



○ Client-focused services ○○ Outcomes ○○○ Capacity building ○○○ Engaged ○○○ Integration



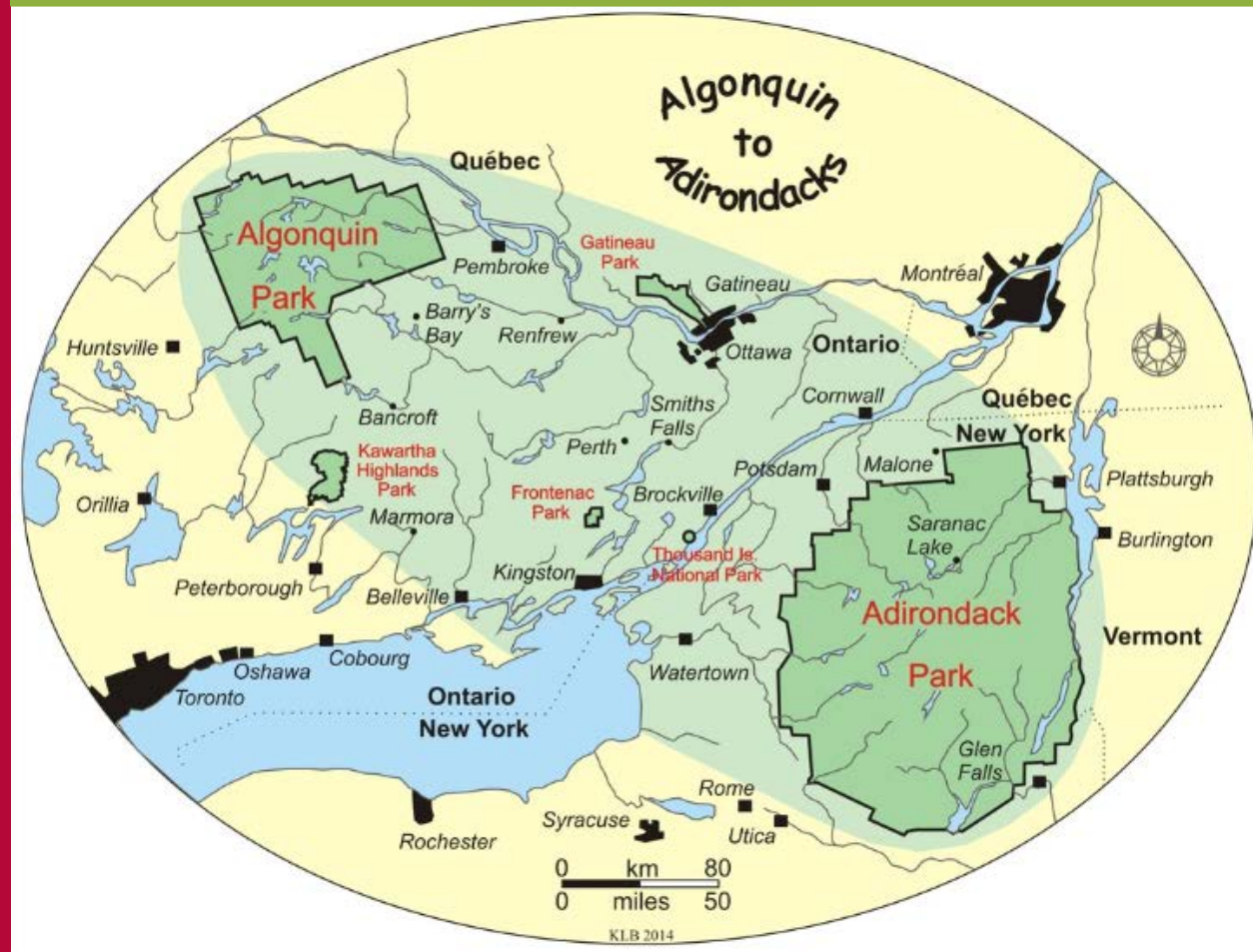
Helping immigrants build a future in Canada

THE ROLE OF NON-STATE ACTORS: SETTLEMENT AGENCIES OF THE FUTURE

Chris Friesen, Director – Settlement Services, ISSofBC

June 26, 2019

We would like to begin by acknowledging that the land on which we gather belong to the Algonquin nation. These territories, comprising the Kichi Sibi (Ottawa River) watershed, and including all of Canada's national capital region, were never surrendered or ceded by the Algonquin nation.









Can you help me find a settlement mentor?

Register here for the "Indigenous Awareness" workshop – July 4, 2019 at 2pm
ISSofBC Welcome Centre



Hi, I am a recent refugee claimant. Can you help me with my employment authorization?

All LINC classes cancelled tonight due to poor weather.



Looking for a job in tech? Job Fair scheduled July 6, 2019 at Google Vancouver

IRCC announces new program on Live-in-Caregivers, see link for details





Context:

Immigrant and refugee settlement is a complex and diverse process.

Many organizations, government agencies and other funders impact newcomer settlement processes and create and maintain their own specific data sets.

A holistic and process oriented view with the ability to optimize and improve the total system is not easily available.

Proposition:

Leverage technology to improve the process and settlement outcomes of Immigrants and Refugees in Canada

What is data process mining?

Application of specialized data mining algorithms to:

- unique identifier
- date/time stamp
- activity

to visualize the process as it really happens.

th.inc and ISSofBC-led pilot

- Analyze quantitative and qualitative outcomes to de-identified iCARE data (5 year data cube) to:
 - Better understand:
 - the impact of programs, approaches and agencies,
 - the status of any groups of clients, and
 - how changes in policies, programs or interventions impact newcomers.
 - Identify:
 - the most effective sequence of interventions for different client groups
 - individual client issues as they are emerging
- Monitor and plan performance

A cinematic image of Darth Vader from Star Wars, standing in front of a city skyline at night. The lights of the city are visible in the background, and the scene is dimly lit, emphasizing the dark theme of the character.

If you only knew the power
of the dark side.



