



### Consent to Disclose

Use this form to authorize the Office of the Taxpayers' Ombudsperson (OTO) and the Canada Revenue Agency (CRA) to share information with each other about the complaint.

Do not provide social insurance numbers, documents or any other personal information not requested.

We may not be able to process the complaint if the information in sections 1 and 2 are not complete.

Section 1 – Complainant identification		
Case Number (provided by the OTO) OMB- _____		
First name	Last name	Business, organization, estate, or trust name (if applicable)

Section 2 – Consent to disclose information								
I understand that, in reviewing my complaint, the Office of the Taxpayers' Ombudsperson (OTO) may need to share my information with the Canada Revenue Agency (CRA). This includes my complaint form, any supporting documentation, and any additional information provided to the OTO, and I consent to such disclosure. I give consent to the OTO to refer my complaint and the aforesaid information and documentation to the CRA Service Feedback Program for a review if my complaint has not already been addressed through the CRA Service Feedback Program. I further understand the CRA may also need to share information with the OTO for the purpose of the OTO reviewing my complaint, and I consent to such disclosure. We may not be able to process the complaint if this information is not provided.								
First name	Last name	_____ Signature of complainant <table border="1" style="float: right; margin-left: 20px;"> <tr> <td style="width: 20px; height: 20px;"></td> <td style="width: 20px; height: 20px;"></td> <td style="width: 20px; height: 20px;"></td> </tr> <tr> <td>Year</td> <td>Month</td> <td>Day</td> </tr> </table>				Year	Month	Day
Year	Month	Day						

#### Privacy Notice

Personal information is collected under the authority delegated to the Ombudsperson under Order in Council P.C. 2020-0703 and is used to assess and process complaints. Information will be shared with the Canada Revenue Agency for the purposes of resolving complaints under existing information-sharing agreements and may also be used for follow-up and evaluation purposes.

Personal information is protected under the Privacy Act, and individuals have the right to access their personal information, request correction, or file a complaint to the Privacy Commissioner of Canada regarding the handling of the individual's personal information. Refer to the Taxpayers' Ombudsperson's Personal Information Bank CRA PPU 222 on Info Source at [canada.ca/cra-info-source](http://canada.ca/cra-info-source).

Section 3 – How to submit this form		
Email	Mail	Fax
info@oto-boc.gc.ca (Include the name of the officer assigned to your case and the case number in the subject line)	Office of the Taxpayers' Ombudsperson 1000-171 Slater Street Ottawa ON K1P 5H7 CANADA	<b>1-866-586-3855</b> from Canada or the United States  <b>418-566-0321</b> from outside Canada and the United States