



Office of the Taxpayers' Ombudsperson

Permission to Disclose

Do **NOT** provide any personal information such as your social insurance number, business number or any other personal information that is not requested. We may not be able to process the complaint if the information in sections 1 and 2 are not complete.

Section 1 – Identification

Case Number (provided by the Office of the Taxpayers' Ombudsperson): _____

First name: _____

Last name: _____

Section 2 – Consent to disclose information

I understand that, in reviewing my complaint, the Office of the Taxpayers' Ombudsperson (OTO) may need to share my information with the Canada Revenue Agency (CRA). This includes my complaint form, any supporting documentation, and any additional information provided to the OTO, and I consent to such disclosure. I give consent to the OTO to refer my complaint and the aforesaid information and documentation to the CRA Service Feedback Program for a review if my complaint has not already been addressed through the CRA Service Feedback Program. I further understand the CRA may also need to share information with the OTO for the purpose of the OTO reviewing my complaint, and I consent to such disclosure

Signature of complainant (or, authorized individual, if a corporation, organization or firm, or executor)

Year Month Day

Section 3 – Submitting this form

You can submit the completed form to us by:

Fax: **1-866-586-3855** or **418-566-0321**

Email: info@oto-boc.gc.ca (please put your case number in the subject line)

Mail: Office of the Taxpayers' Ombudsperson
171 Slater Street, Suite 1000
Ottawa ON K1P 5H7
Canada

Privacy Notice

Personal information is collected under the authority delegated to the Ombudsperson under Order in Council P.C. 2020-0703 and is used to assess and process complaints. Information will be shared with the Canada Revenue Agency for the purposes of resolving complaints under existing information-sharing agreements and may also be used for follow-up and evaluation purposes.

Personal information is protected under the Privacy Act, and individuals have the right to access their personal information, request correction, or file a complaint to the Privacy Commissioner of Canada regarding the handling of the individual's personal information. Refer to the Taxpayers' Ombudsperson's Personal Information Bank CRA PPU 222 on Info Source at canada.ca/cra-info-source.