2016-2017 Settlement Program Client Quick Facts

IRCC's Settlement Program enables permanent residents (PR), including refugees and protected persons, to contribute to the economic, social and cultural development needs of Canada.

The Settlement Program provides needs assessment and referrals, information and orientation services, language assessments and training, employment related services, and community connections services.

These services are funded through contribution agreements and delivered by third-party service provider organizations (SPOs).

Unique Clients

With the inclusion of pre-arrival services, in 2016/17, over 424,000 clients accessed at least one settlement serviceⁱ, a 5% increase in clients served in 2015/16.

Service Type	2015-2016	2016-2017	% change from previous year
	#	#	%
Needs Assessment and Referrals	197,090	209,336	6.2%
Information and Orientation Services	302,537	329,683	9.0%
Employment Related Services	33,948	39,478	16.3%
Language Assessment	89,211	87,528	-1.9%
Language Training	104,586	109,006	4.2%
Community Connections	60,132	72,550	20.7%
Support Services	103,850	114,963	10.7%
Grand Total	403,342	424,391	5.2%

Settlement Program as of 2016-2017...

Immigration Category

45% Economic

39% – Principal Applicant 59% – Spouses & dependants

28% Refugees

24% Sponsored Family

All Other

Gender

43% Male

Age at Service

78% 18 years & over 17% Under 18 years

Knowledge of Official Languagesii

54% English

2% French

2%

39% Neither

Not Stated

Country of Birth (Top 5)

16% China

11% India

10% Philippines

Language of Serviceiii

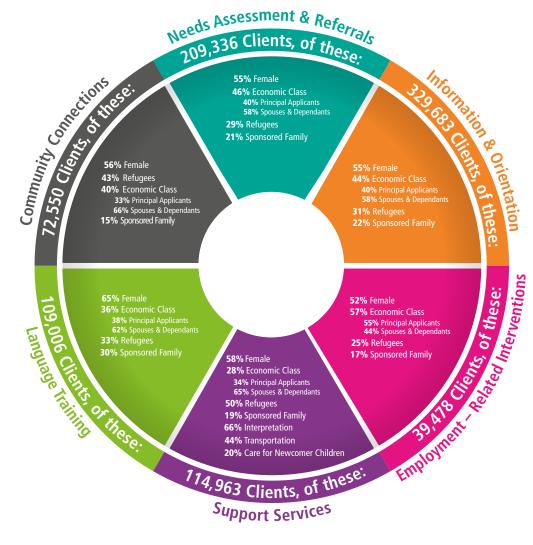
61% English

13% Arabic

12% Mandarin

French

Unique Clients by Program Components - 2016-2017iv



Settlement Program across Canada - 2016-17

CANADA

\$619M Funding allocated to provinces

and territories

\$12M **National Fund** Pre-Arrival Fund \$32M

Settlement SPOs (direct and indirect) 533

282,930 Permanent Resident (PR) Admissions

424,391 Clientsⁱ

WESTERN

British Columbia

90 Settlement SPOs 36,945 PR Admissions 69,273 Clients

Alberta

60 Settlement SPOs 47,200 PR Admissions 62,494 Clients

Saskatchewan

24 Settlement SPOs 14,590 PR Admissions 16,140 Clients

Manitoba

60 Settlement SPOs 16,435 PR Admissions 26.404 Clients

Yukon

2 Settlement SPOs 220 PR Admissions 347 Clients

Northwest Territories

3 Settlement SPOs 220 PR Admissions 266 Clients

Nunavut

0 Settlement SPOs 35 PR Admissions 0 Clients

ONTARIO

216 Settlement SPOs 103,380 PR Admissions . 225,684 Clients

National Fund

16 Settlement SPOs 2,078 Clients

OUÉBECvii

Grant to Québec: \$378.2M 52,250 PR Admissions

EASTERN

New Brunswick

19 Settlement SPOs 3,420 PR Admissions 4,519 Clients

Nova Scotia

7 Settlement SPOs 4.770 PR Admissions 5,087 Clients

Prince **Edward Island**

Outside of Canada

(pre-arrival) 27 Settlement SPOs

24,678 Clients

6 Settlement SPOs 2,360 PR Admissions 3,922 Clients

Newfoundland & Labrador

3 Settlement SPOs 1,040 PR Admissions 949 Clients

Expendituresvi

In 2016-2017, just over \$649 million was spent delivering the Settlement Program, a 12% increase from 2015-16.

The largest proportion of Settlement Program spending was on language training, which accounted for over one third of expenditures in 2016-17.

5% 8% 36% 8% 12% 3% 20% 8%

Language Training

Language Assessments

Needs Assessments and Referrals

Information and Orientation

Employment Related Interventions

Support Services

Indirect Services

Did vou know that ...

opendata.gc.ca

Syrian refugees, that can be accessed right away?

About this fact sheet ...



Data caveats: Data reflects reporting by SPOs at the time of the tabulation. Reports, for the same period and produced at different times, may contain slightly different data. This occurs due to on-going data entry by SPOs, resulting in changes. IRCC is actively reviewing data quality and integrity.

Prepared by Settlement and Integration Policy Branch.

Data includes pre-arrival and domestic services

"Self-reported

"List is not exhaustive

Percentages may not add up to 100%

*Includes base allocation and Syria supplementary allocations
*Capital and administration expenditures are incorporated across all service components. Pre-arrival services expenditures are included in all service components with the exception of language training and language assessment, indirect and support services.

"The Canada-Quebec Accord provides the Government of Quebec with an annual grant, which covers settlement services, resettlement of refugees and administration.