

# Shared Services Canada

Future-Oriented Statement of Operations

For the year ending March 31, 2025



Shared Services  
Canada

Services partagés  
Canada

Canada

Powering world-class technology for Government

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**Shared Services Canada**  
**Future-Oriented Statement of Operations (unaudited)**  
**For the year ending March 31**  
(in thousands of dollars)

	<b>Forecast results 2023-24</b>	<b>Planned results 2024-25</b>
<b>Expenses</b>		
Common Government of Canada IT Operations	3,632,751	3,167,202
Internal Services	335,913	327,204
<b>Total expenses</b>	<b>3,968,664</b>	<b>3,494,406</b>
<b>Revenues</b>		
Sale of goods and services	864,547	864,547
Miscellaneous revenues	958	497
Revenues earned on behalf of Government	(11,580)	(11,573)
<b>Total revenues</b>	<b>853,925</b>	<b>853,471</b>
<b>Net cost of operations before government funding and transfers</b>	<b>3,114,739</b>	<b>2,640,935</b>

The accompanying notes form an integral part of this Future-Oriented Statement of Operations.

**Shared Services Canada**  
**Notes to the Future-Oriented Statement of Operations (unaudited)**  
**For the year ending March 31**

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**1. Methodology and significant assumptions**

The Future-Oriented Statement of Operations has been prepared based on government priorities and departmental plans, as described in the Departmental Plan.

The information in the forecast results for fiscal year 2023-24 has been calculated on the basis of available departmental authorities. Considering this, actual expenditures and revenues are expected to be higher, aligned with actual revenues collected. Forecasts have been made for the planned results for fiscal year 2024-25.

The main assumptions underlying the forecasts are as follows:

- The department's activities will remain substantially the same as in the previous year.
- Expenses and revenues, including the determination of amounts internal and external to the government, are based on experience. The general historical pattern is expected to continue.
- Planned results include operations for which there is reasonable assurance that appropriate authorities will be obtained.

These assumptions are made as at January 29, 2024.

**2. Variations and changes to the forecast financial information**

Although every attempt has been made to forecast final results for the remainder of 2023-24 and for 2024-25, actual results achieved for both years are likely to differ from the forecast information presented, and this variation could be material.

In preparing this Future-Oriented Statement of Operations, Shared Services Canada (SSC) has made estimates and assumptions about the future. These estimates and assumptions may differ from the subsequent actual results. Estimates and assumptions are based on experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances, and are continually evaluated.

Factors that could lead to material differences between the Future-Oriented Statement of Operations and the historical statement of operations include:

- the timing and the amount of acquisitions and disposals of tangible capital assets, which may affect gains, losses and amortization expense
- the implementation of new collective agreements
- economic conditions, which may affect both the amount of revenue earned and the collectability of receivables
- other changes to the operating budget, such as new initiatives or technical adjustments later in the fiscal year

After the Departmental Plan is tabled in Parliament, SSC will not be updating the forecasts for any changes in financial resources made in ensuing supplementary estimates. Variances will be explained in the Departmental Results Report.

**Shared Services Canada**  
**Notes to the Future-Oriented Statement of Operations (unaudited)**  
**For the year ending March 31**

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**3. Summary of significant accounting policies**

The Future-Oriented Statement of Operations has been prepared using the Government of Canada's accounting policies in effect for fiscal year 2023-24, and is based on Canadian public sector accounting standards. The presentation and results using the stated accounting policies do not result in any significant differences from Canadian public sector accounting standards.

Significant accounting policies are as follows:

**a) Expenses**

Expenses are generally recorded when goods are received or services are rendered and include expenses related to personnel, professional and special services, repair and maintenance, utilities, materials and supplies, as well as amortization of tangible capital assets. Provisions to reflect changes in the value of assets or liabilities, such as provision for bad debts, as well as utilization of prepaid expenses, and others are also included in expenses.

**b) Revenues**

Revenues are recognized in the period the event giving rise to the revenues occurs.

Revenues that are non-respendable are not available to discharge SSC's liabilities. While the President is expected to maintain accounting control, he has no authority regarding the disposition of non-respendable revenues. As a result, non-respendable revenues are considered to be earned on behalf of the Government of Canada and are therefore presented in reduction of SSC's gross revenues.

**Shared Services Canada**  
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**For the year ending March 31**

**4. Parliamentary authorities**

SSC is financed by the Government of Canada through parliamentary authorities. Financial reporting of authorities provided to SSC differs from financial reporting according to generally accepted accounting principles because authorities are based mainly on cash flow requirements. Items recognized in the Future-Oriented Statement of Operations in one year may be funded through parliamentary authorities in prior, current or future years. Accordingly, SSC has a different net cost of operations for the year on a government funding basis than on an accrual accounting basis. The differences are reconciled in the following tables:

**a) Reconciliation of net cost of operations to requested authorities**

	<b>Forecast results 2023-24</b>	<b>Planned results 2024-25</b>
	(in thousands of dollars)	
Net cost of operations before government funding and transfers	3,114,739	2,640,935
Adjustments for items affecting net cost of operations but not affecting authorities:		
Amortization of tangible capital assets	(359,255)	(337,046)
Net loss on disposal of tangible capital assets including adjustments	(310)	(1,898)
Services provided without charge by other government departments	(120,624)	(115,372)
Decrease (increase) in vacation pay and compensatory leave	(6,763)	5,514
Decrease (increase) in employee future benefits	(2,375)	1,936
Bad debt expense	(1,377)	-
Refunds and adjustments to previous years' expenses	6,252	7,029
Other	924	471
Total items affecting net cost of operations but not affecting authorities	(483,528)	(439,366)
Adjustments for items not affecting net cost of operations but affecting authorities:		
Acquisitions of tangible capital assets	318,796	216,855
Payments on lease obligations for tangible capital assets	68,064	50,646
Payments on obligation under public-private partnership	3,907	4,052
Increase (decrease) in prepaid expenses	(43,947)	6,918
Total items not affecting net cost of operations but affecting authorities	346,820	278,471
<b>Requested authorities forecasted to be used</b>	<b>2,978,031</b>	<b>2,480,040</b>

**b) Authorities provided/requested**

	<b>Forecast results 2023-24</b>	<b>Planned results 2024-25</b>
	(in thousands of dollars)	
Authorities provided/requested:		
Vote 1 – Operating expenditures	2,517,577	2,147,685
Vote 5 – Capital expenditures	330,766	211,553
Statutory amounts	129,688	120,802
<b>Requested authorities forecasted to be used</b>	<b>2,978,031</b>	<b>2,480,040</b>