

# Call for Proposals 2024 (CFP): What's New?

Applicant Webinar



Immigration, Refugees  
and Citizenship Canada

Immigration, Réfugiés  
et Citoyenneté Canada

Canada

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# Purpose of Webinar



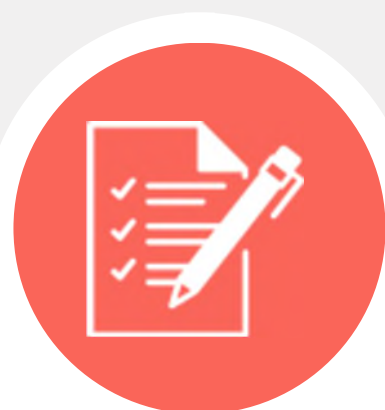
CFP 2024  
Overview



Settlement  
and  
Integration  
Mission



CFP 2024:  
What's  
new?



Assessment  
Criteria



Writing your  
Application



Q&A  
Period



Contact  
Us

# CFP 2024 Overview

IRCC administers the Settlement Program and Resettlement Assistance Program to help newcomers settle and adapt to life in Canada, setting them on a path to integration and full citizenship. Through these programs, IRCC works with many partners to deliver a set of ongoing high-quality services to newcomers.

The purpose of this Call for Proposals is to establish a comprehensive set of Settlement and Resettlement Assistance Program services across Canada.



# CFP 2024 Overview: Key Dates

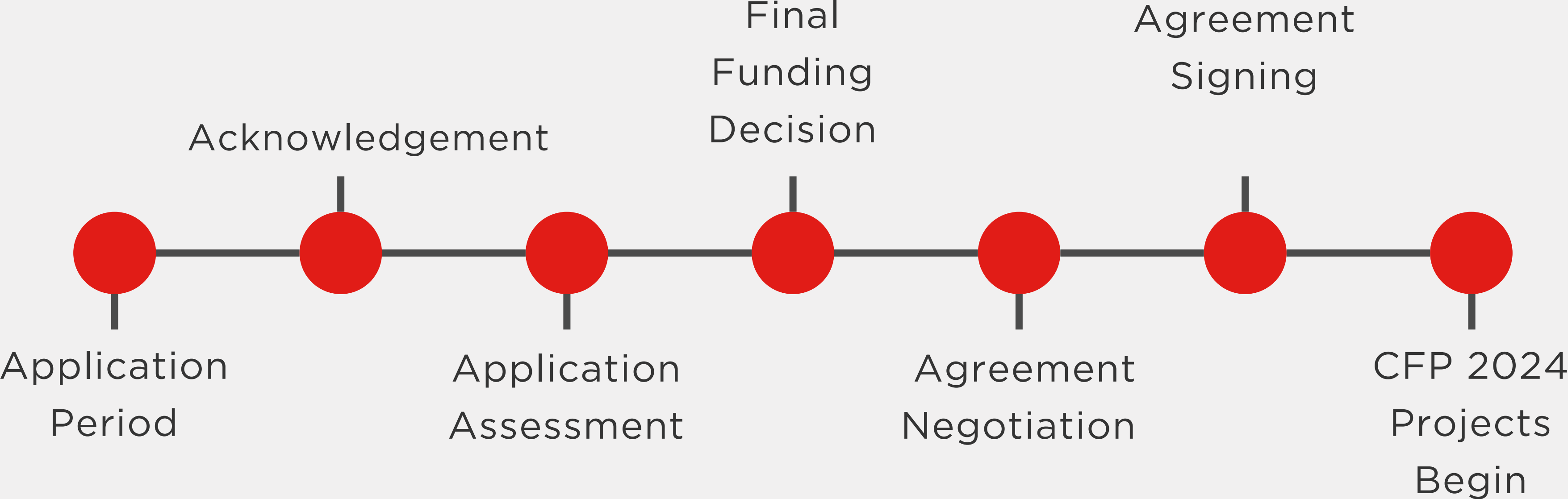


The application period begins November 14. You must submit your application by January 31, 5 PM EST



Funding for recommended projects will commence on April 1, 2025 and will be eligible for a duration of up to five years, ending no later than March 31, 2030.

# CFP 2024 Overview: Process



# Settlement and Integration Vision

IRCC strives to ensure that its Settlement and Resettlement Assistance Programs address barriers to effectively support the integration of newcomers into Canadian society.

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In line with IRCC's commitments to Anti-Racism, Gender-based Analysis Plus, and Gender Equality, the Department is advancing equity priorities within CFP 2024 to ensure that diverse populations can benefit from inclusive Settlement and Resettlement Assistance programming.

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This approach includes incorporating Truth and Reconciliation through programming that increases awareness of Indigenous-related topics among newcomers as well as facilitates meaningful connections and social cohesion between Indigenous Peoples, newcomers and Canadians.



# CFP 2024 Settlement Program Overview: Direct and Indirect Services

## Direct Services

- Pre-arrival Services
- Needs and Assets Assessment and Referral Services (NAARS)
- Case Management Services
- Information and Orientation
- Language Training
- Employment-related Services
- Community Connections
- Settlement Workers In Schools (SWIS)- Travailleurs(euses) d'établissement dans les écoles (TEE)
- Support Services

## Indirect Services (Capacity Building, Coordination, Standardization)

- Indirect Services with a National/Sector Focus (e.g. Umbrella Organizations; SPOs seeking capacity building in Diversity, Equity, Inclusion)
- Indirect Services with a Community or Local Focus (e.g. Local Immigration Partnerships (LIPs))



# CFP 2024 Overview: Programming Streams and Resettlement Assistance Program



## FRANCOPHONE INTEGRATION PATHWAY

- Supports and enhances the vitality of Francophone Minority Communities
- Ensures French-speaking newcomers receive services in French by Francophone SPOs



## EQUITY STREAM

- Provides targeted support to organizations representative of racialized communities, migrant women, and 2SLGBTQI+ populations to increase their participation in the settlement sector



## SERVICE DELIVERY IMPROVEMENT (SDI)

- Invests strategically in projects that offer insights on program design and sector improvements
- Projects build evidence to support future settlement programming



## RESETTLEMENT ASSISTANCE PROGRAM

- Funding program operating in all provinces outside Quebec that supports government-assisted refugees and other eligible clients upon arriving in Canada
- Funds organizations to deliver immediate and essential services

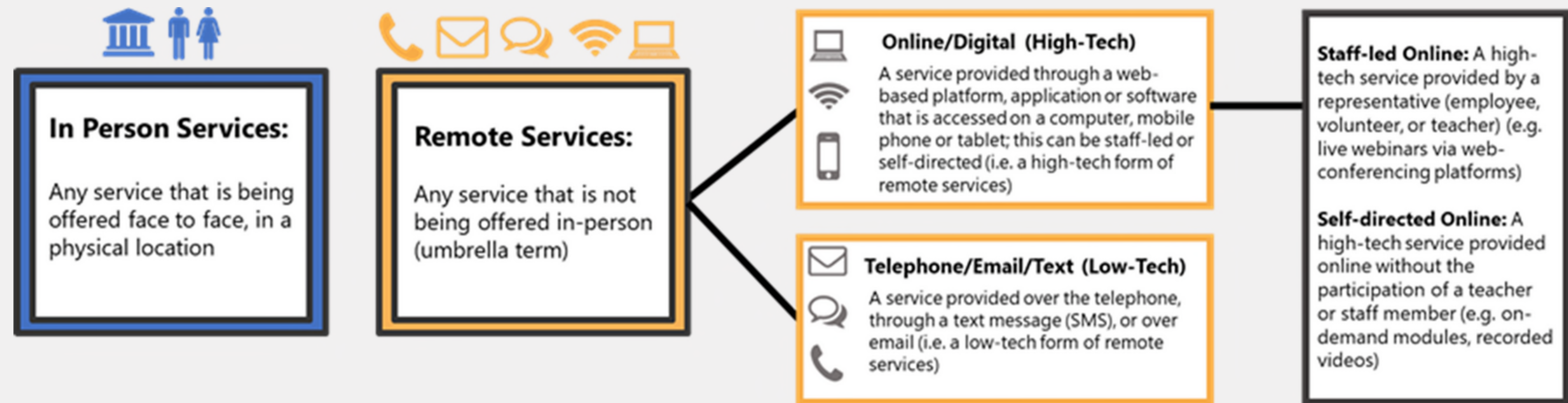
# CFP 2024: What's new?

IRCC encourages Settlement and Resettlement Assistance Program proposals that align with the following priorities



- Nationally consistent services
- Digital and hybrid delivery of services
- Strengthening the Francophone integration pathway
- Data and evidence based approaches
- Maintain and expand targeted programming
- Support for health, mental health and well-being: introduction of dedicated Well-Being Navigation activities
- Promoting welcoming communities through increasing collaboration and coordination amongst service delivery partners
- Increasing availability and quality of services in rural, remote communities and small and medium centres

# CFP 2024: What's new? Diversifying Modes of Service Delivery



Supporting vision: Right service, right clients, right time

# CFP 2024: What's new? Mainstreaming Equity



- Integration of Gender-based Analysis Plus (GBA Plus) to advance Anti-Racism, Gender Equality, and Truth and Reconciliation objectives for the Department
- Expand targeted programming to meet the needs of specific client populations facing distinct barriers to settlement and integration

# CFP 2024: What's new? Truth and Reconciliation

Advance Truth and Reconciliation by integrating and building on programming with an Indigenous component in the following areas:

## **Community Connections**

- Activities that facilitate meaningful connections and build a shared understanding between Indigenous Peoples, newcomers and Canadians
- Designed and delivered in partnership with Indigenous organizations or Peoples where feasible

## **Language Training & Information and Orientation Services**

- Integration of Indigenous-related histories, topics and perspectives to increase intercultural awareness

## **Indirect Services (National, Regional & Local)**

- Cross-sector partnerships and collaboration with Indigenous organizations or Peoples to provide expertise and strengthen sector, organizational and community capacity



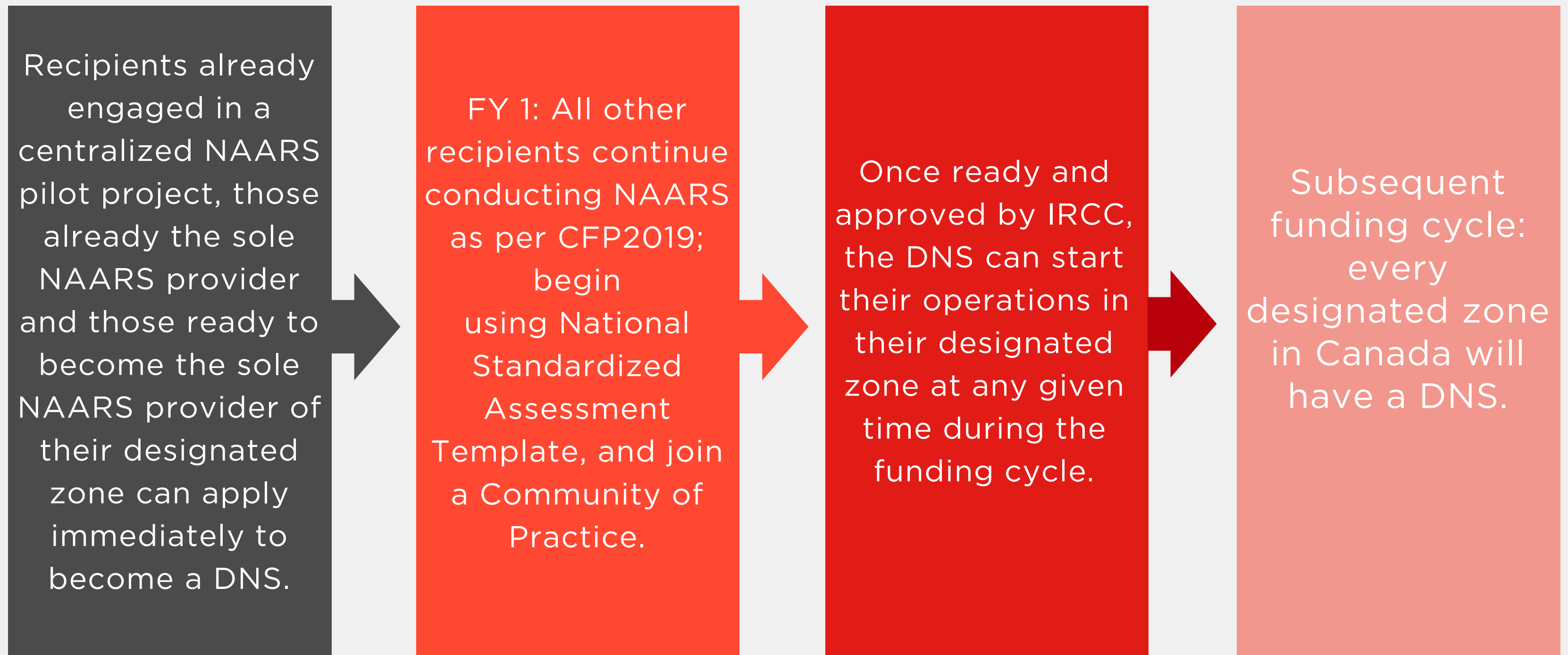
# CFP 2024: What's new? Pre-Arrival Services

- Sector-specific services accessible to Pre-arrival and in-Canada clients but funded as part of Employment-related Services
- Community Connections funding focused on Canada Connects to ensure client's early connection to community of destination
- Introduction of NAARS National Standardized Assessment Template for Pre-arrival
- Remote delivery



# CFP 2024: What's New? NAARS

Transition to a Dedicated NAARS Service provider (DNS) model:



# CFP 2024: What's new? Case Management

- Now funded as a direct service under the Settlement Program
- New IRCC Case Management Framework
- Common referral pathway for clients through NAARS assessment
- Common eligibility criteria and exit approach for all clients





# CFP 2024: What's new? Employment Related Services

## Pre and Post-Arrival:

- National online self-directed employment modules
- Sector-specific employment programming for in-demand sectors

## Other notable changes:

- Additional services for employers to support newcomer settlement
- Entrepreneurship supports focused on information & referrals
- Greater commitment to client specific services, including racialized women and youth
- Refinement of ErS activities, including certifications, unpaid work placements and services that support job matching



# CFP 2024: What's new? Language Training

Language placement assessments in English or French, centralized where possible

Fully online/digital, instructor-led language training, or fully online/digital, self-directed language training courses

Language training adapted to the needs of French-speaking or allophone newcomers settling in Francophone minority communities, now integrated with the Settlement program

Employment-related language, training with a focus on occupation-specific training

# CFP 2024: What's new? Community Connections



## Well-Being Navigation


Specialized, dedicated supports to navigate to resources and information on the Canadian health care system

A layered support on top of Case Management and existing SPO services for clients with complex health-related needs

Well-Being Navigation activities will not include direct medical interventions - they make connections, share resources, and facilitate access to appropriate and timely care

Coordination for Well-Being Navigation under Indirect services with a National/Sector focus

# CFP 2024: What's new? SWIS-TEE



Refinements have been made based on the 2022 Evaluation of the Settlement Workers in Schools (SWIS) Initiative – l'initiative des travailleurs et des travailleuses d'établissement dans les écoles (TEE)

Now included as a direct service under the Settlement Program with a new list of eligible activities, both direct and indirect

Coordination activities for both SWIS and TEE under Indirect-National will improve national coherence and ensure consistent service delivery



# CFP 2024: What's new? Support Services

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- Introduction of Digital Supports as a new Support Service for eligible clients
- Digital skills support for eligible clients who have demonstrated a need for help navigating and accessing IRCC-funded remote settlement services
- Digital devices are loaned only when needed and only for duration that clients are accessing specific IRCC-funded remote settlement services
- Digital literacy activities will not be an eligible Support Service

# CFP 2024: What's new? Indirect Services (Local)

New eligible activities to support welcoming, inclusive and resilient communities, including promoting Indigenous-Newcomer connections, establishing cross-sectoral partnerships with local-level actors and partners in areas such as housing, health, mental health, and promoting Gender-Based Analysis Plus.

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Rebranding of Strategic Plans to *Community Plans* with greater emphasis on monitoring and evaluation of community impact.

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Streamlined LIPs/ZIPs performance and accountability through a mandatory online reporting platform.

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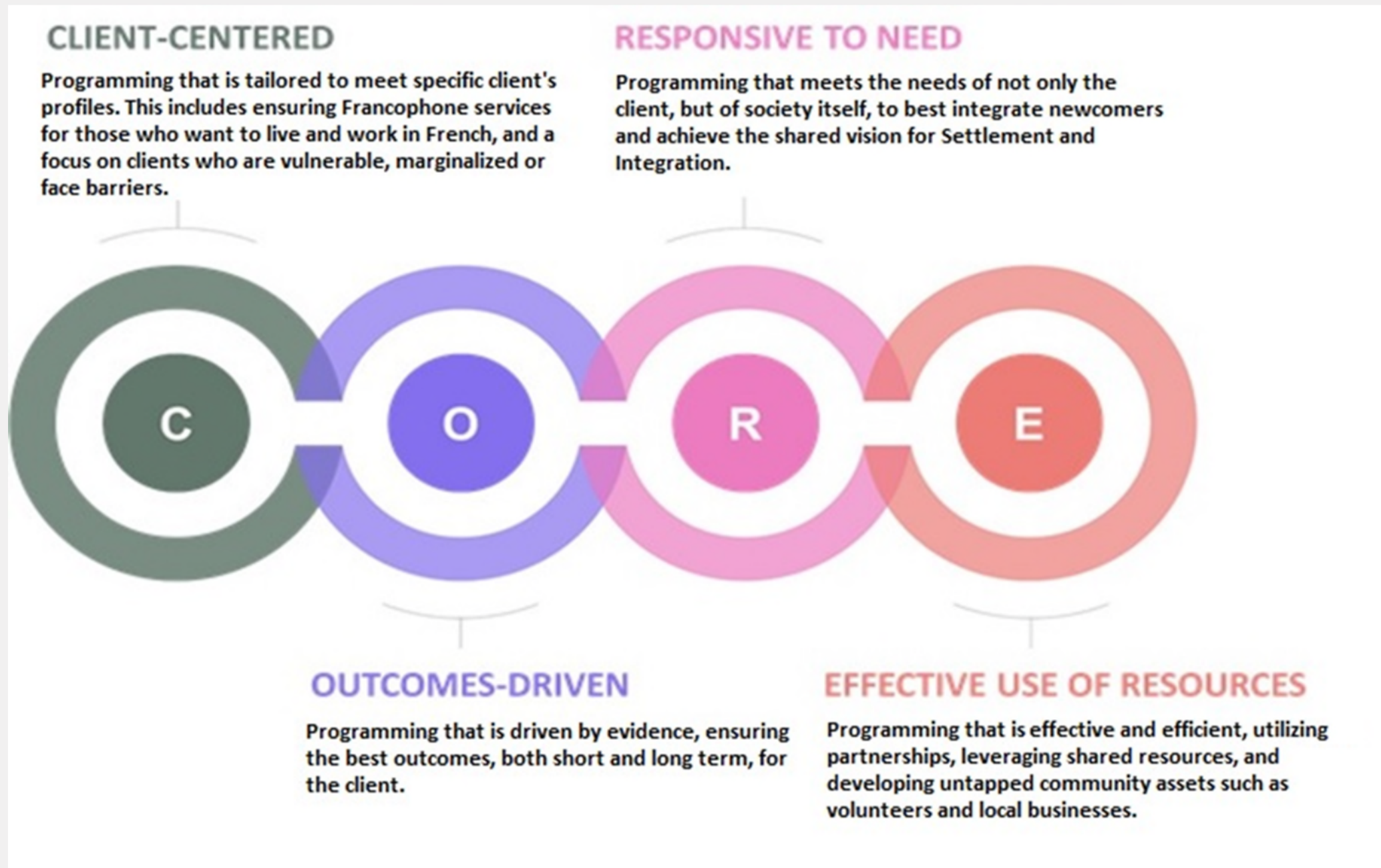


# CFP 2024: What's new? Indirect Services (National)

- Targeted capacity building areas
- Strengthened governance, partnerships and collaboration across the settlement sector
- Strengthened national coordination of RAP service provider organizations
- Strengthened national coordination of LIPs network through established governance mechanisms (e.g. NLS)
- Performance measurement and outcomes reporting



# Assessment Criteria



IRCC's CORE Principles underpin all programming funded under the Settlement Program.

You are expected to incorporate these principles in the design, implementation and evaluation of your proposed project(s), and articulate how you have done so in your application.



# Assessment Criteria

The logo for Gender-Based Analysis Plus (GBA Plus) features the text "GBA PLUS" in a large, bold, sans-serif font. The letters "P", "L", "U", and "S" are filled with a colorful, multi-colored grid pattern. Below this, the full name "GENDER-BASED ANALYSIS PLUS" is written in a smaller, black, all-caps sans-serif font.

**GBA PLUS**  
GENDER-BASED ANALYSIS PLUS

The logo for Analyse Comparative entre les Sexes Plus (I'ACS Plus) features the text "I'ACS PLUS" in a large, bold, sans-serif font. The letters "P", "L", "U", and "S" are filled with a colorful, multi-colored grid pattern. Below this, the full name "ANALYSE COMPARATIVE ENTRE LES SEXES PLUS" is written in a smaller, black, all-caps sans-serif font.

**I'ACS PLUS**  
ANALYSE COMPARATIVE ENTRE LES SEXES PLUS

Gender-based Analysis Plus (GBA Plus) assesses how diverse people may experience policies, programming and initiatives. It is an intersectional approach, informed by data and evidence.

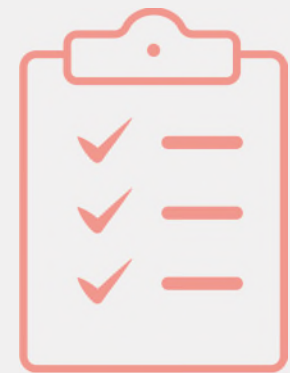
Funding applicants are encouraged to incorporate GBA Plus in the design, implementation and evaluation of the proposed project(s), **as much as possible** to create effective programming for newcomers.

This includes programming for diverse populations that experience greater barriers to services (e.g. women; youth; 2SLGBTQI+ populations; racialized newcomers, seniors; people with disabilities) and to address specific issues (e.g. sexual and gender-based violence; mental health needs).

# Assessment Criteria



Some services have mandatory and asset criteria specific to that service



Your project must meet the mandatory criteria and if possible, meet any asset criteria



Projects do not have to address every asset criteria or priority to be funded. Please refrain from selecting priorities that are not addressed in your application



Projects should strive to integrate Gender Based Analysis Plus (GBA Plus) into the design, implementation and evaluation of the proposed programming to effectively meet the needs of diverse newcomer populations

# Completing your application online



**Read  
Funding  
Guidelines**



**Complete GCS  
Application  
Form**



**Apply  
Online**



# Completing your application online

- Applicants for funding are asked to submit separate proposals in the Grants and Contributions System (GCS) for distinct projects, rather than combining multiple different types of projects into one larger proposal.
- For example, an Equity project should be outlined in a proposal on its own and not be included in the same proposal as a project to deliver other general settlement services
- The final decision to combine or split proposals into funding agreements rests with IRCC

# Question and Answer Session

We value your participation and encourage you to ask questions during the virtual session. To ensure a smooth and organized Q&A experience, please follow the guidelines below:

- Open [slido.com](https://slido.com) in your web browser
- Enter the event code **9971647**
- Wait to re-directed to the event



# Resources: Funding Page

Here is a list of resources to help you throughout your application. The following can be found on our Funding Page:

- Funding Guidelines
- Funding Guidelines Glossary
- Frequently Asked Questions and Answers
- (Re)settlement Logic Model
- Government of Canada GBA Plus guidance



# Resources: GCS

## Status Page

All sections listed below must be completed before you can submit the application. Sections can be completed in any order, at your own pace. Users listed in the table below will automatically receive notifications about this application after it has been submitted. Once the status of every section is "Completed," you can begin the Executive Declaration and submit your application.

[TUTORIAL – how to use this page](#)

**\*Applicants can navigate to the tutorial page in any section of the application form for more information about how to complete each section, as well as links to tipsheets for step by step technical instruction.**

**View from any tutorial – links to tutorial table of contents and tipsheet index:**

[Tutorials Table of Contents](#)

[Tip Sheets Index](#)

[Contact Help Desk](#)

## Applications: Status Page

### Status Page

This tutorial provides information about how to view your application progress, how to download a printable PDF version of your application, and how to ensure that your organization is properly notified once the application has been assessed by the Department.

### Table of Contents

- [Viewing your Application Progress](#)
- [Downloading and Printing your Application](#)
- [Receiving Notifications about your Application's Status](#)
- [Tip Sheet](#)

**To download a tipsheet – navigate to the bottom of the tutorial page, click to the hyperlink that says [Click here to download](#)**

**View at the bottom of the page to download a tipsheet:**

## Tip Sheet

Changing Contacts on an Application

If you do not see the PDF, it means you do not have Adobe Reader or PDF support in this web browser [Click here to download the PDF](#)

Tutorials and tipsheets are available to you within the GCS portal as you complete each section. The image shows you how to access those resources in the GCS Partner Portal.



# Contact Us

For questions or clarifications related to the Call for Proposals, contact [cfp-adp@cic.gc.ca](mailto:cfp-adp@cic.gc.ca)

For help with the Grants and Contributions System Partner Portal or functionality of the application form, contact [gcs-ssc@cic.gc.ca](mailto:gcs-ssc@cic.gc.ca)

