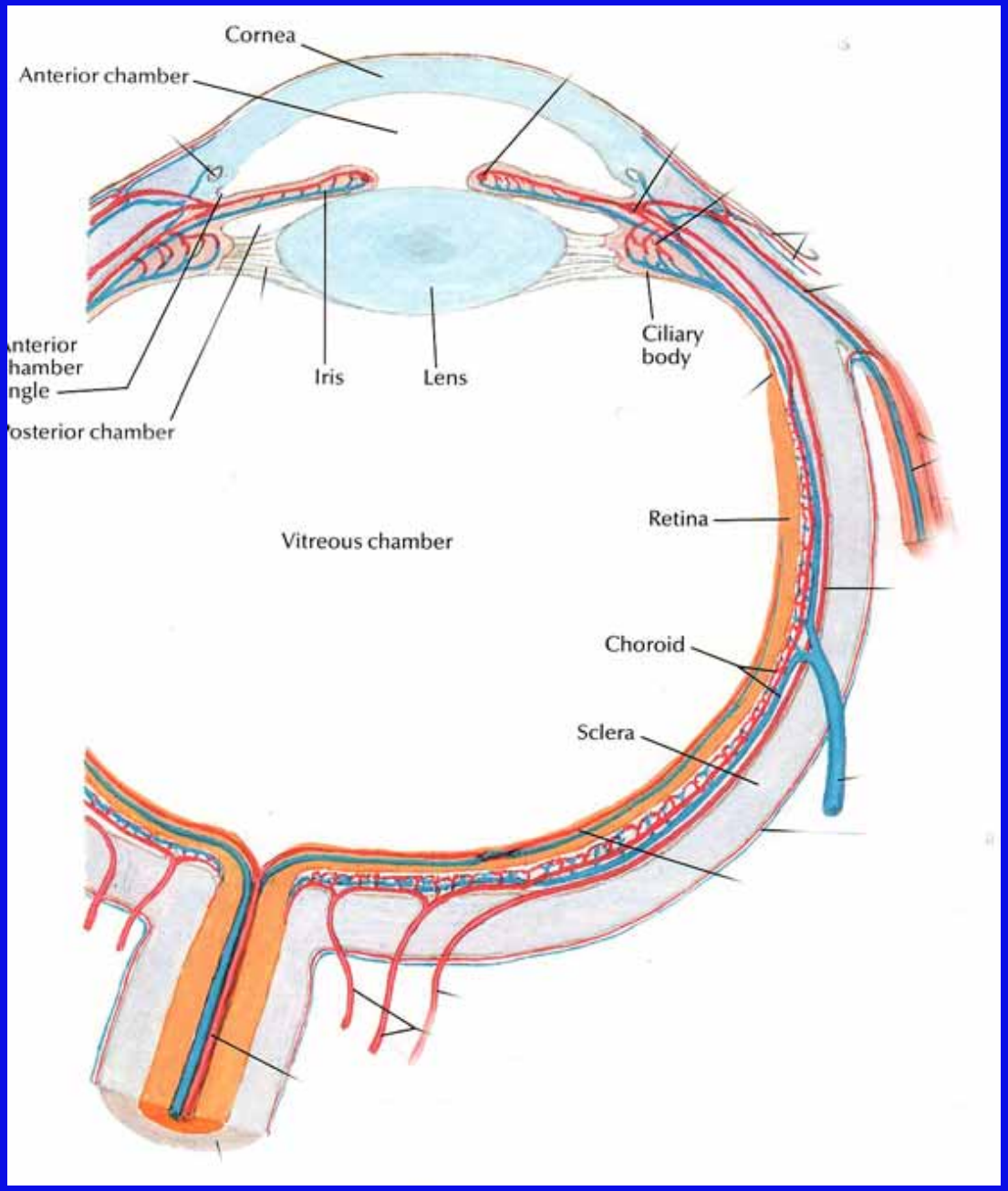
# Ontario Wait Time Strategy

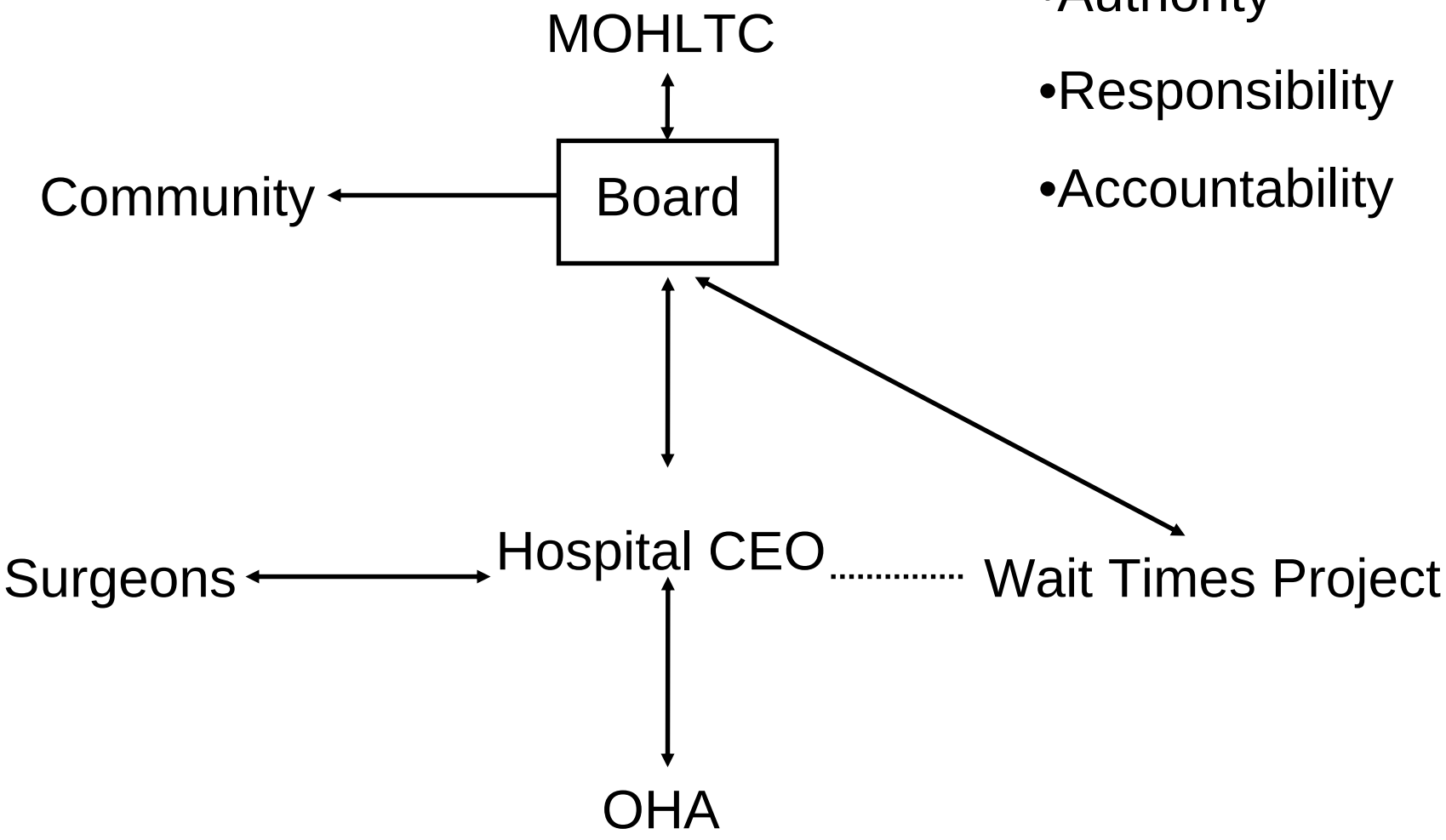
## Conference on Timely Access to Health Care

## February 9, 2007

**Alan R. Hudson, OC, FRCSC**

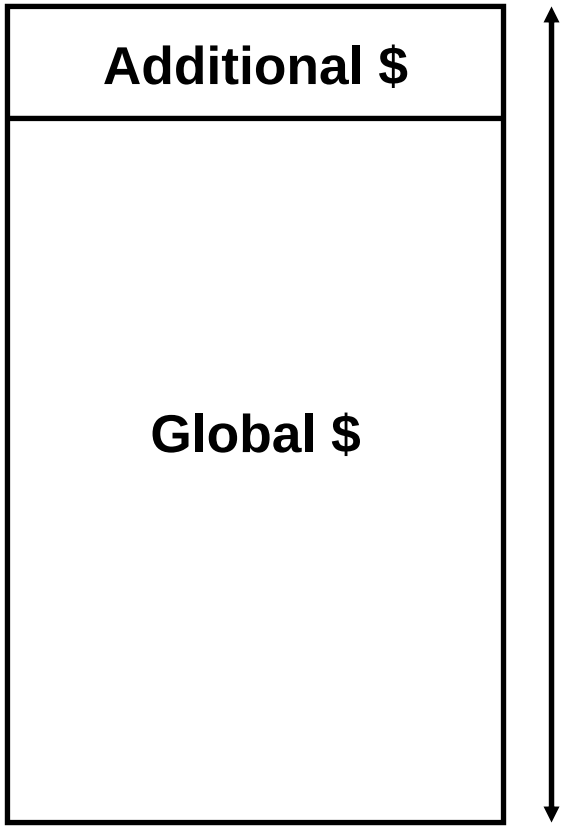

Cornea
Anterior chamber
nterior
hamber
ngle
osterior chamber
Iris
Lens
Ciliary
body
Retina
Vitreous chamber
Choroid
Sclera

# Transformation




- Authority
- Responsibility
- Accountability

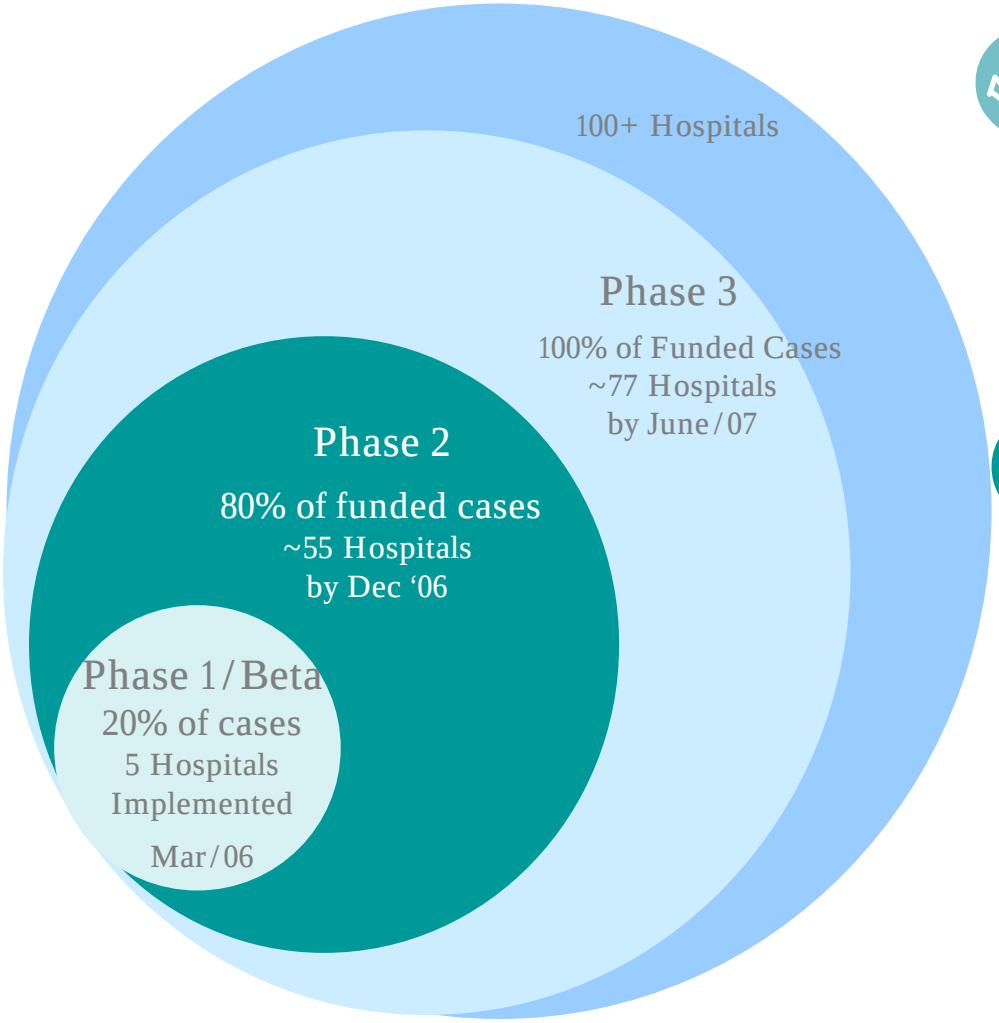
# Pay for Performance




Global Budget

# Implementation
# WTIS-EMPI Phases (5 clinical foci)

## Objectives




## Achievements

### Phase I/Beta: March '06

IMPLEMENTED

- ➢18% of funded cases
- ➢300 surgeons, 36,000 surgical cases
- ➢250,000 MRI and CT scans
- ➢6 EMPI sources, 21 EMPI sites

### Phase II: Dec '06

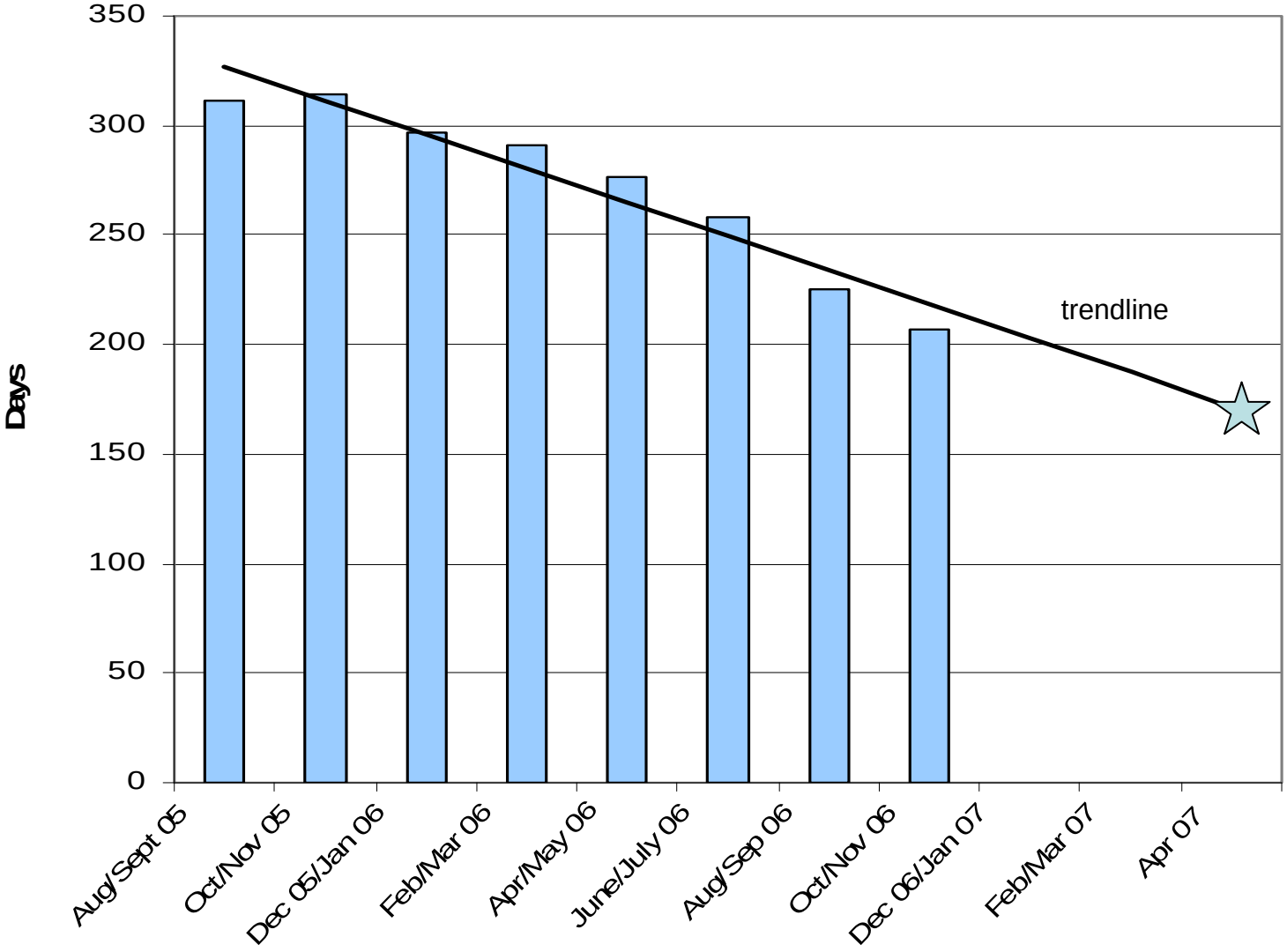
IMPLEMENTED

- ➢90% of funded cases
- ➢1,400 surgeons, 235,000 surgical cases
- ➢1.1 million MRI and CT scans
- ➢48 EMPI sources, 90 EMPI sites

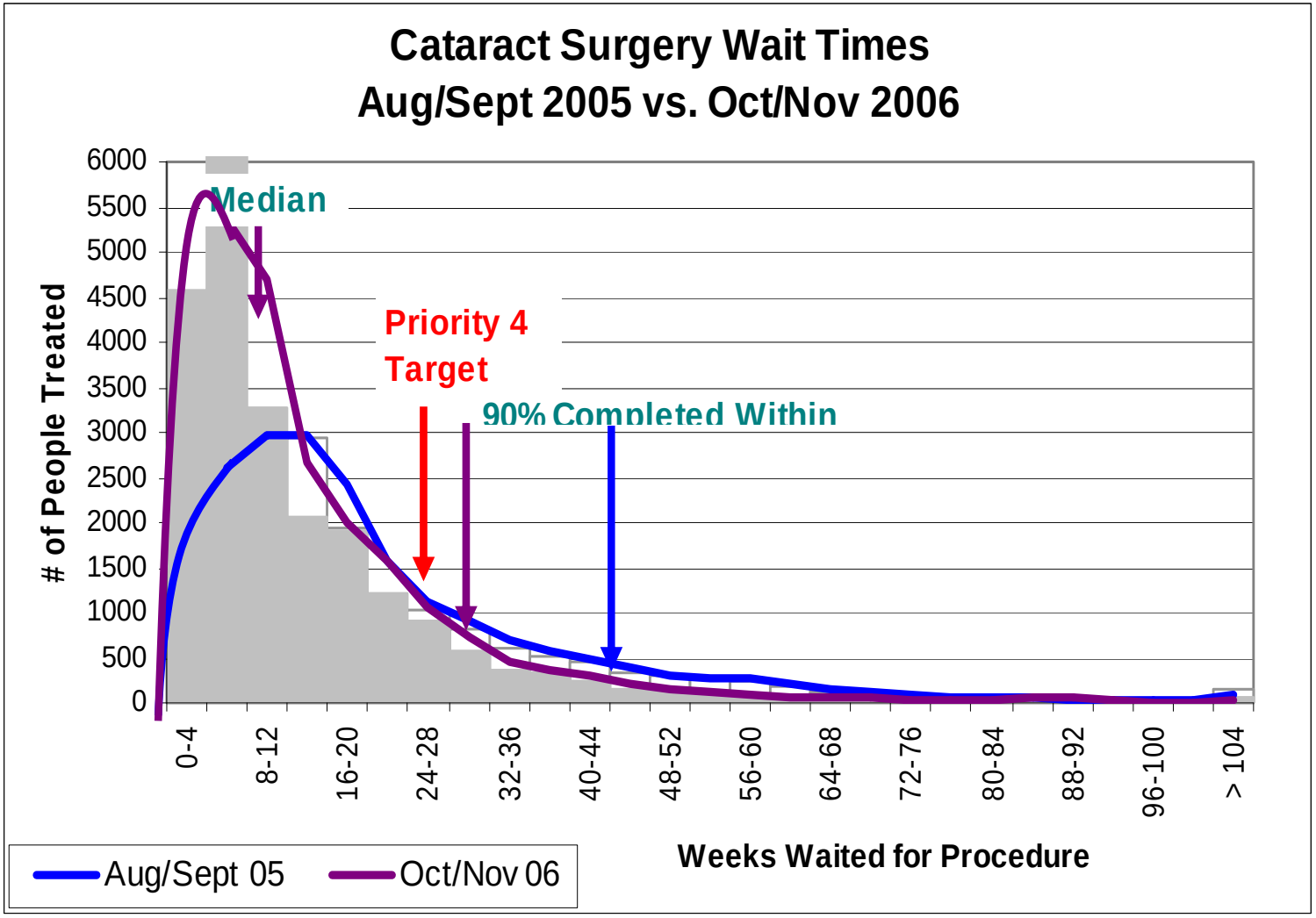
### Phase III: Summer '07

- ➢~77 hospitals
- ➢1,700 surgeons, 255,000 surgical cases
- ➢1.2 million MRI and CT scans

# 90% of Cataract Surgeries Completed Within



# Cataract Surgery Wait Times

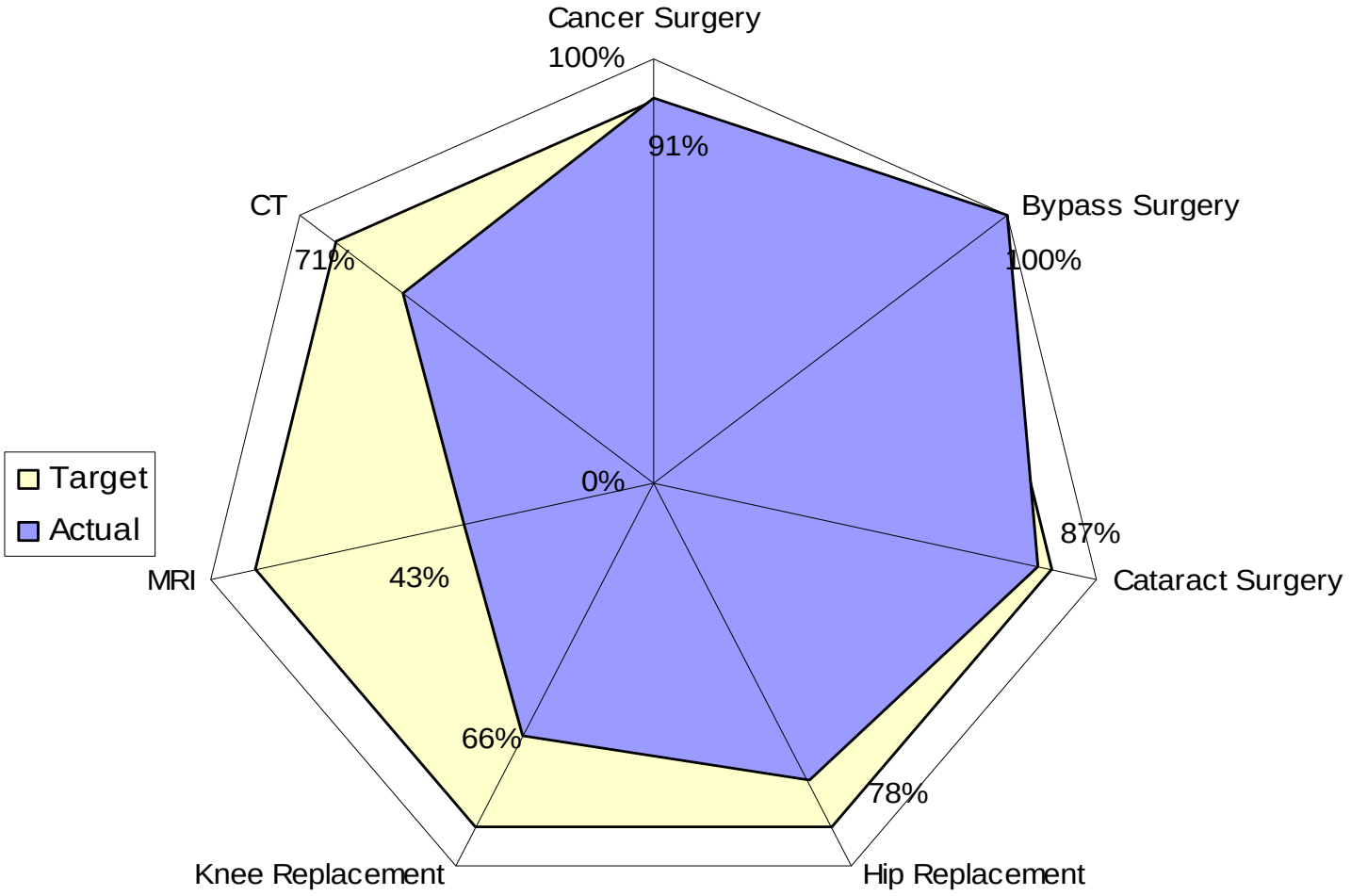


# System Creation

- Kensington

# Current State (Oct/Nov 2006 data)

## % cases completed within target




Note: Priority 4 targets used in absence of priority-level data.

Source: Interim wait times database, Wait Times Information Office

# Progress to Date

## Provincial Trend 90th Percentile Analysis - Oct/Nov '06 Wait Times Data

| Service | …90% Completed Within… | | | | | | | |
|---|---|---|---|---|---|---|---|---|
| | Baseline (Aug/ Sept '05) | Current (Oct/ Nov '06) | | Access Target** (Days) | % Completed Within Target** | | Current vs. Baseline | |
| | | | | | | | Net change | % change |
| Cancer surgery | 81 days | 78 days | | 84 | 91% ✓ | | -3 | -3.7 |
| Angiography | 56 | 26 | | - | - | | -30 | -53.6 |
| Angioplasty | 28 | 20 | | - | - | | -8 | -28.6 |
| Bypass surgery | 49 | 47 | | 182 | 100% ✓ | | -2 | -4.1 |
| Cataract surgery | 311 | 209 | | 182 | 87% | | -102 | -32.8 |
| Hip replacement | 351 | 278 | | 182 | 78% | | -73 | -20.8 |
| Knee replacement | 440 | 357 | | 182 | 66% | | -83 | -18.9 |
| MRI | 120 | 113 | | 28 | 43% | | -7 | -5.8 |
| CT | 81 | 70 | | 28 | 71% | | -11 | -13.6 |

**Priority Level 4 Target

# Toronto Central LHIN Progress to Date

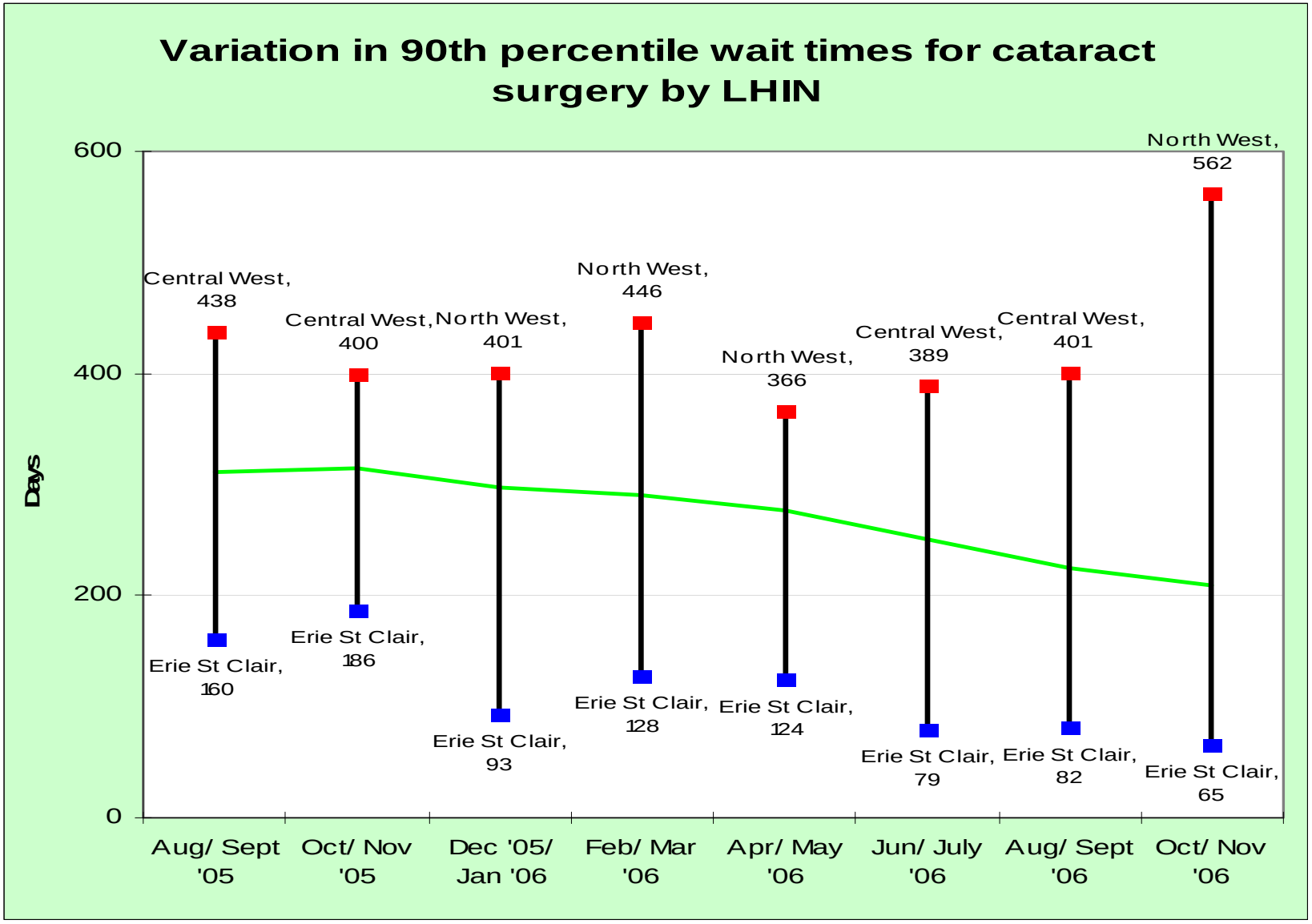
## Toronto Central LHIN Wait Time Trend Analysis - Oct/Nov '06 Data

| Service | …90% Completed Within… | | | | | | |
|---|---|---|---|---|---|---|---|
| | Baseline (Aug/ Sept '05) | Current (Oct/ Nov '06) | LHIN Rank* | Access Target** (Days) | % Completed Within Target** | Current vs. Baseline Net change | Current vs. Baseline % change |
| Cancer surgery | 85 days | 69 days | 6 | 84 | 93% ✓ | -16 days | -18.8 |
| | | | | | | | |
| Angiography | 33 | 26 | 8 | - | NA | -7 | -21.2 |
| Angioplasty | 22 | 19 | 8 | - | NA | -3 | -13.6 |
| Bypass surgery | 48 | 42 | 3 | 182 | 100% ✓ | -6 | -12.5 |
| | | | | | | | |
| Cataract surgery | 400 | 188 | 7 | 182 | 90% ✓ | -212 | -53.0 |
| | | | | | | | |
| Hip replacement | 343 | 201 | 4 | 182 | 88% | -142 | -41.4 |
| Knee replacement | 481 | 265 | 3 | 182 | 78% | -216 | -44.9 |
| | | | | | | | |
| MRI | 85 | 127 | 10 | 28 | 49% | 42 | 49.4 |
| CT | 88 | 75 | 9 | 28 | 75% | -13 | -14.8 |

**Priority 4 Access Target

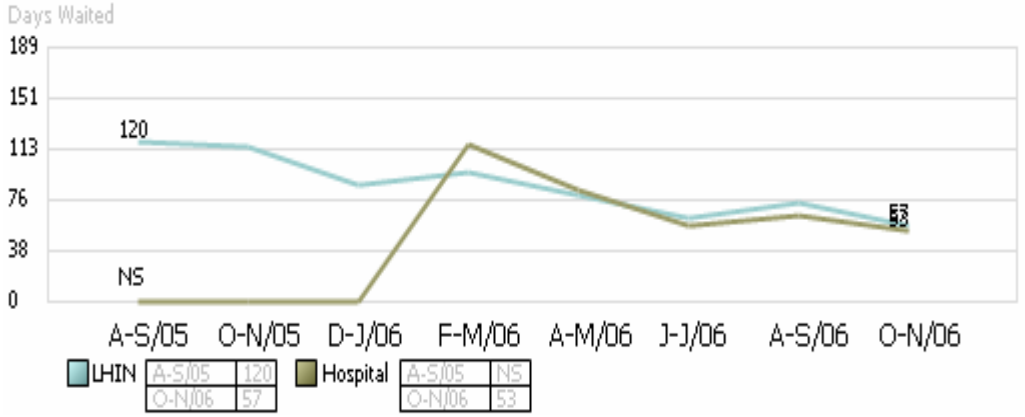
# Case in Point: Cataract Surgery

| Toronto Central | | | |
|---|---|---|---|
| | | | Oct - Nov 06 |
| Hospital Name | Wait times (days) | Median Wait Time (days) | Priority Access Target (days) |
| **Provincial** | **209** | **60** | **182** |
| **Toronto Central LHIN** | **188** | **57** | |
| The Toronto East General Hospital (Toronto) | **120** | **52** | |
| Hospital for Sick Children (Toronto) | **124** | **29** | |
| University Health Network (Toronto) | **126** | **61** | |
| Mount Sinai Hospital (Toronto) | **134** | **52** | |
| The Kensington Eye Institute (Toronto) | **188** | **53** | |
| St. Joseph's Health Centre (Toronto) | **254** | **81** | |
| St. Michael's Hospital (Toronto) | **272** | **69** | |
| Sunnybrook Health Sciences Centre (Toronto) | **323** | **73** | |


Variation in 90th percentile wait times for cataract surgery by LHIN
Days
600
400
200
0
Central West, 438
Central West, 400
North West, 401
North West, 446
North West, 366
Central West, 389
Central West, 401
North West, 562
Erie St Clair, 160
Erie St Clair, 186
Erie St Clair, 93
Erie St Clair, 128
Erie St Clair, 124
Erie St Clair, 79
Erie St Clair, 82
Erie St Clair, 65
Aug/ Sept '05
Oct/ Nov '05
Dec '05/ Jan '06
Feb/ Mar '06
Apr/ May '06
Jun/ July '06
Aug/ Sept '06
Oct/ Nov '06

# The Kensington Eye Institute

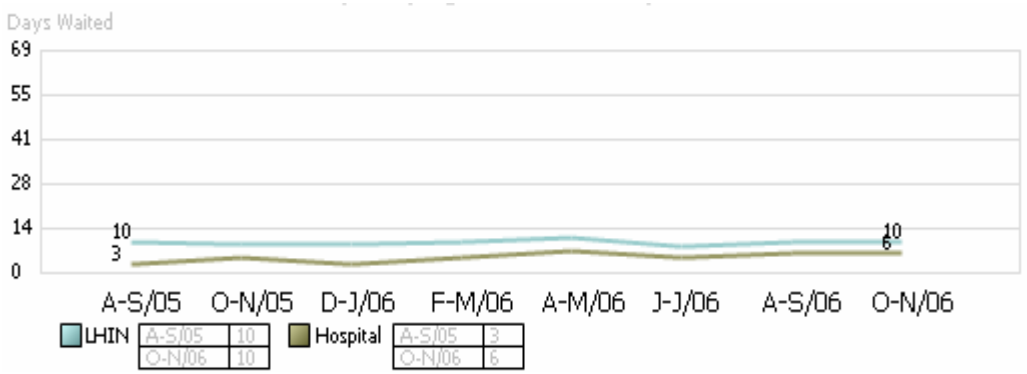
## Cataract Surgery



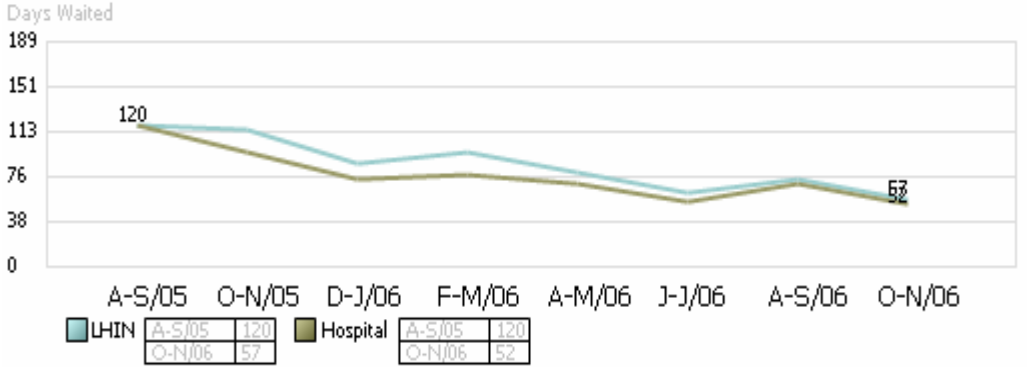

* Median wait times

# Toronto East General Hospital

## Angiography




## Cataract Surgery




* Median wait times

# Sustainability

## Top 10, in no particular order

1. Accountability
2. Transparency
3. System Change
4. W.T.I.S.
5. Funding
6. Non-M.D. Health Care Providers
7. Expansion of Program
8. Expert Panels/Coaching Teams
9. Quality and Safety (Results)
10. Physician Behaviour Change

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Prevention/Screening

www.ontariowaittimes.com