Your passport remains the exclusive property of the Government of Canada. Do not misuse it, or you could be denied boarding your flight, be denied entry at border crossings, have your passport seized by border control or be denied boarding your flight. A passport that has been reported lost or stolen has been cancelled electronically by the Passport Program and, therefore, is no longer valid for travel. It must be returned immediately to a passport office, the nearest Government of Canada office abroad, the local police service or a Royal Canadian Mounted Police station. It must be sent by registered mail or courier to the following address:

NEXUS cardholders
It is your responsibility to update your passport information and address for your NEXUS card. Find out more about NEXUS at canada.gc.ca/visit-canada.

Dual citizens
When you are flying to or through Canada by air, you need a valid Canadian passport to board your flight to Canada. This means that, as a dual Canadian citizen, you cannot fly to Canada with your non-Canadian passport (United States [U.S.]-Canadian dual citizens are exempt). If the other country where you hold citizenship needs you to enter and exit that country using a passport issued by its government, you will need to carry both passports when you travel.

If you are a U.S.-Canadian dual citizen with a valid U.S. passport, you do not need a Canadian passport to board your flight to Canada. However, you will still need to carry proper identification and proof of citizenship, and you may need to complete customs clearance if you enter and exit Canada.

For more information on the basic requirements, visit: canada.gc.ca/immigration-refugees-citizenship/services/visit-canada.

If you have problems abroad:

Contact the nearest Government of Canada office (list of travel.gc.ca/offices).

Call the Emergency Watch and Response Centre in Ottawa at 1-613-996-8885 (collect call possible from most countries).

Email us at international.gc.ca.

Visit the Government of Canada website at travel.gc.ca/emergencies.

Visit the Government of Canada office closest to your destination.

Address:

Phone number:

Passport number:

For travel updates:

travel.gc.ca/apps/

Twitter: @Travel.gc.ca

Facebook: facebook.com/passportcan

YouTube: youtube.com/passportcan

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