

# CAHIER DE TEST / TEST BOOKLET

## Test de niveau en anglais : compréhension de l'écrit

### Directives

Le Test de niveau a été conçu pour vous donner une idée du niveau que vous pourriez obtenir au Test de compréhension de l'écrit de l'Évaluation de langue seconde. Le Test de niveau diffère du Test de compréhension de l'écrit quant au temps alloué ainsi qu'au nombre et au type de questions posées. Le Test de niveau comporte des questions en anglais et en français, alors que le Test de compréhension de l'écrit n'utilise que la langue faisant l'objet de l'évaluation.

Vous devez vous chronométrer. Ne prenez pas plus de **60 minutes** pour répondre aux **40 questions** et ne consultez pas de ressources extérieures. Évitez de passer trop de temps sur une question difficile. En cas de doute, choisissez la réponse qui vous semble la plus appropriée en éliminant d'abord les choix de réponse qui vous paraissent peu probables.

Une fois le test terminé, consultez la clé de correction et déterminez ensuite le niveau correspondant à votre score. Veuillez noter que ce résultat n'est pas officiel.

Si vous avez besoin de mesures d'adaptation pour le Test de niveau, veuillez communiquer avec nous à [CFP.CPP-PPC.PSC@canada.ca](mailto:CFP.CPP-PPC.PSC@canada.ca).

## English Level Test: Reading Comprehension

### Instructions

The purpose of this Level Test is to give you an idea of the level you could attain on the Second Language Evaluation – Test of Reading Comprehension. The Level Test is different from the official test in the time allotted and the number and type of questions asked. You will see that the Level Test uses both English and French, whereas the questions in the Test of Reading Comprehension are only in the language being tested.

You must time yourself. Do not take more than **60 minutes** to answer the **40 questions** and do not consult external sources. Avoid spending too much time on a question you find difficult. If you are unsure, choose the answer that seems the best by first eliminating the answer choices that seem the most unlikely.

Once you have completed the test, check the answer key. Then determine the level that corresponds to your score. Please note that this result is not official.

If you require accommodations to take this Level Test, please contact us at [CFP.CPP-PPC.PSC@canada.ca](mailto:CFP.CPP-PPC.PSC@canada.ca).

**Question 1**

It has been brought to my attention that some outgoing correspondence has been sent directly to the Director General's office.

You are reminded that all such correspondence is to be routed through the Director's office for transmission to the Director General. This also applies when the Director is on leave from the office.

1. D'après ce message, le directeur général désire que toute la correspondance
  - (1) passe par le bureau du directeur.
  - (2) lui parvienne directement.
  - (3) soit suspendue durant son absence.
  - (4) soit portée à son attention.

**Question 2**

On January 27, at this year's first meeting of the Committee, it was agreed that I would draft a paper outlining our objectives for the year.

Attached is this paper for your review. I would be grateful if you could provide your comments by the end of February, so that I can then revise the paper to include submitted suggestions. It will be recirculated before our second meeting, which is scheduled for late March. I will also circulate this to the Regional Directors to keep them informed.

If you have any questions on these procedures, please call me at 994-2221.

2. La personne qui recevra ce message devra
  - (1) faire circuler la documentation.
  - (2) se présenter à une réunion à la fin du mois de mars.
  - (3) faire des commentaires par rapport aux objectifs.
  - (4) soumettre le document terminé à la fin du mois de mars.

**Question 3**

I am interested in the engineering position which corresponds to my qualifications. Attached, you will find a copy of my résumé.

I would be very pleased to move to Moncton, which is my hometown.

If I am offered the position, I will have to resign and give three weeks notice to my employer.

**3.** Le but de cette lettre est

- (1) de demander le coût d'un déménagement.
- (2) de remettre sa démission.
- (3) d'accepter un poste d'ingénieur.
- (4) de poser sa candidature pour un poste.

**Question 4**

It is now time for departmental employees to renew their identification card.

The Security Services Division will be contacting the Administration Officer of each division to co-ordinate appointments.

Employees who have previously been issued a card must relinquish their old card before a new one can be made.

Employees who are not currently holders of a card and wish to obtain one must complete the attached form, ensuring that it bears their supervisor's signature, and present it when requesting the card.

**4.** D'après ce texte, les employés qui détiennent une carte d'identité doivent

- (1) prendre rendez-vous avec l'agent administratif.
- (2) remettre leur carte avant d'en obtenir une nouvelle.
- (3) faire signer leur carte par leur superviseur.
- (4) remplir le formulaire qui accompagne la note.

**Question 5**

The Survey of Consumer Finances is conducted annually by Statistics Canada. The purpose of the survey is to obtain income and related information from Canadian families.

We are asking a sample of approximately 37,000 households to supply information on their income for the current year. Persons 15 years of age and over, including members of the Canadian Armed Forces, will be asked to complete this questionnaire.

5. D'après ce texte, l'enquête a pour objectif

- (1) de rencontrer 37 000 familles.
- (2) d'évaluer le revenu des forces armées.
- (3) de fournir des statistiques sur les revenus.
- (4) d'identifier les Canadiennes et Canadiens âgés de 15 ans.

**Question 6**

The Department has recently undergone an extensive reorganization, together with several staff changes. The new Minister, Mr. Smith, has requested that we advise the staff of the changes. Attached for your information and appropriate action is a copy of the letter from the Minister.

6. Selon ce texte, le nouveau ministre

- (1) a besoin de renseignements.
- (2) veut que des renseignements soient transmis.
- (3) propose une réorganisation.
- (4) demande un changement de personnel.

**Question 7**

The aim of this request is to obtain the services of an officer in your division. This officer will be asked to carry out studies and analyses required to define an operational plan for various projects to be implemented in the coming year.

7. Le but de ce message est

- (1) de confirmer les responsabilités d'une division.
- (2) de demander de faire certaines études et analyses.
- (3) de retenir les services d'un agent d'une autre division.
- (4) d'obtenir les plans des études et analyses à effectuer.

**Question 8**

I would like to purchase the report on recycling in Canadian industries. I believe it is your department that publishes it. I would prefer a copy in English, but if you don't have any left, I would accept one in French. If I am mistaken in thinking that your department publishes this report, would you please direct me to the appropriate department?

As I will be leaving the country in January, your prompt reply would be appreciated.

8. Cette lettre indique

- (1) que l'auteur désire acheter le rapport en anglais.
- (2) qu'il ne reste plus d'exemplaires du rapport en français.
- (3) que le ministère ne publie pas le rapport en question.
- (4) que l'auteur s'est trompé de ministère.

**Question 9**

The purpose of this memorandum is to ask you to refrain from submitting any further texts to the Administrative Centre for translation. Over the last few months the staff assigned to this task has been receiving an increasing number of requests. It has therefore been decided that our translations will be done elsewhere.

9. Ce message a été rédigé pour demander

- (1) d'emprunter du personnel du Centre administratif pour faire des travaux de traduction.
- (2) de ne plus faire faire de travaux de traduction par le Centre administratif.
- (3) de soumettre les demandes de traduction au Centre administratif.
- (4) de ne pas embaucher de traducteurs sans l'autorisation du Centre administratif.

**Question 10**

I refer to your letter dated September 16 regarding the prices to be paid for training material.

A price list for all training material produced by our department is being compiled and will be completed by the middle of the month. I have asked that this list and all subsequent amendments be forwarded to your office.

10. D'après ce texte, le destinataire recevra sous peu

- (1) une facture pour du matériel de formation.
- (2) une liste de prix.
- (3) du matériel de formation.
- (4) (Aucune des réponses mentionnées)

**Question 11**

I would be pleased to come to the regional office to meet with the accounting personnel involved in the preparation of financial statements. As discussed with you, the 18th and 19th of October are the most convenient dates. Would you please confirm if this is suitable for you?

**11.** Ce message a été rédigé pour

- (1) savoir quand les états financiers seront préparés.
- (2) demander de confirmer le sujet d'une réunion.
- (3) fixer les dates d'une rencontre avec le personnel comptable.
- (4) reporter les dates de séances d'information.

**Question 12**

In order that a certain style and quality can be assured in the preparation of correspondence addressed to senior management, please prepare your memoranda in the following manner:

- Refer to attachments, if any, and state the purpose.
- State what is to be done.
- Make recommendations and give reasons.

Always have a file number and subject reference. Thank you for your co-operation.

**12.** La personne qui recevra ce message devra

- (1) consulter les pièces en annexe.
- (2) se conformer à certaines directives.
- (3) y inscrire un numéro de dossier.
- (4) faire des recommandations.

**Question 13**

Following our discussion of May 5, and in response to your concerns, here is a summary of recent initiatives in our area. Security surveys were conducted to identify weaknesses in the system and to develop strategies to overcome them. Protection Officers, a new position created last year, were hired to ensure a high level of security in the major processing plants.

**13.** Ce texte a pour but

- (1) d'annoncer la tenue d'enquêtes ayant trait à la sécurité.
- (2) de faire part des activités accomplies en matière de sécurité.
- (3) d'accompagner l'envoi de documents sur une enquête de sécurité.
- (4) de demander l'embauche de nouveaux agents de sécurité.

**Question 14**

As already mentioned, Poorvi will be going to Vancouver to make a presentation to the regional directors. The presentation will be the same as the one given to the directors of Finance. She would like to have the presentation slides updated that concern the: 1) status of the project, 2) breakdown of expenditures, and 3) critical dates.

Therefore, by the close of day March 14, I'd like to have the full package of presentation handouts and her hardcover briefing notes.

Please don't hesitate to see me if you have any questions.

**14.** Le but de ce texte est

- (1) d'énoncer le plan d'un exposé pour les directeurs régionaux.
- (2) de demander qu'on prépare les documents nécessaires pour faire un exposé.
- (3) d'annoncer que Poorvi ira à Vancouver le 14 mars pour faire un exposé.
- (4) de demander qu'on fasse un exposé pour les directeurs des finances.

**Question 15**

Publications of the Institute, including papers on public policy, are published in the language of the author, along with a summary in both of Canada's official languages.

**15.** Lequel des énoncés suivants DÉCRIT LE MIEUX cette phrase?

- (1) All Institute publications, with the exception of summaries on public policy, are published in both official languages.
- (2) Although all Institute publications are published in the author's first language, they are accompanied by a summary in both of Canada's official languages.
- (3) Authors are expected to have their public policy papers translated into the second official language so that they can be summarized.
- (4) Authors of the Institute's policy papers must be able to summarize all publications in both of Canada's official languages.

**Question 16**

Be advised that tight control of the use of the personnel budget and a re-allocation of funds will allow us to resume recruiting, though at a reduced rate and with priority given to support staff. A list of eligible applicants, which has been established on the basis of applications already received, will facilitate the entry of approximately fifteen employees into the Division during the next two months.

**16.** D'après ce texte, la liste de candidats qui a été préparée

- (1) a été établie à partir des demandes d'emploi qu'on a reçues.
- (2) exclut les demandes d'emploi des personnes sans expérience.
- (3) est basée sur les recommandations des employeurs.
- (4) contient les noms des employés de la catégorie du soutien administratif.

**Question 17**

It has recently come to my attention that some employees are using government telephone lines to place or receive personal calls. It would appear that certain employees are listing a government telephone number, instead of their personal telephone number, in classified ads placed in certain newspapers.

Although no such occurrences have been noted in this department, I would like to remind employees that the use of government premises, material and supplies for commercial or industrial activities or for personal benefit is prohibited. Employees who engage in such practices are violating the Department's rules of conduct and are leaving themselves open to disciplinary action.

I am therefore appealing to your sense of propriety and asking you to give careful consideration to this matter.

**17.** D'après ce texte, les employés du ministère

- (1) qui ont utilisé les téléphones du gouvernement à des fins personnelles ont été identifiés et feront l'objet de sanctions.
- (2) doivent obtenir une autorisation spéciale pour faire paraître des annonces classées où figure leur numéro de téléphone au travail.
- (3) qui ont utilisé les téléphones du gouvernement à des fins commerciales ou industrielles ont fait l'objet d'un avertissement.
- (4) (Aucune des réponses mentionnées)

**Question 18**

This is to inform you that the Public Works and Government Services sign located near Building "H" (Gymnasium) was damaged by an automobile on Tuesday night. The police have been advised of this incident, and a report has been filed at their headquarters. Public Works and Government Services will make the necessary repairs.

**18.** Ce texte a été rédigé pour

- (1) résumer la situation en ce qui concerne une enseigne endommagée.
- (2) confirmer une entente au sujet des réparations à faire dans un édifice.
- (3) demander qu'on fasse rapport d'un accident à la police.
- (4) répondre à une plainte au sujet de panneaux de signalisation défectueux.

**Question 19**

I am attaching a copy of a memo that I sent to Florence, and which she and I have already discussed. We are in agreement that from now on all printing requests should be sent to Martin and not directly to printing. He will be responsible for recording the request and forwarding it to the printing shop.

**19.** La note de service qui est envoyée avec ce message a été

- (1) écrite par Florence.
- (2) discutée avec Martin.
- (3) envoyée à Martin.
- (4) (Aucune des réponses mentionnées)

**Question 20**

In the past, one of the weaknesses of the selection process has been the inflexibility of selection standards. This year the Commission is implementing an extensive revision of selection standards, in order to provide managers with greater flexibility to establish selection criteria which truly reflect the requirements of the job. This should provide a means for better differentiating among candidates and ensure the selection of those who are best qualified for the position.

The new standards will reflect a significant philosophical shift: they will give managers more scope for the exercise of discretion and judgement, yet increase accountability for personnel selection decisions.

**20.** La personne qui a rédigé ce message informe le destinataire que

- (1) les gestionnaires devraient prendre part à la révision des normes de sélection.
- (2) les normes de sélection seront modifiées pour donner plus de latitude aux gestionnaires.
- (3) les gestionnaires ont une plus grande responsabilité que par le passé en ce qui concerne la sélection du personnel.
- (4) les critères de sélection doivent être définis clairement avant la tenue d'un concours.

**Question 21**

The second major hearing dealt with the adequacy of air services in northern and remote areas. It was held in June and July in 19 communities across Canada, from Labrador to the Yukon. The summary report released in November stressed the importance of air transportation in remote areas where other types of transportation systems are not available.

**21.** Dans ce texte, on dit que la deuxième série d'audiences publiques

- (1) a donné lieu à un rapport controversé.
- (2) a fait ressortir l'importance du transport sous toutes ses formes.
- (3) a démontré la nécessité de revoir la réglementation sur le transport.
- (4) (Aucune des réponses mentionnées)

**Question 22**

I am pleased to inform you that a grant of \$1,000.00, cheque enclosed, has been awarded to your organization for its project, "Public Housing - Marketing Survey".

To assist us in evaluating the effectiveness of our support to voluntary organizations, it would be appreciated if you would submit, to the field office of Canada Mortgage and Housing Corporation in your area, a report on the activities carried out under this grant within two months of the project's completion.

**22.** Le but de cette lettre est

- (1) de faire parvenir un chèque.
- (2) d'accuser réception d'une demande.
- (3) de répondre à des questions.
- (4) d'accuser réception d'un rapport d'activités.

**Question 23**

Because of the way in which the work of teleworkers is organized and controlled and because of the nature of the equipment they use, supervisors are unlikely to develop the same close, informal working relationships that they have with employees who work at the office.

**23.** Lequel des énoncés suivants **DÉCRIT LE MIEUX** cette phrase?

- (1) Teleworkers will have to organize and control their work differently if they want to be closer to their supervisors.
- (2) Total control of their own equipment allows employees who work at the office to develop good working relationships with supervisors.
- (3) Supervisors organize and control the work of teleworkers so that close personal relationships are not allowed to develop.
- (4) Equipment and organizational factors prevent supervisors from establishing the same kind of personal relationship with teleworkers that they have with employees who work at the office.

**Question 24**

The Department Employee Survey was conducted to give the Department senior management a better understanding of the attitudes and perceptions of employees about management. In particular, the survey sought to identify employee concerns regarding goal setting and performance evaluation, work environment, reorganization and workforce adjustment, communications and other aspects of human resource management practices. In order to assess the effectiveness of actions subsequently taken in response to survey results, Department senior management is committed to repeating an employee survey every two to three years.

**24.** D'après ce texte, le ministère a effectué une enquête afin

- (1) de connaître les préoccupations des employés à l'égard de la gestion.
- (2) d'identifier les employés qui pourraient être formés pour la supervision.
- (3) d'évaluer l'efficacité des méthodes de gestion du personnel utilisées.
- (4) de vérifier si les opinions des employés changent avec le temps.

**Question 25**

At our management committee meeting, we discussed the problems involved in providing photocopy services in the Department. The committee members came to the conclusion that supervision of the duties associated with photocopy services should become the responsibility of our division. You are therefore asked to make the necessary arrangements for the transfer of this supervision as soon as possible.

**25.** D'après ce texte,

- (1) le comité de gestion prendra des dispositions pour effectuer le changement de centre de responsabilité.
- (2) il y aura une réunion du comité de gestion pour discuter des services de photocopie.
- (3) la supervision des services de photocopie passera à la division.
- (4) (Aucune des réponses mentionnées)

**Question 26**

New appraisal report forms have been designed following changes in the performance review and employee appraisal policy. Performance reviews will place more emphasis on achievements and demonstrated skills than on personal suitability. This new approach will make it possible to minimize the subjective nature of the appraisal, which will be a great advantage to employees.

**26.** Ce texte a été rédigé pour

- (1) souligner des changements apportés à la façon d'évaluer le rendement des employés.
- (2) inciter les gestionnaires à faire preuve d'objectivité en évaluant leurs employés.
- (3) expliquer les raisons pour lesquelles on procède à l'évaluation du rendement des employés.
- (4) préciser les critères sur lesquels on s'est basé pour évaluer le rendement des employés.

**Questions 27 & 28**

I have looked up the information you requested concerning current employment statistics. As of May 28, unemployment within the industry stood at 12,854. This includes 8,674 workers who were permanently laid-off, 3,162 workers on temporary lay-off and 1,018 on strike. Of those who had been laid off, 2,784 were actively seeking re-employment in the same field and 1,267 did not state any preference with respect to the field of work desired. If you have any further questions, please do not hesitate to call me at 993-6681.

**27.** D'après ce message, le nombre de personnes qui ont été licenciées à titre définitif est de

- (1) 8 674.
- (2) 2 784.
- (3) 1 267.
- (4) 1 018.

**28.** Le but de ce message est de répondre à une demande

- (1) d'emploi.
- (2) de renseignements.
- (3) de main-d'œuvre.
- (4) de réemploi.

**Question 29**

The introduction of collective bargaining into the public service enabled employees to make substantial gains in terms of salary. To many outsiders, these gains sometimes appear to be far greater than salary increases granted in other sectors of the economy. It is undoubtedly true that lower salaries are paid in some other organizations. In general, however, studies show that the salaries of public servants, far from exceeding those in the private sector, generally tend to be lower.

**29.** Lequel des énoncés suivants **DÉCRIT LE MIEUX** ce texte?

- (1) Although salaries paid to government employees appear to be higher than those paid in the private sector, studies show that this is not the case.
- (2) High salary increases of government employees have justified the introduction of collective bargaining into the public service.
- (3) Collective bargaining has noticeably improved the salaries of public servants; however, these gains cannot be compared to those in the private sector.
- (4) Government employees currently enjoy salary levels above those of the private sector; however, this gap should close in the future.

**Question 30**

Promotions and job transfers, however desirable, are examples of stressful changes that result in a loss of familiar faces, places, pleasures, ways of doing things or organizational supports.

**30.** Lequel des énoncés suivants **DÉCRIT LE MIEUX** cette phrase?

- (1) Even desirable changes in a job situation result in some kind of loss, and can cause stress.
- (2) Most job-related stress is the result of changes such as promotions and transfers.
- (3) Loss of familiar faces and organizational supports are worthwhile if they result in desirable job changes.
- (4) Promotions and job transfers that cause stress as a result of certain losses are not necessarily desirable.

**Question 31**

Martin Sullivan suggested that a meeting be arranged with the Atlantic regional staff to prepare a post-implementation review report. This report will only be supplied to the Québec, Prairie and Ontario Regions. This was agreed to by the committee.

**31.** D'après ce texte,

- (1) une réunion aura lieu dans les maritimes.
- (2) le rapport a été approuvé par le Comité.
- (3) Martin Sullivan a préparé un rapport.
- (4) un rapport sera distribué à trois bureaux régionaux.

**Question 32**

The Department has recently completed the final phase of a four-year plan aimed at modernizing its internal structure. In this reorganization, there has been an evolution from a highly centralized structure to separately managed operating divisions. These divisions are able to concentrate on specific business objectives while remaining linked to a central unit for policy direction and guidance.

**32.** Lequel des énoncés suivants **DÉCRIT LE MIEUX** ce texte?

- (1) The recent changes mean that, although the divisions in the Department receive policy direction from a central unit, each is independently managed.
- (2) The final phase of a four-year plan designed to restructure and modernize the Department will soon be implemented.
- (3) In the Department's reorganized structure, divisions that operate under separate management have been discontinued.
- (4) To streamline its structure, the Department has decided to have divisions refer to a central unit for policy decisions and guidelines.

**Question 33**

In recent years many studies have been done on how people spend their time and to what extent they participate in cultural activities. The results of these studies are not always adequately known and it was felt that an exchange of information between people working on leisure time studies in different countries would be beneficial.

**33.** Lequel des énoncés suivants **DÉCRIT LE MIEUX** ce texte?

- (1) Recent research on the use of leisure time has not been concerned with the degree to which people engage in cultural activities.
- (2) Making the conclusions of leisure studies widely known would facilitate an international exchange of ideas on the subject.
- (3) One of the consequences of comparing leisure activities across countries is that the results of studies will be relatively unknown.
- (4) An international exchange of information would allow researchers to have a clearer overall picture of the studies that have been conducted.

**Question 34**

Under the new legislation, the Department has received requests to allow access to various kinds of inspection reports. In developing a policy concerning the release of such information, we would be interested in obtaining comments from your division as to whether or not the disclosure of this information would have a detrimental effect on your department.

**34.** L'auteur de ce message aimerait avoir des commentaires sur

- (1) la politique élaborée par le ministère à propos de l'élimination des rapports d'inspection.
- (2) les mauvais effets pouvant résulter de la divulgation des rapports d'inspection.
- (3) les effets négatifs de la nouvelle loi sur le ministère.
- (4) la nouvelle politique régissant l'accès aux rapports d'inspection du ministère.

**Question 35**

The beach portion of the park has been used for many years by light aircraft as an airport. Originally this posed no problem since ground access to the area was limited to logging roads. However, the recent construction of a good provincial highway has opened up a veritable paradise for family campers who pitch their tents along the edge of the beach and occupy the sand area once used by the aircraft.

**35.** Lequel des énoncés suivants **DÉCRIT LE MIEUX** ce texte?

- (1) Since the building of a highway to the beach area, an ugly conflict has developed between the former occupants, the light aircraft enthusiasts, and campers.
- (2) With the building of the highway, air traffic in and out of the beach front landing strip will fall off, and the area will be opened to vacationing families.
- (3) Because a whole new area of the park has been made accessible to vacationing groups, the old light aircraft airport will have to be closed.
- (4) As a result of the highway, the formerly almost inaccessible beach-side light aircraft airport has become a haven for vacationers.

**Question 36**

Research and development are essential if transportation is to keep pace with changing needs. Transport Canada has been given the responsibility for coordinating the federal program in this field through an interdepartmental panel made up of 17 federal agencies with a combined annual expenditure of about \$100 million. Four industry/government advisory boards have been set up to convey the needs of industry and other interested parties to Transport Canada and the interdepartmental panel.

**36.** Lequel des énoncés suivants **DÉCRIT LE MIEUX** ce texte?

- (1) Transport Canada is trying to cope with the level of responsibility for research and development that the government has imposed.
- (2) Industry representatives have expressed serious concerns about the lack of federal funding for research and development.
- (3) Research and development are required in order for Canada's transportation industry to be up-to-date with the requirements of our society.
- (4) Research and development on transportation has always been the responsibility of Transport Canada which manages an overall budget of about \$100 million.

**Questions 37 & 38**

Last June, Cabinet reaffirmed that service to the public is a government priority and that departments are responsible for providing good service. As a result, at the request of Cabinet, a committee of deputy ministers on Service to the Public has been established to recommend policies on service to the public and to provide support to departments.

As a result of its discussions, the committee decided that a policy on service to the public should not be simply an administrative document emanating from a central agency. It opted for a model charter that outlines the rights and obligations of the public and of public servants, and that indicates the roles of the departments and central agencies in terms of the implementation of the charter and the support that is required.

It is intended that the policy and a charter, adapted to each department, be widely distributed within each organization and brought to the attention of the public.

**37. D'après ce texte, le Cabinet a réaffirmé**

- (1) son désir de mettre sur pied un comité sur le service au public.
- (2) son mandat de recommander des politiques sur le service au public.
- (3) que le service au public est une priorité du gouvernement.
- (4) (Aucune des réponses mentionnées)

**38. Le modèle de charte mentionné**

- (1) présente des droits et des obligations.
- (2) réitère la politique sur le service au public.
- (3) émane du Cabinet.
- (4) (Aucune des réponses mentionnées)

**Question 39**

Key to the achievement of national cultural objectives are the cultural industries. They combine artistic creation with the techniques of mass communication to shape our society - creating myths, popular heroes and heroines, and our very sense of communication and history. The cultural industries employ thousands of Canadians in film and video production, sound recording, book and periodical publishing, and broadcasting.

**39.** Lequel des énoncés suivants **DÉCRIT LE MIEUX** ce texte?

- (1) Our cultural industries promote our cultural identity as well as acting as a stimulant to the economy.
- (2) The commercialization of art and culture is essential to the creation and promotion of our cultural identity.
- (3) The Canadians who work in the film, recording, publishing and broadcasting industries can be proud of their significant contribution to our culture.
- (4) Artistic enterprise and our cultural identity are influenced by financial considerations.

**Question 40**

I am particularly pleased to report that last year was a very successful year for the Department. The Department made significant progress in improving its use of human resources, continued to refine its management and planning procedures, increased its productivity and efficiency, and carried forward the development of a comprehensive five-year plan.

**40.** Lequel des énoncés suivants **DÉCRIT LE MIEUX** ce texte?

- (1) Last year was the most successful year in terms of the comprehensive five-year plan.
- (2) Last year was a noteworthy one for the Department due to advances in a number of areas.
- (3) Human resources, management procedures, productivity and efficiency are what make a successful department.
- (4) The refinement of management and planning procedures are central concerns of the Department.