

2018 - 2019 Settlement Program Client - Quick Facts

IRCC's Settlement Program enables permanent residents (PRs) including refugees, and protected persons, to contribute to the economic, social and cultural development needs of Canada.

The Settlement Program provides needs assessment and referrals, information and orientation services, language assessments and training, employment related services, and community connections services.

These services are funded through contribution agreements and delivered by third-party service provider organizations (SPOs).

Unique clients

In **2018-19**, nearly **520,000** clients accessed at least one settlement serviceⁱ, a **13.5%** increase in clients served from **2017-18** and a **22%** increase since **2016-17**

Service Type	2018 - 2019 #	2017 - 2018 #	% change from previous year
Needs Assessment and Referrals	249,453	237,440	5.1%
Information and Orientation Services	422,674	362,337	16.7%
Employment Related Services	51,097	44,528	14.8%
Language Assessment	83,517	82,529	1.2%
Language Training	102,674	105,710	-2.9%
Community Connections	88,610	78,902	12.3%
Support Services	134,164	127,132	5.5%
Service Delivery Improvement	1,498	N/A	N/A
Unique Clients Grand Total	519,749ⁱ	458,010ⁱ	13.5%

Settlement Program in 2018 - 2019...

Immigration Category:

43% Economic
 41% Principal Applicants
 59% Spouses and dependants
 29% Refugees
 23% Sponsored Family
 5% All other

Gender:

56% Female 44% Male

Age at Service:

81% 18 years and over
 19% Under 18 years

Knowledge of official languagesⁱⁱ:

57% English
 2% French
 3% Both
 34% Neither
 3% Not stated

Country of Birth (Top 5):

14% China
 13% India
 9% Philippines
 8% Syria
 4% Iran

Language of Serviceⁱⁱⁱ:

68% English
 13% Arabic
 9% Mandarin

 3% French

Unique Clients by Program Components^{iv}



Settlement Program across Canada 2018-2019

CANADA

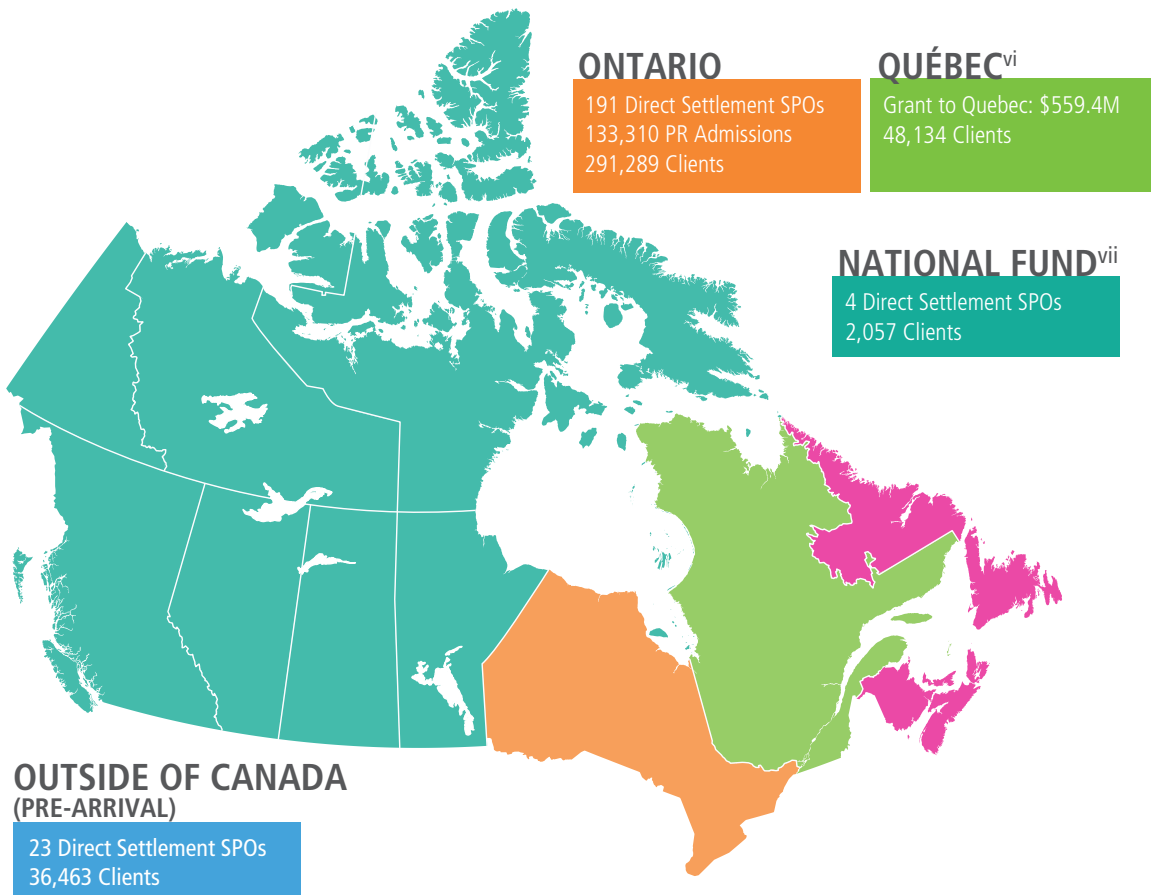
FUNDING ALLOCATIONS	Amount	Description
	\$695.6M	Funding allocated for investment in provinces and territories ^v
	\$12M	National fund
	\$25M	Pre-Arrival fund
	\$32.4M	Service Delivery Improvement fund
	\$2.7M	Other settlement initiatives and pilot
	542	Settlement SPOs (direct and indirect)
	306,970	Permanent Resident (PR) admissions
	519,749	Unique Clients

WESTERN

British Columbia 77 Direct Settlement SPOs 41,532 PR Admissions 83,600 Clients	Manitoba 54 Direct Settlement SPOs 15,044 PR Admissions 29,220 Clients	Yukon 2 Direct Settlement SPOs 277 PR Admissions 328 Clients	Nunavut 1 Direct Settlement SPOs 25 PR Admissions 15 Clients
Alberta 56 Direct Settlement SPOs 39,941 PR Admissions 68,673 Clients	Saskatchewan 26 Direct Settlement SPOs 14,370 PR Admissions 19,061 Clients	Northwest Territories 4 Direct Settlement SPOs 231 PR Admissions 375 Clients	

EASTERN

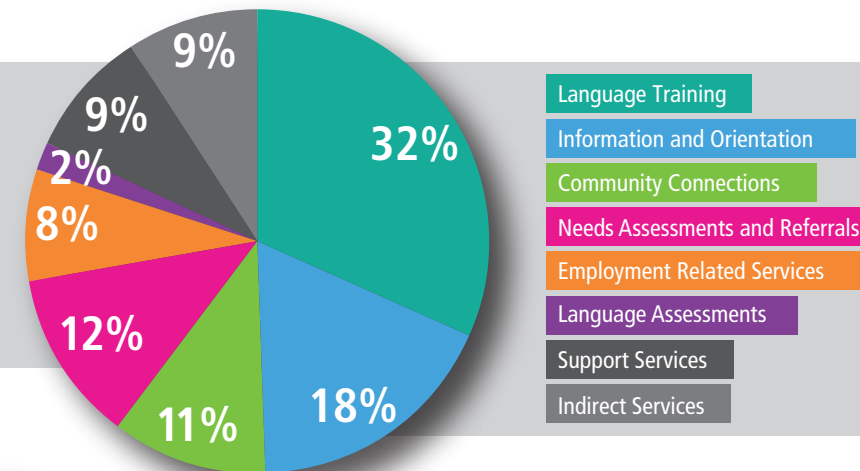
New Brunswick 14 Direct Settlement SPOs 4,502 PR Admissions 6,415 Clients	Prince Edward Island 5 Direct Settlement SPOs 2,191 PR Admissions 4,056 Clients
Nova Scotia 4 Direct Settlement SPOs 5,893 PR Admissions 6,995 Clients	Newfoundland & Labrador 2 Direct Settlement SPOs 1,510 PR Admissions 1,269 Clients



Expenditures^{viii}

In 2018-19, more than \$758 million was spent delivering the Settlement Program, a 6% increase from 2017-18.

The largest proportion of settlement program spending was on **language training**, which accounted for nearly **one third** of expenditures in 2018-19.



Did you know that ...

open.canada.ca has statistics on the Settlement Program, Permanent Resident Admissions and other topics of interest such as Syrian refugees, that can be accessed right away!

About this fact sheet ...

Data Sources: IRCC Settlement Services and Permanent Resident Cubes, June 30, 2019 data.
Data caveats: Data reflects reporting by SPOs at the time of the tabulation. Reports for the same period and produced at different times, may contain slightly different data. This occurs due to on-going data entry by SPOs, resulting in changes.
IRCC is actively reviewing data quality and integrity.

Prepared by Settlement and Integration Policy Branch.

ⁱ Data includes pre-arrival services, domestic services and pilot initiatives
ⁱⁱ Self-reported
ⁱⁱⁱ List is not exhaustive
^{iv} Percentages may not add up to 100%

^v Includes base allocation and Syria supplementary allocations
^{vi} The Canada-Quebec Accord provides the Government of Quebec with an annual grant, which covers settlement services, resettlement of refugees and administration
^{vii} Excludes Pre-Arrival Settlement Provider Organizations

^{viii} These figures exclude Quebec. Capital and administration expenditures are incorporated across all service components. Pre-arrival services expenditures are included in all service components with the exception of language training and language assessment, indirect and support services.