



Tourism Relief Fund (TRF) – Applicant guide

This help guide is a companion for Pacific Economic Development Canada's (PacifiCan) Tourism Relief Fund.

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Preparation



Prior to beginning your application, please review the guidelines for this program to ensure your organization is eligible to apply for funding, and your proposed activities meet the program's objectives and criteria.

- Pacific Economic Development Canada (PacifiCan) will accept only 1 application per business for each Tourism Relief Fund intake. Businesses will be limited to 1 successful application per year.
 - Once you apply into the system, your application will be saved for future work under the “My Applications” tab.
 - If you have submitted your application, then the link will appear under the “My Submissions” tab.
- Fields marked with an asterisk (*) are mandatory, and you will be unable to submit your application if such fields are left incomplete.
- Incomplete applications will not be assessed and will be deemed ineligible.
- [Contact us](#) if you have any questions regarding your application, or other relevant government programs that may be applicable to your project.

Applications will be accepted and funded on a continuous intake basis over the next 2 years or until such a time as the allocated funding is fully distributed.

General information

This applicant guide provides information to assist applicants complete and submit an application for financial assistance under the Tourism Relief Fund. Applicants should read this applicant guide in its entirety before starting an application. It is the responsibility of the applicant to complete all required sections of the application form as accurately and as completely as possible and to include all required information outlined in this guide. Failure to do so may preclude PacifiCan from considering the application.

If you have any additional questions, please [contact us](#).

- **Local:** [\(604\) 666-6256](tel:6046666256)
- **Toll-free:** [1 \(888\) 338-9378](tel:18883389378)
- **TTY:** [1 \(877\) 303-3388](tel:18773033388)
- **Email:** wd.bc-cb.deo@pacifican.gc.ca

About the Tourism Relief Fund (TRF)

The Tourism Relief Fund supports tourism businesses and organizations adapt their operations to meet public health requirements while investing in products and services to facilitate their future growth. The TRF provides \$500 million over 2 years (2021-2022 and 2022-2023) to position Canada to be a destination of choice when domestic and international travel is once again safe by:

- empowering tourism operators to create new or enhance existing tourism experiences and products to attract more local and domestic visitors
- helping the sector reposition itself to welcome international visitors by offering the best Canadian tourism experiences we have to offer the world



Indigenous tourism projects are important to Canada's economic recovery efforts and a priority under the TRF. Under the Fund, \$50 million will specifically support Indigenous tourism initiatives.

Eligible recipients

Applicants must fall under 1 of the following categories to be eligible for funding:

1) A key supplier/operator in the visitor experience

A key supplier/operator in the visitor experience is 1 that provides the infrastructure and services necessary to support a tourism economy, connects tourism product to potential markets, leads planning for sustainable destination development and supports capacity building/skill development in the sector, etc.

2) Part of a defined tourism cluster

A tourism cluster is a geographic concentration of businesses and organizations involved in tourism, linked by common and complementary products and services that are tailored for the visitor economy and supported by a network of services and associated institutions. A tourism cluster can include — but is not limited to — a community or region that is dependent on tourism for economic activity or is transitioning towards a more tourism-focused local economy.

3) An anchor product in a destination

An anchor product in a destination is defined as a key asset that serves as a motivator of travel to the region. It is the activity or product that provides the catalyst for the visitor to visit the destination. Anchor products may be operated by for-profit or not-for-profit organizations.

Note: You may fit under more than 1 of these categories and will have the opportunity to explain **how** under the **project activities** area.

Eligible applicants need to be part of the tourism ecosystem and will include tourism entities that **cater mainly to visitors** (not including local residents). The following eligible applicants include:

- incorporated businesses, primarily small and medium-sized enterprises (SMEs)
- not-for-profit incorporated organizations (including tourism associations and destination marketing organizations)
- municipalities, municipal organizations, Crown corporations and related parties
- Indigenous/First Nation/Métis Settlement owned business (including Indigenous sole proprietorships) or an indigenous organization such as Indigenous-led not-for-profits and organizations which include but are not limited to First Nations as represented by their Chief and Council, Tribal Councils, Indigenous Representative Organizations, Métis and Inuit organizations and Settlements as well as Indigenous/First Nation/Métis Settlement owned organizations

Ineligible recipients

Businesses that are in the following industries are normally not eligible under this initiative:



- restaurants
- retail sector
- hotel chains

Note: In exceptional cases, restaurants and Canadian-owned hotels may be considered for funding if they are an anchor product and the main reason for attracting tourists to the region. These will be assessed on a case-by-case basis.

Additional information

- project costs must be incurred by March 31, 2023
- located in the Pacific
- submit a fully complete application

Eligible activities

Eligible projects will fall under 1 of 2 themes:

Product development/Development and enhancement of tourism experiences to help tourism businesses adapt to the ‘new normal’, to modernize tourism offerings and to help the sector adopt more environmentally sustainable practices. Some examples of project activities may include, but are not limited to the following:

- creating, adapting, and enhancing protocols and permanent infrastructure to meet health and safety requirements to accommodate visitors and employees to keep businesses operating
- helping operators traditionally reliant on international markets, such as those in downtown cores, to create innovative tourism offerings attractive to local and domestic visitors
- modernizing operations, attractions, greening initiatives, and online sales services
- supporting businesses with local promotion of tourism products, including digital and virtual reality experiences
- developing capacity for more inclusive tourism experiences (e.g. staff training to ensure welcoming, inclusive environments to diverse clientele, gender-neutral washroom facilities, etc.)

Destination development to support projects that would position communities to take advantage of post-pandemic opportunities through strategic planning for medium to long-term investments, as well as supporting destination development, in-line with objectives set out in the [Federal Tourism Growth Strategy](#). Some examples of project activities may include, but are not limited to the following:

- providing support to local communities to develop sustainable tourism plans based on research and market analysis, and designed to rebuild tourism confidence in communities
- supporting seasonal dispersion by equipping tourism SMEs to extend their product offering to increase visitation during the winter and shoulder seasons
- supporting destinations to implement tourism plans that create or improve local assets, facilities, and planning for key infrastructure
- supporting the development and implementation of tourism economic development recovery plans that consider possible key market reactions when travel can safely resume



- enhancing tourism services and experiences, including market readiness designed to help communities and SMEs develop experiential tourism, that will respond to visitor expectations post COVID-19
- assisting industry partners to support recovery and rebuilding efforts through coordination, and developing new offerings and/or capacity building on behalf of the sector
- implementing strategies to re-activate and animate downtown cores, main streets and business districts through activities, public art and mixed use spaces
- supporting scale-up and market expansion activities for key enterprises essential to economic vitality and the local business climate

Priorities

Priority consideration will be given to projects that:

- support the Indigenous tourism sector
- the business/organization is of strategic importance to the tourism sector in the region
- contribute to the economic development of a region
- contribute to job creation in the region
- take place in a tourism dependent community/region, including projects supporting downtown cores

Funding available

For all projects:

- recipients would not normally receive funding for more than 1 project
- project contribution amounts will not normally exceed \$500,000
- the actual contribution amount will be based on the minimum amount required to carry out the project

For for-profit businesses:

Contributions to businesses will be **either**:

- non-repayable contributions up to 50% of eligible costs to a maximum of \$100,000 or
- repayable contributions up to 75% of eligible costs to a maximum of \$500,000

A business cannot receive a combination of a non-repayable and a repayable contribution for the same project.

Businesses **must indicate their request for either** a non-repayable **or** a fully repayable contribution when describing the project in the **project description** area of the application form and the **project cost** area when indicating how much support will be requested.

Contributions to non-profit organizations/Indigenous entities (not generating profits) will normally be non-repayable.

- project contribution amounts will not exceed \$500,000

Completing the form



Refer to the guidance below for explanations of how to complete the application form. Once you have submitted the form, a PDF summary of your application can be accessed by clicking on ‘Documents and details’ in the drop down menu to the right of the submitted application tab.

Note: Incomplete applications, with missing mandatory information or documentation, will not be assessed and will be considered ineligible for funding.

Organization information

Legal name of applicant organization*

The legal name as shown on the certificate of incorporation or registration.

Operating name (if different than legal name)

Provide the name you are operating under if different from the full legal name.

Mailing address (including suite, unit, apt #)

The mailing address of the applicant organization.

Website

Your organization’s website address (if available).

Email address

Include the **general** email address of your organization.

Indigenous organization

Indicate if your organization is First Nation, Métis or Inuit (if applicable). For the purposes of TRF, an Indigenous individual is someone who identifies themselves as Indigenous (First Nations, Inuit, Métis or non-status Indian) and is an Indigenous person as identified under the Directive on Transfer Payments. Evidence for Indigenous identification can include (provide only if requested):

- Registration as an Indian for the purposes of the Indian Act;
- Membership in a First Nation;
- Status beneficiary of an Inuit land claims agreement;
- Membership in a provincial, territorial, regional or local Métis (including Métis Settlements) or non-status Indian representative organization that possesses a vigorous membership code and practices;
- Or Indigenous ancestry as proven through an Oath of attestation.



Corporate status*

Indicate if your organization is a for-profit or not-for-profit.

Corporate status

Organization type (select best fit)*

Select from the drop down menu what most accurately reflects your organization type.

Organization type (select best fit)

Provide your Canada Revenue Agency (CRA) business number or Goods and Services Tax (GST) number (first 9 digits only)

The unique business number or GST number assigned to the applicant organization by the CRA. A business number or GST number must be obtained through the CRA. For information on obtaining a business number visit the CRA's [business number registration page](#).

If you do not have a CRA business number or GST number, please provide the following under the 'Alternative number' field:



- Registered charity or non-profit: charitable registration number
- First Nations Community: band number (three digits)
- Any other Indigenous business/organizations: enter “n/a”

Incorporation number

As shown on your Certification of Incorporation. If you do not have an incorporation number, please provide the following under the ‘Alternative number’ field:

- Registered charity or non-profit: charitable registration number
- First Nations Community: band number (three digits)
- Any other Indigenous business/organizations: enter “n/a”

Date of incorporation

Indicate the date the organization was incorporated.

Jurisdiction of incorporation*

Select from the drop down menu your organization’s jurisdiction (Federal/Foreign/Not Incorporated/Provincial) of incorporation.

In the province of

Indicate in which province the organization was incorporated.

Alternative number

If you do not have a CRA Business or GST number, or Incorporation number, enter either the charitable registration number, First Nations Community band number (three digits), or “n/a”.

Alternative number type

If you do not have a CRA Business or GST number, or Incorporation number, enter the following so your organization can be identified: Registered charity or non-profit, First Nations community, or other Indigenous business/organization.

Number of employees working for your organization (full time equivalents)

Indicate the **current** number of full-time equivalent employees (FTEs) working for your organization (and if applicable, any affiliated companies). Part-time employees should be calculated based on their equivalent to a FTE (i.e., 1 part time employee working approx. 20 hours/week should be represented as 0.5 FTE).



Provide a brief description and summary of your organization (maximum of 500 characters)

The description of the applicant organization and an explanation of the organization's mandate and priorities.

Include the date your organization established business in Canada.

Project information

Project primary contact

This person will be the individual who has legal signing authority and will ultimately sign the contribution agreement on behalf of your organization.

Title

Provide the contact person's job title (e.g., President, Executive Director).

Email address*

The email at which the primary contact may be reached.

Project secondary contact

This person is an administrative or project contact that could be contacted regarding the application.

Title

Provide the contact person's job title (e.g., President, Executive Director).

Email address*

The email at which the secondary contact may be reached.

Project information

Project title (maximum of 90 characters)*

Provide a project title that accurately reflects the activities and results of the project. Should your project be approved, this description may be disclosed on PacifiCan's public website as part of its proactive disclosure guidelines. A project title can be a maximum of 90 characters including spaces.

Project address is the same as mailing address on the account? (Yes / No)

Select "Yes" if the address at which the project will be undertaken is the same as the organization's mailing address. If checked, the mailing address will be automatically entered.



Project address / location (including suite, unit, apt #):*

If the project address is different from the mailing address, enter the location at which the project will take place.

Briefly describe your project activities in plain language. This is an important section as it will be used in summary documents to describe your project at various review stages. (maximum of 1,000 characters including spaces)*

Briefly describe your project in plain language. This is important as this section will be used in summary documents to describe your project at various review stages. The description should provide a high-level overview of the project and outline the main activities of the project. Ensure you include the following elements:

- how this project aligns with the criteria of the program and any activities that are required as a result of new public health protocols
- an understanding of how you will use the funds to meet the objectives of your project to support tourism, particularly in your community
- whether you are requesting a non-repayable or repayable contribution

Include a description of your organization's role in the tourism sector and how your organization primarily caters to tourists. From the 3 options listed below, select the option(s) that most accurately applies to your organization. You must identify at least 1 option and explain your selection(s).

- be a key supplier or operator in the visitor experience
- be part of a defined tourism cluster
- provide an anchor product or service in a destination

Indicate if your project will support Indigenous tourism or if the applicant is led or majority led by Indigenous peoples, and where applicable, explain how the project will support Indigenous tourism.

Under the 'Timelines' section, you will have an opportunity to provide a full project description.

Briefly describe the economic benefits associated with this project. (maximum of 1,000 characters including spaces)*

Provide numerical values measured year over year from the project funding start date typically to 1 year following the project completion date.

As an example:

Through this project, it is anticipated that visitors will increase from 10,000 people annually to 20,000 people annually. Based on previous economic impact surveys, we have identified that each visitor to the community will spend approximately \$10.00 per visit, meaning that this project will have an incremental economic impact of \$100,000 to the community.



Provide an explanation as to how these economic outcomes will be achieved. Ensure to identify and detail all assumptions to support the reasonableness of your economic outcomes. All projects will be screened for significance of outcomes and the likelihood of them being achieved.

Describe the economic benefits associated with the proposed project including sales and job creation (e.g. number of highly qualified personnel).

You will be asked for anticipated visitor impact numbers later in the application (under ‘Benefits’).

Which regional development agency (RDA) priority does this project best support?

Choose **1** priority that best aligns with your project’s objectives, activities, and outcomes. Your project may be compared to similar projects of a chosen priority area. For the Tourism Relief Fund, **please select tourism as your priority.**

To select 1 of PacifiCan’s priorities, click on the magnifying glass icon and the “Lookup records” window will appear where you can then select a priority from.

Which RDA Priority does this project best support?



Lookup records

<input checked="" type="checkbox"/>	Name
<input type="checkbox"/>	Advanced Manufacturing Fabrication de pointe
<input type="checkbox"/>	Clean Resources Ressources propres
<input type="checkbox"/>	Clean Technology Technologies propres
<input type="checkbox"/>	Digital Industries Industries numériques
<input type="checkbox"/>	Inclusiveness - Indigenous Inclusivité - Autochtones
<input type="checkbox"/>	Inclusiveness - Women Inclusivité - Femmes
<input checked="" type="checkbox"/>	Inclusiveness - Youth Inclusivité - Jeunes
<input type="checkbox"/>	Value-added Activities Activités à valeur ajoutée

1

2

>

Select Cancel Remove value

Explain how this project supports the indicated priority. (maximum of 2,000 characters)

Explain in detail how the project's objectives, activities, and outcomes align with the selected PacifiCan priority. Your description should include how your project aligns with 1 of the 2 focus areas:

- **Product development/Development and enhancement of tourism experiences:** Projects that will enhance tourism experiences, help tourism businesses adapt to the “new normal” and modernize their offerings and projects that help the sector adopt more environmentally sustainable and inclusive practices.
- **Destination development:** Projects that would position communities to take advantage of post-pandemic opportunities through strategic planning for medium- to long-term investments, as well as supporting destination development in line with objectives set out in the [Federal Tourism Growth Strategy](#).

Indicate if your project will support Indigenous tourism or if the applicant is led or majority led by Indigenous peoples, and where applicable, explain how the project will support Indigenous tourism.

If your project supports the Government of Canada's commitment to inclusive growth (under-represented groups) you may include this in your explanation, however this will not provide preferential status to your project.



Note: recipients will be encouraged to track inclusiveness indicators. Further explanations and/or indicators of groups impacted will be asked for under the ‘Diversity and inclusion’ section.

Project timelines

Proposed project start date*

This is the proposed date the agreement between the recipient and PacifiCan comes into effect. The date entered in this field should be in the future. This can be thought of as the start date for the project.

Note that costs may be eligible on a retroactive basis up to 12 months prior to the receipt of a project application, but no earlier than April 19, 2021.

Proposed project end date*

This is the anticipated date the project activity will cease.

Funding

Project costs

Note that costs may be eligible on a retroactive basis up to 12 months prior to the receipt of a project application, but no earlier than April 19, 2021.

Description*

Be sure to list costs and not activities. Please summarize the various major project costs.

Itemize project costs. One cost per line. Costs should add up to the amount requested of PacifiCan.

For example: do not list simply Stakeholder engagement: \$200,000. Each cost should be broken down – does this involve a facilitator? Meeting room rental? Travel?

Recipients must ensure all project cost items are clearly verifiable.

Type*

Indicate if the cost is capital (e.g. purchase of equipment and associated costs such as installation) or non-capital (e.g. salaries, professional fees).

Amount*

The anticipated amount of the cost item.

Total project costs



Automatically sums the cost items listed above.

Note: This total must equal the **Total expenditures** from the ‘Cash flows’ section below.

[+ Add New Cost Item](#)

Create ×

Description *

Type *

Non-Capital Capital

Total costs *

[Submit](#)

Cash flows

Fiscal year (ending March 31): 2021/22

Total fiscal expenditures

Anticipated total project costs incurred in 2021/22.

RDA funding

The amount of PacifiCan funding being requested to support 2021/22 expenses.

Reminder about funding available

For-profit businesses **must indicate their request for either** a non-repayable **or** a fully repayable contribution at the following rates of assistance and maximum amounts:



- non-repayable contributions up to 50% of eligible costs to a maximum of \$100,000
- repayable contributions up to 75% of eligible costs to a maximum of \$500,000

Contributions to non-profit organizations/Indigenous entities (not generating profits) will normally be non-repayable.

- project contribution amounts would not normally exceed \$500,000

Non-RDA funding

Automatically generated: the expenditures not covered by PacifiCan funding.

Fiscal year (ending March 31): 2022/23

Total fiscal expenditures

Anticipated total project costs incurred in 2022/23.

RDA funding

The amount of PacifiCan funding being requested to support 2022/23 expenses.

Reminder about funding available

For-profit businesses **must indicate their request** for either a non-repayable **or** a fully repayable contribution at the following rates of assistance and maximum amounts:

- non-repayable contributions up to 50% of eligible costs to a maximum of \$100,000
- repayable contributions up to 75% of eligible costs to a maximum of \$500,000

Contributions to non-profit organizations/Indigenous entities (not generating profits) will normally be non-repayable.

- project contribution amounts would not normally exceed \$500,000

Non-RDA funding

Automatically generated: the expenditures not covered by PacifiCan funding.


1. To enter cash flow information, click the **down arrow** on the far right for the fiscal year you are interested in. Click the **Edit** option that appears.



Cash Flows

Fiscal Year (Ending March 31) ↑	Total Fiscal Expenditures	RDA Funding	Non-RDA funding
2021/22	\$0	\$0	\$0
2022/23	\$0	\$0	\$0
2023/24	\$0	\$0	\$0
2024/25	\$0	\$0	\$0

2. Enter the 'Expenditures' and 'RDA Amount Requested' information and then hit **Submit**. You will still have the ability to edit the project cost item after hitting this **Submit** button.

 **Edit** ✕

Fiscal year (Ending March 31) *
2021/22

Expenditures *

\$

RDA Amount Requested *

\$

Submit

RDA funding requested*

This is the sum of the **RDA funding** column in the 'Cash flows' section. It is automatically calculated.

Total expenditures*

This is the sum of the **Total fiscal expenditures** column in the 'Cash flows' section. It is automatically calculated.



Note: This total must equal the **Total project costs** from the ‘Project costs’ section above.

Total non-RDA funding*

This is the sum of the **Non-RDA funding** column in the ‘Cash flows’ section. It is automatically calculated.

Note: This total must equal the **Amount provided by funding partners** from the ‘Funding partners’ section below.

The solid arrows point to the fields that must balance, and the dotted lines indicate what column is being summed to produce those totals.

FUNDING

Calculated fields will be populated / recalculated on selecting "Save" at the bottom of the page.

Project Costs

Enter the costs items (expenditures) that will be required to complete the project.
You can add as many Costs items as required.

1 + Add New Cost Item

Description	Type	Amount	
Professional Services	Non-Capital	\$300,000	⌵
Equipment	Capital	\$4,500,000	⌵
Total project costs		\$4,800,000	★ ^a

Total Project Costs will only update when you Save or validate the Funding section of the form.



- Note: The **Total project costs** above must balance with the **Total expenditures** below. Hit Save or Validate to update the totals.



Cash Flows

Enter the planned expenditures for each fiscal year and the amount of RDA Funding Requested 2

Fiscal Year (Ending March 31) ↑	Total Fiscal Expenditures	RDA Funding	Non-RDA funding
2021/22	\$1,200,000	\$600,000	\$600,000
2022/23	\$3,600,000	\$1,800,000	\$1,800,000

Total expenditures ★ a	Total RDA funding requested	Total non-RDA funding ★ b
\$4,800,000	\$2,400,000	\$2,400,000

Total expenditures, RDA funding, and non-RDA funding will only update when you save the Funding section of the form.



- Note: The **Total non-RDA funding** above must equal the **Amount provided by funding partners** below. Hit Save or Validate to update the totals.

Funding Partners

If there are other organizations contributing to the funds, add them. 3 [+ Add New Funding Partner](#)

Funding Partner	Funding Category	Funding Confirmed	Amount
Applicant	Non-Government Non gouvernemental	Yes	\$2,000,000 4
Industry partner	Non-Government Non gouvernemental	Yes	\$400,000

Enter the amount applicant organization is contributing to the project

Total Amount provided by funding partners ★ a

\$2,400,000

Amount provided by funding partners will only update when you Save or validate the Funding section of the form

Funding partners

Funding partner

Please note that the first entry in the list of funding partners is reserved for your own organization (the “Applicant”). Add other funding partners or contributors, if any, in subsequent rows.

Identify all potential project contributors that will provide funding as a monetary contribution or in-kind contribution.



Note: recipients must ensure all contributions (including in-kind contributions) are clearly verifiable.

Funding category

Select from the drop down menu the description that best reflects the funding source.

Source *

Government, Federal | Gouvernement, fédéral

Government, Provincial | Gouvernement, provincial

Government, Municipal | Gouvernement, municipal

Non-Government | Non gouvernemental

Funding confirmed

Indicate if the funding has been confirmed. (Yes / No)

In the case where your organization (Applicant) is a source of funding, indicate yes if you have cash on hand.

If you have confirmed funding from other sources, please provide a letter of confirmation of this funding under “additional documents” at the end of the application.

Amount

The anticipated amount of funding this partner will provide.

Amount provided by funding partners

Automatically sums the funding amounts listed above.

Note: This total must equal the **Total non-RDA funding** from the ‘Cash flows’ section above.

[+ Add New Funding Partner](#)



Create



General

Funding Partner *

Source

Confirmed

Amount *

Submit

- 2. To edit what your organization will be contributing towards this project, click the **down arrow** on the far right for the fiscal year you are interested in. Click the **Edit** option that appears and a similar pop-up window as shown above will appear.

Funding Partners

+ Add New Funding Partner

Funding Partner	Funding Category	Funding Confirmed	Amount
Applicant			\$0

Briefly describe any project partnerships (non-financial and financial), including any costs covered (maximum of 1,200 characters including spaces)*

Describe partnerships that would be important to the success of the proposed project.

Benefits

Primary activity



This relates back to the Primary Activity that you indicated in your project overview under the 'Project description' portion of the application.

Indicate the target date in which the Indicator is expected to commence.

Indicate the target number of full-time equivalent jobs maintained for your organization (and if applicable, any companies directly associated with your organization). Part-time employees should be calculated based on their equivalent to a FTE (i.e., 1 part time employee working approx. 20 hours/week should be represented as 0.5 FTE).

Indicate the target number of full-time equivalent jobs created for your organization (and if applicable, any affiliated companies). Part-time employees should be calculated based on their equivalent to a FTE (i.e., 1 part-time employee working approximately 20 hours/week should be represented as 0.5 FTE).

Indicate the target number of visits from domestic tourists, regional and national.

Indicate the target number of visits from international tourists.

For all of these measures, the measure indicated should be the incremental result of the project being completed. Do not include the number currently being achieved by your organization.

Please provide information on any other significant economic benefits that your project could achieve (maximum of 2,000 characters, including spaces)*

Provide numerical values measured year over year from the project funding start date typically to 1 year following the project completion date.

Provide an explanation as to how these economic outcomes will be achieved. Ensure to identify and detail all assumptions to support the reasonableness of your economic outcomes. All projects will be screened for significance of outcomes and the likelihood of them being achieved.

Does your project have activities that will benefit Francophones? If your project includes activities that will directly benefit the Francophone community in Western Canada or if you are willing to modify your project to extend its benefits to the Francophone community, choose yes. (maximum of 1,500 characters including spaces)*

Indicate how the project can support Francophones in the West (signage, information, services, normalizing the use of both official languages, etc).

Clearly outline if the project aligns with other Government of Canada priorities, provincial government priorities, industry needs, and your organization's long-term research, capital, and/or strategic plans. (maximum of 1,500 characters including spaces)*

Examples could include linkages to the [Federal Tourism Growth Strategy](#), provincial tourism strategies, local/regional destination marketing plans, among others.



Timelines – milestones

Full project description (maximum of 3,000 characters including spaces)*

This section should provide a clear description of the following:

- the objectives of the project;
- key activities of the project and how these activities will achieve the intended objectives of the project;
- description of the engagement and/or commitment for other partners (e.g., industry, other levels of government); and
- potential dependencies in achieving the milestones.

Project timeline – Milestones

Indicate the different milestones associated with the project and when you plan on having these completed.

Timeline comments

Add any additional information necessary to provide further clarity regarding the milestones. (maximum of 1,000 characters including spaces)*

Market

Competition (maximum of 1,000 characters including spaces)*

Indicate if you are the only organization providing the product, service or activity in your market. Market can be defined as within your community, region or province depending on the situation. Given the current economic conditions (e.g. COVID-19 pandemic), describe how your project addresses market demand.

Provide an explanation of your response.

Rationale (maximum of 2,000 characters including spaces)*

Explain why this is a project that PacifiCan should provide an investment towards.

Provincial comparison

Indicate which province(s) will benefit from this project. In determining your response, please consider direct benefits only.

Revenue generation



Indicate if the project will generate any revenues. If yes, please explain. (maximum of 1,000 characters including spaces)*

Management

Governance (maximum of 2,000 characters including spaces)*

Describe the organization's governance, e.g., volunteer board of directors comprised of members from industry, government, academia, etc. The board of directors delegate day-to-day management to «organization's lead» and provides oversight through «oversight model».

If your organization is a business, please describe your ownership and management structure.

Qualifications (maximum of 2,000 characters including spaces)*

What are the relevant qualifications (certificates, degrees, etc.) and experiences of the key individuals who will be responsible for managing and implementing the project?

Additional details (maximum of 3,000 characters including spaces)*

This is an opportunity to expand upon the limited details you were asked to provide earlier.

Commencement of operations in Canada?

When did your organization commence operations in Canada. This may be earlier or later than your incorporation date.

Full-time equivalent jobs in 2019?

Indicate the number of **full-time equivalent jobs** for your organization (and if applicable, any affiliated companies) as of December 31, 2019.

Part-time employees should be calculated based on their equivalent to a FTE (i.e., 1 part time employee working approx. 20 hours/week should be represented as 0.5 FTE).

Domestic tourists in 2019

Indicate the number of **domestic/travelling Canadians** for your organization (and if applicable, any affiliated companies) as of December 31, 2019.

International tourists in 2019

Indicate the number of **international tourists** for your organization (and if applicable, any affiliated companies) as of December 31, 2019.

COVID-19 health and safety regulations adaptations (maximum of 1,000 characters including spaces)*



Describe any adaptations that your organization has had to make (if applicable) as a result of the COVID-19 pandemic. This may include alterations to your business model, digital adaptations, additional safety enhancements, etc.

Closures due to a public health order

Indicate (with dates) any times since March 2020 in which your organization has been ordered to close as a result of a public health order regarding COVID-19.

New or adapted products and services (maximum of 3,500 characters including spaces)*

Indicate how this project will result in a new or adapted tourism product or service to the market.

Risk of closure (maximum of 3,000 characters including spaces)*

Recognizing the impact that COVID-19 has had on the tourism sector, indicate if your organization is at risk of permanently closing in the next 90 days.

Provide a detailed overview of how COVID-19 has impacted the business and the potential to permanently close.

Mitigation plans (maximum of 3,500 characters including spaces)*

Describe any potential risks to this project succeeding and any mitigation strategies that you will employ to avoid the risk.

Third-party delivery

For non-profit ecosystem organizations, does this project intend on further distributing funds from PacifiCan to other organizations? If so please attach a detailed plan (at the end of this application process) as to how the funds will be delivered, how success will be measured and how your organizations plans to report on the project.

Federal lands

Identify if any of your project will take place on federal lands.

Documents

Upload here the supporting documents to be provided with your application.

Upload the following mandatory documents:

- Financial statements for the past 2 years of normal operations, as well as interim financial statements for at least the last 6-month period.



- If applicable, provide a project plan as to how your organization will implement third party delivery through this project. How will your organization further distribute the funding allocated from PacifiCan?
- Other supporting documentation (e.g. business plan, pitch deck, confirmation of other funding sources, detailed budgets, supplier quotes, project proposal for third party agreements, marketing plan, cash flow forecasts, opening balance sheets) detailing your organization, and details about the proposed project.

Signing authority

Indicate here the individual within your organization who has signing power/authority to enter into an agreement. This person may be different from the contact person.

Title*

Provide the contact person's job title (e.g., President, Executive Director).

Email address*

The email at which the primary contact (as indicated earlier – this should be the legal signing authority who will signing the contribution agreement) may be reached.

Diversity and inclusion

The Government of Canada is committed to diversity and inclusion so that all Canadians have the opportunity to participate in and contribute to the growth of the economy. Gender and diversity data collected may be used for research, statistics, program and policy evaluation, risk management, strategy development, reporting, and gender-based analysis (including GBA+). This information can help the Government of Canada monitor progress on inclusive access to federal support programs and services; to identify and remove barriers; and, to make changes to improve inclusive access. The Government of Canada understands that participation of underrepresented groups is an integral part of building strong and inclusive communities.

Is your organization majority (i.e. over 50%) owned or led by individuals who-self identify as:

Majority owned or led is defined as an organization with 1 or more of the federal inclusive growth priorities groups, with a long-term control and management of the organization and an active role in both strategic and day-to-day decision making. If applicable, please indicate whether your organization is led or majority-led by 1 or more of the listed groups. Note that this information will not be used in the assessment process. Aggregate and anonymous data may be shared with other federal organizations, and/or published for reporting and monitoring purposes. If you do not know if a particular group is involved in the management team, or prefer not to answer, please select 'prefer not to answer/do not know' from the drop down box.

Will your project directly support any of the following diverse groups?

This question is regarding the people that will benefit from this project. Will your project directly support any of the groups listed? If so, please answer 'yes'. If you do not know if your project will directly support a particular group, or prefer not to answer, just leave the field blank.



Attestation

Before you can complete and submit your expression of interest, it is necessary in this final step for you to affirm that you are aware of certain statutory obligations, and that your organization meets the eligibility requirements for the TRF program. For your reference, the complete text of this attestation is given below.

Please select “I agree” to affirm, and then submit using the “Submit” button

On behalf of the Applicant Organization, I hereby acknowledge and agree that:

- I have read the PacifiCan application process including the mandatory eligibility criteria located on PacifiCan’s public website.
- This application does not constitute a commitment from PacifiCan for funding.
- Project costs incurred by the Applicant Organization in the absence of a signed funding agreement with PacifiCan are incurred at the sole risk of the Applicant Organization and that any such costs may not be considered eligible for PacifiCan assistance.
- The organization acknowledges and agrees that, at the Minister’s sole discretion, that any payment received from a financial institution or any level of government (including provincial or municipal) for the same purpose may be treated as an overpayment and subject to repayment.
- Any person who has been lobbying on behalf of the Applicant Organization to obtain a contribution as a result of this is registered pursuant to the *Lobbying Act* and was registered pursuant to that Act at the time the lobbying occurred.
- The information provided by the applicant on this application and in all supporting documentation is collected under the authority of the *Western Economic Diversification Act*. This information will be treated in accordance with that Act and with *the Access to Information Act* and the *Privacy Act*. These laws govern, protect and limit the collection, use and disclosure of personal and confidential information by federal government departments and agencies. Information provided to PacifiCan is secured from unauthorized disclosure and use. PacifiCan acknowledges an individual’s rights to privacy of their information, and personal information provided on this application is described in the Personal Information Bank entitled “Grants and Contributions (G&Cs) Programs”, number WED-PPU-055.

For further information about PacifiCan’s information holdings and your rights under the *Access to Information Act* and *Privacy Act*, consult the [Government of Canada’s Info Source publication](#).

I authorize PacifiCan, its officials, employees, agents and contractors to make enquiries of such persons, firms, corporations, federal, provincial and municipal government departments/ agencies, and non-profit, economic development or other organizations as may be appropriate, and to collect and share information with them, as PacifiCan deems necessary in order to assess this application, to administer and monitor the implementation of the subject project and to evaluate the results of the project and related Programs.

Validation

For this step, any errors or omissions in the form will be brought to your attention, and you will be given the opportunity to review them, and make any necessary corrections.