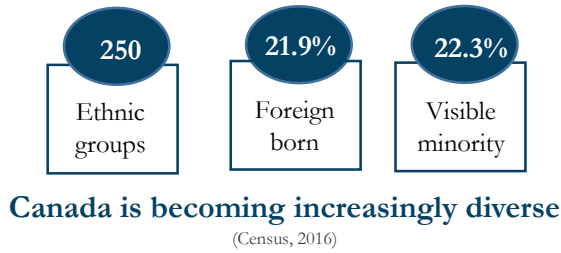


Evaluation of the Multiculturalism Program 2011-12 to 2016-17

The Multiculturalism Program is relevant

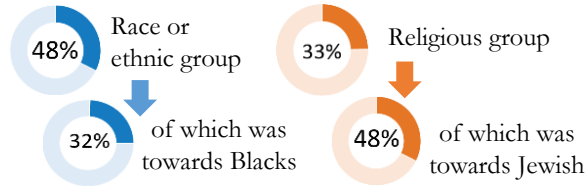
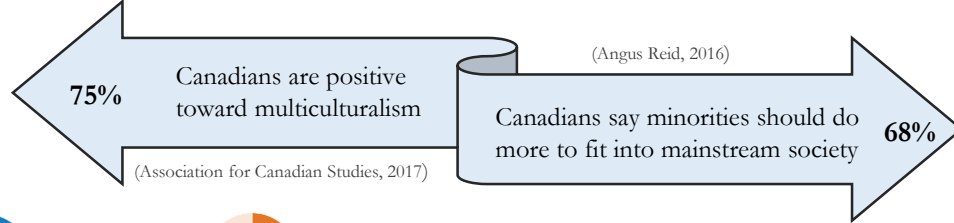
Diversity and Inclusion is a Government of Canada priority
 « Diversity is our strength »



Canada is becoming increasingly diverse
 (Census, 2016)

Overall Canadians support multiculturalism but...

Canadian Multiculturalism Act (1988)
 Vision of Canada based on the values of equality, and mutual respect with regards to race, national or ethnic origin, color and religion



Continued need for funding
 5x the number of Inter-Action project applications 52 (2015) compared to 256 (2017)

Hate crime persists
 (Statistics Canada, 2016)



Policy development exercise

Vision, goals & objectives

Priority Actions

Roles and responsibilities

Expected results



Examine and implement ways to measure the impact of Program interventions, projects and activities.

Program description

Objectives	Area of activity	Activities	Some outcomes
Build an integrated socially cohesive society	Inter-Action Grants and Contributions (Gs&Cs) Budget: \$8.5 M	Projects Gs&Cs Budget: \$5.5 M	↑ number of funded projects 13 (2015 call); 55 (2017 call)
		Events Gs&Cs Budget: \$3 M	1118 events (2011-12 to 2016-17)
	Public Outreach and Promotion	Asian Heritage Month (AHM)	4,459 visits to AHM website (during AHM 2017)
		Black History Month (BHM)	52,762 visitors to BHM website (during BHM 2017)
Improve responsiveness of institutions to the needs of a diverse population	Support to federal and other public institutions	Paul Yuzyk Award	↓ number of nominations 88 (2010); 41 (2015)
		MCN	Approximately 140 champions, 35 attended the 2017 meeting
		FPTORMI	10 teleconferences (2011-12 to 2014-15)
Actively engage in discussions on multiculturalism and diversity at the international level	International engagement	<i>Annual Report on the Operations of Multiculturalism Act</i>	76% of federal departments and agencies provided input template (2016-17)
		IHRA	Chairmanship in 2013
		ICERD	Submitted its twenty-first to twenty-third periodic reports (May 2016)

Effectiveness

Some results (2011-12 to 2016-17)

- Predominant output information
- Promotion activities reached Canadians
- Final activity report narratives on contribution to outcomes

GAPS REMAIN

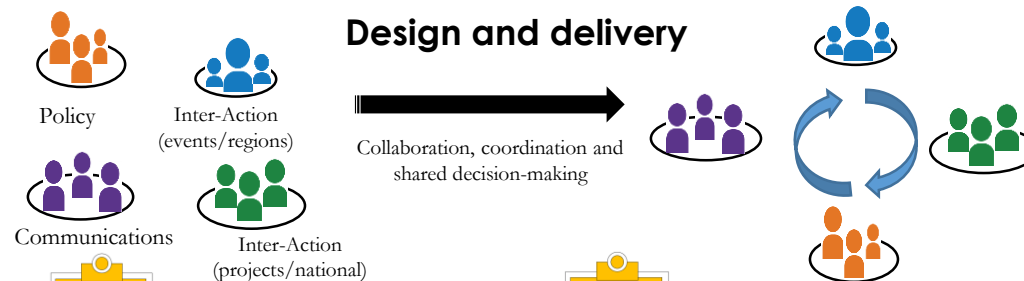
- Limited performance data to show achievement of outcomes
- Lack of evidence on what works

Strengthen performance measurement:

- Include indicators measuring immediate, intermediate and long term program outcomes.
- Revise the data collection instruments and mechanisms to ensure that outcome data is collected and analyzed for all elements of the program.



Design and delivery



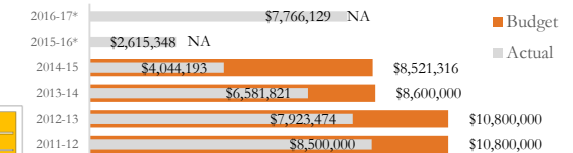
Review the Multiculturalism Program's structure as well as roles and responsibilities.

Revise Inter-Action eligibility criteria for projects to address systemic regional and local issues.



Efficiency

- Service standards for notification of the funding decision were not met for the majority of files
- Total Program expenditures for 2016-17: **\$10,066,553**
- Inter-Action lapsed Gs&Cs between 2011-12 and 2014-15:



*Budget not available for 2015-16 and 2016-17

Implement measures to ensure that the Program service standards are met.

