agent (DIN owner) authorization for issuance of the certificate is required from the DIN owner of the pharmaceutical product.

If the fabricator is other than the DIN owner, their subsidiary or legal agent, confirmation is required from the fabricator that they fabricate the product.

ix) Check this box to certify that the product in question is fabricated in compliance with Canadian GMP provisions (Division 2, part C, Food and Drug Regulations). The date of the last inspection must be indicated.

x) If the product is fabricated in a foreign site, check this box to certify that you have evidence the product in question is fabricated in compliance with Canadian GMP provisions (Division 2, Part C, Food and Drug Regulations). The expiration date assigned to the foreign site must correspond with what appears on your current DEL. Please ensure your DEL lists all foreign fabricators. The date of the last inspection must also be indicated.

xi) Check this box to certify that the fabricator will advise the Health Product Compliance Directorate of any quality defects or other hazard associated with the product or shipment that may be determined. The DIN owner and/or the fabricator are also responsible for notifying the Health Product Compliance Directorate if the product is recalled.

xii) Check the appropriate box to indicate how the certificate should be shipped. If the certificate is to be returned by courier, please provide the name of your courier and your account number on the Certificate of a Pharmaceutical Product Fee Form.

xiii) Indicate which official language the certificate will be issued in: English or French.

The name, signature, phone number, etc. of the applicant must also be provided.

Signing the application certifies that all information contained is accurate and complete.
3. Fee form Certificate of a Pharmaceutical Product

To: Drug Establishment Licensing Unit
Health Products Compliance Directorate
Jeanne Mance Building, 13th floor
200 Eglantine Driveway
Address Locator # 1913B
Ottawa, Ontario
K1A 0K9

Re: Application for a Certificate of a Pharmaceutical Product

Please find enclosed, applications for______# certificates.

Fee calculation: number of certificates______x $92.00 + HST= $

* The applicants from Quebec, Ontario, New Brunswick, Newfoundland and Labrador, and Nova Scotia must calculate and add the applicable taxes in force (PST & HST).

Payments
☐ Prepayment
☐ Cheque (A cheque or money order in the amount of $_______made payable to the Receiver General for Canada, is enclosed with this application).
☐ Credit Card  Visa ☐  MasterCard ☐  AMEX ☐

Card #___________________________ + (for MasterCard 4 digit #____above cardholder’s name)

Valid Date:____________  Expiry Date:____________  Amount: $__________

Name and Telephone number of contact person: ____________________________________________

Return of issued certificates by collect courier is hereby authorized:

Name of Courier:  Account Number:  
Signature of applicant:  
Name (printed):  Title:  
Company name:  
Address:  
Phone number:  Facsimile:  
Email:  Date:  

Note: if courier services are used for payments, please call first 1-800-815-0506
4. Request for stamping form

(Submit this form with two copies of any material that is to be stamped. One copy of the material will be stamped and returned to you with your Certificates. The other copy will be retained in Health Canada files.)

The undersigned Company requests that Health Canada stamp and return one copy of the enclosed information for attachment to a Certificate of Pharmaceutical Product.

Product name:

Summary of attached information and material:

We certify that the attached information and material are accurate and up-to-date and that copies of this information and material are on file with Health Canada.

Name of Company

Name of Company Representative   Title of Company Representative

Signature of Company Representative   Date

This document must be sworn before a notary public.

Name

______________________________   (Seal)
Signature

______________________________
Date

This form is subject to the Health Product Compliance Directorate revision.
5. Application form for a GMP Certificate

(One form must be completed for each country)

i) Country of consignment: ______________________________________

ii) Dosage forms: _______________________________________________

iii) □ I certify that the above mentioned dosage form has been fabricated in accordance with the currently approved master production document.

iv) Applicant for certificate (name and Address):

v) Site (s) (name and address) of the production of this product:

□ I certify that I have authorization from the above fabricator to apply for a certificate listing them as a site of production.

vi) □ I certify that the above mentioned product is fabricated in compliance with the Canadian Good Manufacturing Practices (GMP) provisions.

Date of most recent inspection:

vii) □ If the above-mentioned product is fabricated at a foreign site; I certify that I have evidence it complies with Canadian Good Manufacturing Practices (GMP) provisions and the foreign site appears on my Drug Establishment Licence (DEL).

DEL #:
Expiration date on DEL:
Date of most recent inspection:
viii) □ I certify that the applicant as identified in (iv), will advise the Health Product Compliance Directorate (of any quality defects or other hazard associated with the dosage form or shipment that may be determined.

ix) □ The certificate must be returned by prepaid courier.
   □ The certificate may be returned by regular mail.

x) □ English certificate
   □ French certificate

Name ________________________________ Telephone ________________________

Title ________________________________ Facsimile ________________________

Company ________________________________

I certify that all above information is accurate and complete.

Signature ________________________________ Date ________________________
6. GMP Certification Application form instructions

The following information and declarative statements must be provided by the applicant when requesting a GMP Certificate. Clarification regarding the sections of the application form is provided below:

i) **Country of consignment:**
   The importing country (example: Nigeria, Thailand)

ii) **Dosage forms:**
   Describe the dosage form in detail (example: film coated tablet, pressurized aerosol spray).

iii) Check this box to certify that the dosage form in question has been fabricated in accordance with the currently approved master production document. Failure to so certify may result in rejection of the application.

iv) The name and address of the company requesting the GMP Certificate.

v) **Site(s) (name and address) of production of this product:**
   It must be completely clear as to the site(s)/buildings of fabricating and/or packaging. This information allows the Health Product Compliance Directorate to make statements about the GMP compliance status of third parties. The names and addresses of third parties will be included on the certificate unless you request that this information remain confidential. A GMP Certificate for a drug fabricated outside of Canada will refer to the most recent evaluation of the foreign site(s). If the applicant is a person other than the DIN owner, authorization for issuance of the certificate is required from the fabricator of the dosage form.

vi) Check this box to certify that the product in question is fabricated in compliance with Canadian GMP provisions (Division 2, part C, Food and Drug Regulations). The date of the last inspection must be indicated.

vii) If the product is fabricated in a foreign site, check this box to certify that you have evidence the product in question is fabricated in compliance with Canadian GMP provisions (Division 2, Part C, Food and Drug Regulations). The expiration date assigned to the foreign site must correspond with what appears on your current DEL. Please ensure your DEL lists all foreign fabricators. The date of the last inspection must also be indicated.
viii) Check this box to certify that the fabricator will advise the Health Product Compliance Directorate of any quality defects or other hazard associated with the product or shipment that may be determined. The DIN owner and/or the fabricator are also responsible for notifying the Health Product Compliance Directorate if the product is recalled.

ix) Check the appropriate box to indicate how the certificate should be shipped. If the certificate is to be returned by courier, please provide the name of your courier and your account number on the Certificate of a Pharmaceutical Product Fee Form.

x) Indicate which official language the certificate will be issued in: English or French. The name, signature, phone number, etc. of the applicant must also be provided. Signing the application certifies that all information contained is accurate and complete.