

2021-2022 Settlement Program Client - Quick Facts

IRCC's Settlement Program enables permanent residents (PR), including refugees and protected persons, to contribute to the economic, social and cultural development needs of Canada.

The Settlement Program provides needs and assets assessments and referrals, information and orientation services, language assessments and training, employment related services, and community connections services.

These services are funded through contribution agreements and delivered by third-party service provider organizations (SPOs).

Unique Clients:

In 2021-22, 428,600 clients accessed at least one settlement serviceⁱ, a 13% increase in clients compared to 2020-21.

Although the number of settlement clients increased in 2021-22, it is still a decrease of 22% compared to 2019-20, the last fiscal year not affected by COVID-19 restrictions.

Service Type	2021-2022 #	2020-2021 #	% change from previous year
Needs and Assets Assessment and Referrals	201,096	183,852	9%
Information and Orientation Services	351,804	310,413	13%
Employment Related Services	45,365	41,281	10%
Language Assessment	49,582	28,949	71%
Language Training	76,470	75,003	2%
Community Connections	71,837	58,662	22%
Support Services	92,426	79,901	16%
Service Delivery Improvement*	610	1,666	-63%
Grand Total	428,648	379,737	13%

*2/3 of service delivery improvement projects ended programing in 2020-2021

Settlement Program in 2021-2022...

Immigration Category:

- 38% Refugees
- 34% Economic
 - 43% Principal Applicants
 - 57% Spouses and dependants
- 22% Sponsored Family
- 6% All other

Gender:

- 57% Female
- 43% Male

Age at Service:

- 81% 18 years and over
- 18% Under 18 years

Knowledge of Official Languagesⁱⁱ:

- 57% English
- 34% Neither
- 4% Not stated
- 3% Both
- 2% French

Country of Birth (Top 5):

- 11% India
- 11% China
- 9% Syria
- 6% Philippines
- 4% Afghanistan

Language of Serviceⁱⁱⁱ:

- 70% English
- 14% Arabic
- 8% Mandarin
- 5% French

Unique Clients by Program Component^{iv}



Settlement Program across Canada 2021-2022

CANADA

FUNDING ALLOCATIONS	\$787.4M	Funding allocated for investment within provinces and territories ^{vii}
	\$20M	National fund
	\$29.5M	Pre-Arrival fund
	\$36.4M	Service Delivery Improvement fund (SDI)
	\$40.8M	Other settlement initiatives and pilots

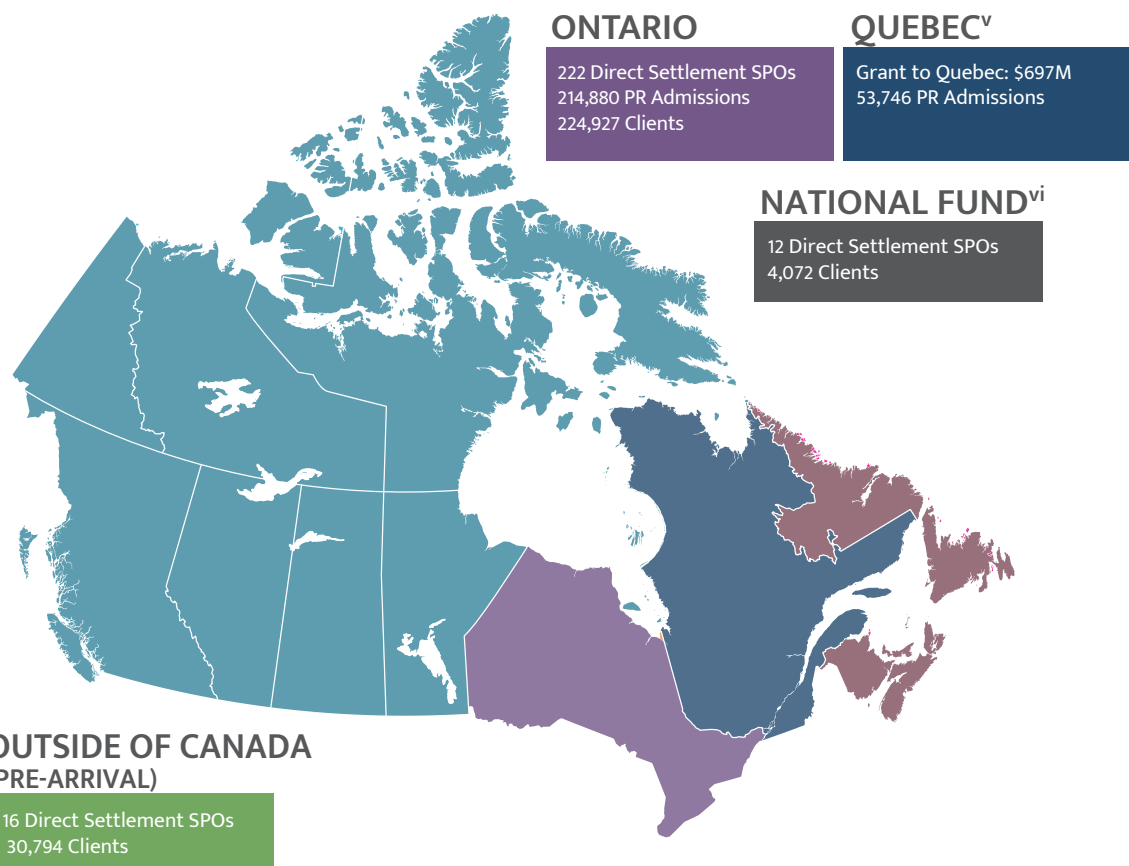
#	595	Settlement SPOs (direct, indirect and grants)
	449,308	Permanent Residents (PR) admissions
	428,648	Clients ⁱ

WESTERN

British Columbia	Manitoba	Yukon	Nunavut
79 Direct Settlement SPOs 79,921 PR Admissions 73,272 Clients	47 Direct Settlement SPOs 18,352 PR Admissions 21,465 Clients	2 Direct Settlement SPOs 681 PR Admissions 409 Clients	1 Direct Settlement SPOs 46 PR Admissions 51 Clients
Alberta	Saskatchewan	Northwest Territories	
59 Direct Settlement SPOs 45,355 PR Admissions 55,925 Clients	26 Direct Settlement SPOs 12,655 PR Admissions 16,148 Clients	5 Direct Settlement SPOs 342 PR Admissions 195 Clients	

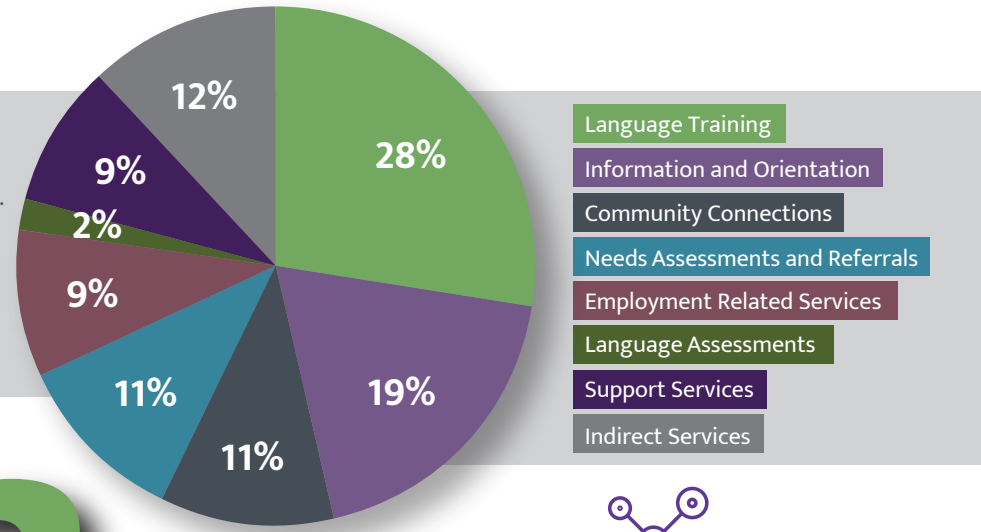
EASTERN

New Brunswick	Prince Edward Island
20 Direct Settlement SPOs 6,555 PR Admissions 9,151 Clients	6 Direct Settlement SPOs 2,899 PR Admissions 3,743 Clients
Nova Scotia	Newfoundland & Labrador
11 Direct Settlement SPOs 11,398 PR Admissions 8,043 Clients	6 Direct Settlement SPOs 2,418 PR Admissions 1,766 Clients



Expenditures^{viii}

In 2021-22, nearly **\$848.5 million** was spent delivering the Settlement Program, a 5.9% increase from 2020-21. The largest proportion of settlement program spending was on language training, which accounted for **over one quarter** of expenditures in 2021-22.



Did you know that ...

open.canada.ca has statistics on the Settlement Program, Permanent Resident Admissions and other topics of interest such as refugees, that can be accessed right away!

About this fact sheet ...

Data Sources: IRCC Settlement Services and Permanent Resident Cubes, July 31, 2022 data. Data caveats: Data reflects reporting by SPOs at the time of the tabulation. Due to ongoing data entry by SPOs, reports for the same period and produced at different times, may contain slightly different data. IRCC actively reviews data quality and integrity.

Prepared by Settlement and Integration Policy Branch.

ⁱ Data includes pre-arrival services, domestic services, service delivery improvement services and pilot programs
ⁱⁱ Self-reported
ⁱⁱⁱ List is not exhaustive
^{iv} Percentages may not add up to 100%. "Other" category includes Humanitarian category and Not Stated (Non PRs), "Refugees" includes Resettled Refugees and Protected Persons
^v The Canada-Quebec Accord provides the Government of Quebec with an annual grant, which covers settlement services, resettlement of refugees and administration

^{vi} Excludes Pre-Arrival Settlement Provider Organizations
^{vii} Funding allocations are calculated by Province/Territory and transferred to IRCC Regional Offices to establish and manage settlement program contribution agreements in their respective jurisdictions. Funding is not provided directly to Provincial/Territorial governments
^{viii} These figures exclude Quebec. Capital and administration expenditures are incorporated across all service components. Pre-arrival services expenditures are included in all service components with the exception of language training and language assessment, indirect and support services.