

2020 - 2021 Settlement Program Client - Quick Facts

IRCC's Settlement Program enables permanent residents (PRs), including refugees and protected persons, to contribute to the economic, social and cultural development needs of Canada.

The Settlement Program provides needs and assets assessment and referrals, information and orientation services, language assessments and training, employment related services, and community connections services.

These services are funded through contribution agreements and delivered by third-party service provider organizations (SPOs).

Unique Clients:

In 2020-21, nearly **380,000** clients accessed at least one settlement serviceⁱ, a **31%** decrease in clients compared to 2019-20. This decrease in service usage can be attributed to the effects **COVID-19** had on our permanent resident admissions which saw a **46%** decrease compared to 2019-20.

Service Type	2020 - 2021 #	2019 - 2020 #	% change from previous year
Needs and Assets Assessment and Referrals	183,853	252,916	-27%
Information and Orientation Services	310,413	448,662	-31%
Employment Related	41,281	57,031	-28%
Language Assessment	28,949	83,819	-65%
Language Training	74,992	102,226	-27%
Community Connections	58,674	87,100	-33%
Support Services	79,872	131,898	-39%
Unique Clients Grand Total	379,735ⁱ	547,785ⁱ	-31%

Settlement Program in 2020 - 2021...

Immigration Category:

- 37% Economic
 - 43% Principal Application
 - 57% Spouses and Dependants
- 25% Refugees
- 21% Sponsored Family
- 17% All other

Gender:

- 57% Female 43% Male

Age at Service:

- 81% 18 years and over
- 18% Under 18 years

Knowledge of Official Languagesⁱⁱ:

- 56% English
- 2% French
- 4% Both
- 34% Neither
- 4% Not stated

Country of Birth (Top 5):

- 12% China
- 12% India
- 10% Syria
- 7% Philippines
- 4% Iran

Language of Serviceⁱⁱⁱ:

- 67% English
- 15% Arabic
- 9% Mandarin
- 5% French

Unique Clients by Program Components^{iv}



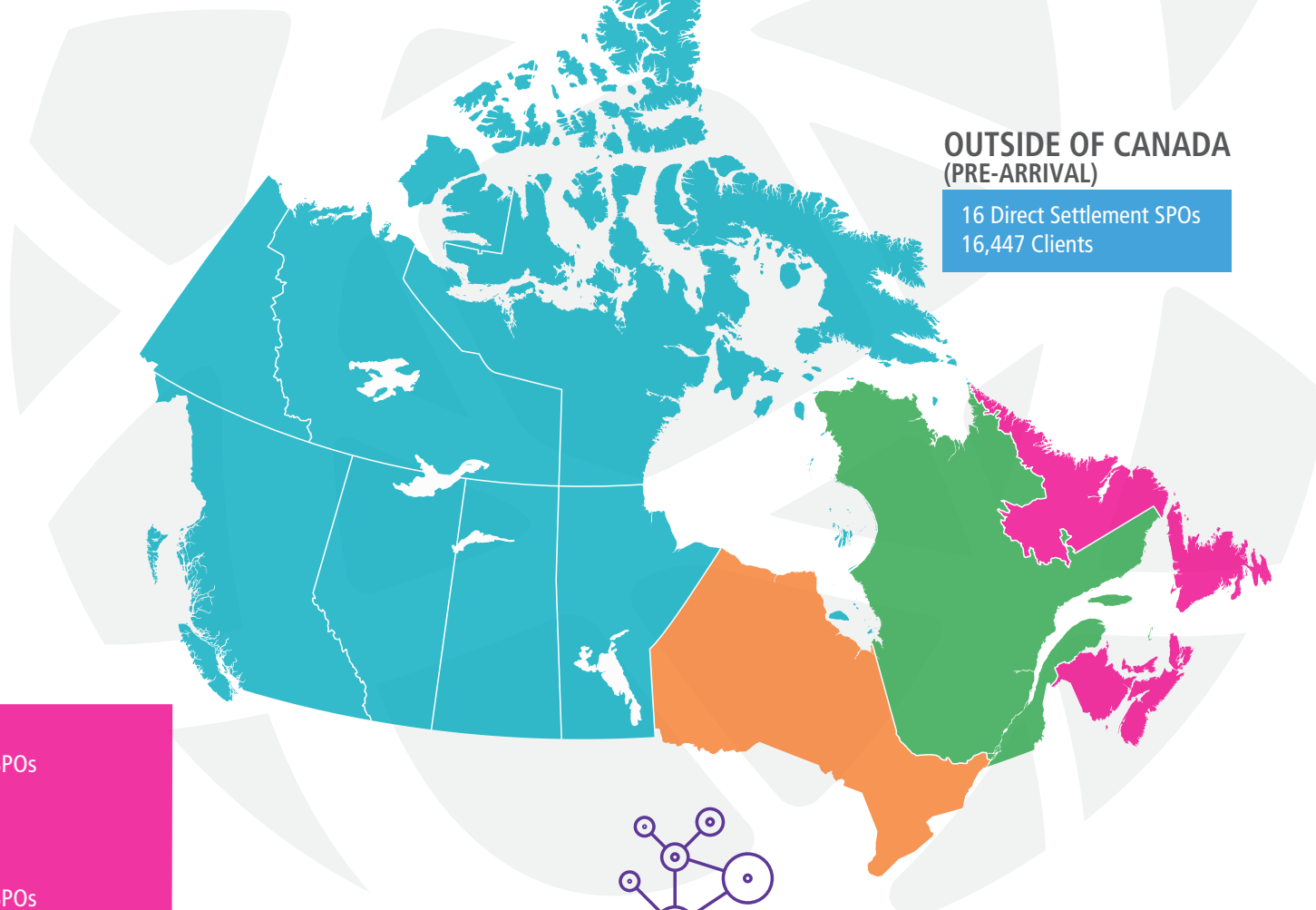
Settlement Program across Canada 2020-2021

CANADA

FUNDING ALLOCATIONS	\$741.6M	Funding allocated for investment by provinces and territories ^v
	\$15M	National fund
	\$26M	Pre-Arrival fund
	\$35M	Service Delivery Improvement fund (SDI)
	\$17.2M	Other settlement initiatives and pilots
#	597	Settlement SPOs (direct, indirect and grants)
	185,918	Permanent Residents (PR) admissions
	379,735	Clients ⁱ

OUTSIDE OF CANADA (PRE-ARRIVAL)

16 Direct Settlement SPOs
16,447 Clients



WESTERN

British Columbia

81 Direct Settlement SPOs
27,734 PR Admissions
62,361 Clients

Alberta

59 Direct Settlement SPOs
21,247 PR Admissions
52,243 Clients

Manitoba

57 Direct Settlement SPOs
8,993 PR Admissions
21,465 Clients

Saskatchewan

31 Direct Settlement SPOs
6,828 PR Admissions
14,592 Clients

Yukon

2 Direct Settlement SPOs
171 PR Admissions
336 Clients

Northwest Territories

5 Direct Settlement SPOs
109 PR Admissions
346 Clients

Nunavut

1 Direct Settlement SPOs
13 PR Admissions
45 Clients

ONTARIO

222 Direct Settlement SPOs
85,624 PR Admissions
200,183 Clients

QUÉBEC^v

Grant to Quebec: \$650.3M
27,412 PR Admissions

NATIONAL FUND^{vi}

12 Direct Settlement SPOs
4,093 Clients

EASTERN

New Brunswick

20 Direct Settlement SPOs
2,514 PR Admissions
7,668 Clients

Nova Scotia

11 Direct Settlement SPOs
3,316 PR Admissions
7,668 Clients

Prince Edward Island

6 Direct Settlement SPOs
1,167 PR Admissions
3,277 Clients

Newfoundland & Labrador

6 Direct Settlement SPOs
795 PR Admissions
1,529 Clients

Did you know that ...

open.canada.ca has statistics on the Settlement Program, PR Admissions and other topics of interest such as refugees, that can be accessed right away!



About this fact sheet ...

Data Sources: IRCC Settlement Services and Permanent Resident Cubes, June 30, 2021 data.

Data caveats: Data reflects reporting by SPOs at the time of the tabulation. Reports, for the same period and produced at different times, may contain slightly different data. This occurs due to on-going data entry by SPOs, resulting in changes. IRCC is actively reviewing data quality and integrity.

Prepared by Settlement and Integration Policy Branch.

ⁱ Data includes pre-arrival services, domestic services, service delivery improvement services and pilot programs

ⁱⁱ Self-reported

ⁱⁱⁱ List is not exhaustive

^{iv} Percentages may not add up to 100%. "Other" category includes Humanitarian category and Not Stated, "Refugees" includes Resettled Refugees and Protected Persons

^v The Canada-Quebec Accord provides the Government of Quebec with an annual grant, which covers settlement services, resettlement of refugees and administration

^{vi} Excludes Pre-Arrival Settlement Provider Organizations