

**LESSONS LEARNED REVIEW: Public Health Agency of Canada and Health Canada Response to the 2009 H1N1 Pandemic
Management Response and Action Plan Addressing Recommendations (November 2010)**

RECOMMENDATIONS	MANAGEMENT RESPONSE	ACTION PLAN	EXPECTED TIMELINE	ACCOUNTABILITY
<p>1. Further strengthen federal/provincial/territorial capacity to prepare for and respond to pandemic influenza.</p>	<p>Agree</p>	<p>The Public Health Agency of Canada, in partnership with Health Canada, and in collaboration with other Federal departments, the Provinces and Territories, First Nations leadership and other key stakeholders is actively working to further strengthen the federal/provincial/territorial capacity to respond to a pandemic. Initiatives currently underway include:</p> <ul style="list-style-type: none"> the comprehensive review and revision of the Canadian Pandemic Influenza Plan for the Health Sector (CPIP) to include: adaptable and scalable pandemic scenarios, with this work being informed by active collaboration with mathematical modelling researchers and public health experts; streamlining governance; finalizing data sharing; and addressing issues related to First Nation communities on-reserve the review of the pandemic vaccine strategy, including the development of new pandemic vaccine contracts which will ensure Canada's rapid access to a Canadian produced pandemic vaccine for all Canadians the review of the national antiviral strategy to ensure that equitable access to antivirals is available to all Canadians consistent with updated evidence-based scientific recommendations, and that antiviral stockpiles are purchased and managed using the most sustainable and cost-effective strategies available active stakeholder consultations with national health professional and other organizations, clinicians, public health practitioners, as well as those representing Aboriginal and remote and isolated communities, are underway to assess guidance that was developed during H1N1. 	<ul style="list-style-type: none"> Underway - March 2013 Ongoing - March 2011 Ongoing - March 2013 June 2011 	<p><u>Public Health Agency</u> Assistant Deputy Minister, Infectious Disease Prevention and Control (LEAD)</p> <p>Director General, Strategic Policy and International Affairs</p> <p><u>Health Canada</u> Assistant Deputy Minister, Regions and Programs</p> <p>Assistant Deputy Minister, Strategic Policy</p> <p>Assistant Deputy Minister, First Nations and Inuit Health</p>
<p>2. Continue to clarify, communicate and test federal emergency management roles, responsibilities and mechanisms with particular attention to sustainability of response capacity and decision-making roles.</p>	<p>Agree</p>	<p>In response to a number of recent studies, reviews and audits on emergency preparedness and response, including pandemic preparedness, the Health Portfolio has been working on various issues related to emergency management. All elements of recommendation #2 are being addressed through ongoing activities of the Health Portfolio, with the Public Health Agency of Canada as the lead and with support and collaboration from Health Canada.</p> <p>The Health Portfolio Emergency Preparedness Policy and Plan will be revised. Specific issues being addressed include the clarification of emergency management roles and responsibilities; the development of emergency operating procedures; surge human resource capacity; emergency management training; and a formalised methodology and governance structure for lessons learned.</p>	<ul style="list-style-type: none"> December 2011 	<p><u>Public Health Agency</u> Assistant Deputy Minister, Emergency Management and Corporate Affairs (LEAD)</p> <p><u>Health Canada</u> Assistant Deputy Minister, Regions and Programs</p> <p>Assistant Deputy Minister, First Nations and Inuit Health</p>

**LESSONS LEARNED REVIEW: Public Health Agency of Canada and Health Canada Response to the 2009 H1N1 Pandemic
Management Response and Action Plan Addressing Recommendations (November 2010)**

RECOMMENDATIONS	MANAGEMENT RESPONSE	ACTION PLAN	EXPECTED TIMELINE	ACCOUNTABILITY
<p>3. Improve the Health Portfolio's ability to communicate science to various audiences.</p>	<p>Agree</p>	<p>Refine approaches for translating scientific knowledge into information useful for planning, decision making and communications</p> <ul style="list-style-type: none"> The Health Portfolio will review its current practices for translating scientific knowledge with a view to exploring the feasibility of developing a specific science communications approach to ensure that scientific data is translated into information useful for planning, decision making, and communications. <p>Use appropriate language and formats for guidance documents</p> <ul style="list-style-type: none"> An assessment of the guidance documents developed during H1N1 will be undertaken in order to develop best practices for drafting and disseminating guidelines during significant public health events. The best practices will include guidelines for the use of appropriate clear language and tone for the target audiences. <p>Review strategies to communicate uncertainty, risk and shifts in scientific knowledge in order to build public trust</p> <ul style="list-style-type: none"> A strategy will be developed to streamline and enhance collaboration with partners - including the provinces and territories, non-governmental organizations and national Aboriginal organizations - in communicating uncertainty, risk and shifts in scientific knowledge to various audiences. Existing communications channels will be considered. An assessment of the Health Portfolio's ability to apply risk communications practices will be undertaken to evaluate its application and effectiveness in communicating risk and uncertainty during significant public health events. <p>Effectively communicate regulatory processes and mechanisms</p> <ul style="list-style-type: none"> Health Canada will continue to develop information products to better communicate to Canadians and stakeholders the role of the regulator, including regulatory requirements for vaccine market authorization, the vaccine review and production process. 	<ul style="list-style-type: none"> March 2011 March 2012 March 2012 September 2011 September 2011 	<p><u>Public Health Agency</u> Senior Assistant Deputy Minister, Programs Sector (LEAD)</p> <p><u>Health Canada</u> Assistant Deputy Minister, Public Affairs, Consultation and Communications</p> <p>Assistant Deputy Minister, Strategic Policy</p> <p>Assistant Deputy Minister, Health Products and Food</p>