

Shared Services Canada Quarterly Financial Report

For the quarter ended December 31, 2018





Table of contents

1.0	Introduction	3
1.1	Authority, Mandate and Programs	
	2 Basis of Presentation	
1.3	Shared Services Canada Financial Structure	4
2.0	Highlights of Fiscal Quarter and Fiscal Year-to-Date Results	4
2.1	Significant Changes to Authorities	5
2.2	2 Explanations of Significant Variances from Previous Year Expenditures	7
3.0	Risks and Uncertainty	8
4.0	Significant Changes in Relation to Operations, Personnel and Programs	ç
5.0	Statement of Authorities (unaudited)	10
6.0	Departmental Budgetary Expenditures by Standard Object (unaudited)	11
7.0	Glossary	12

1.0 Introduction

This quarterly financial report should be read in conjunction with the <u>2018-19 Main Estimates</u> and the <u>2018-19 Supplementary Estimates</u> (A). This report has been prepared by management as required by Section 65.1 of the *Financial Administration Act* and in the form and manner prescribed by the Treasury Board. It has not been subject to an external audit or review.

1.1 Authority, Mandate and Programs

Shared Services Canada (SSC) reports to Parliament through the Minister of Public Services and Procurement Canada and Minister responsible for SSC. The Department provides services related to email, data centres, networks and end-user information technology (IT) to organizations specified by the Governor in Council. SSC also provides government-wide operational coordination of cyber security events, including IT incident response and recovery, and supports government-wide decision-making with respect to incident mitigation. The Minister responsible for SSC has the authority to procure whatever is required to provide shared IT infrastructure services to departments. Maintaining strong customer relationships and service management is essential to the successful delivery of SSC's mandate.

SSC works to manage and improve the efficiency, reliability and security of the government's IT infrastructure. A more efficient use of technology will increase productivity across departments and support the vision of a twenty-first-century Public Service, as articulated in <u>Blueprint 2020</u>.

In carrying out its mandate, SSC is supporting the <u>Government of Canada Strategic Plan for Information</u> <u>Management and Information Technology 2017 to 2021</u> and the <u>Government of Canada Cloud Adoption Strategy</u>, as well as working in partnership with public-sector and private-sector stakeholders, implementing enterprise-wide approaches for managing IT infrastructure services, and employing effective and efficient business management processes.

The <u>Shared Services Canada Act</u> and related Orders-in-Council set out the powers, duties and functions of the Minister responsible for SSC. Amendments to the Act in June 2017 allow the Minister to delegate to other Ministers the power to procure certain items, thereby making it easier for federal departments to buy some of the most frequently purchased IT goods and services. SSC remains responsible for setting up IT contracts, standing offers and supply arrangements, and will continue to ensure only trusted IT equipment and software are used. The Minister responsible for SSC may also, in exceptional circumstances, authorize another Minister to obtain services from within their own department or from a source other than SSC. However, this authorization cannot be used to exempt the entire department from using SSC's services.

In 2018-19, the Departmental Results Framework (DRF) came into effect and replaced the Program Alignment Architecture as per the Treasury Board Policy on Results. The DRF is a plain language document which describes, at a high level, the domains in which SSC acts, the changes it seeks to contribute to, and how it measures and reports on its progress. The DRF is structured by the following 5 Core Responsibilities; Email and Workplace Technology, Data Centres, Telecommunications, Cyber and IT Security, and Customer Relationships and Service Management. Each of SSC's programs were aligned to one of the Core Responsibilities and are listed in the Program Inventory.

Further details on SSC's authority, mandate, responsibilities and programs may be found in the <u>2018-19 Main Estimates</u> and in <u>SSC's 2018-19 Departmental Plan</u>.

1.2 Basis of Presentation

This quarterly financial report has been prepared by management using an expenditure basis of accounting. The accompanying Statement of Authorities includes the Department's spending authorities granted by Parliament, and those used by the Department consistent with the <u>2018-19 Main Estimates</u> and the <u>2018-19 Supplementary Estimates</u> (A). This quarterly report has been prepared using a special purpose financial reporting framework designed to meet financial information needs with respect to the use of spending authorities.

The authority of Parliament is required before money can be spent by the Government. Approvals are given in the form of annually approved limits through appropriation acts or through legislation in the form of statutory spending authority for specific purposes.

When Parliament is dissolved for the purposes of a general election, section 30 of the *Financial Administration Act* authorizes the Governor General, under certain conditions, to issue a special warrant authorizing the Government to withdraw funds from the Consolidated Revenue Fund. A special warrant is deemed to be an appropriation for the fiscal year in which it is issued.

The Department uses the full accrual method of accounting to prepare and present its annual departmental financial statements that are part of the departmental results reporting process. However, the spending authorities voted by Parliament remain on an expenditure basis. The main difference between the Quarterly Financial Report and the Departmental Financial Statements is the timing of when revenues and expenses are recognized. The Quarterly Financial Report presents revenues only when the money is received and expenses only when the money is paid out. The Departmental Financial Statements report revenues when they are earned and expenses when they are incurred. In the latter case, revenues are recorded even if cash has not been received and expenses are incurred even if cash has not yet been paid out.

1.3 Shared Services Canada Financial Structure

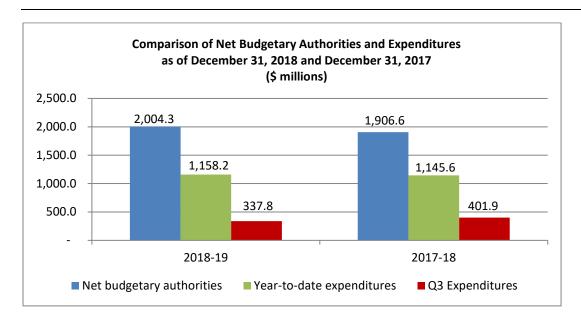
SSC has a financial structure composed mainly of voted budgetary authorities, namely Vote 1 - Operating Expenditures and Vote 5 - Capital Expenditures, including Vote Netted Revenues, while the statutory authorities comprise the contributions to the Employee Benefit Plans (EBP). The contributions to EBP consist of the contributions for SSC's employees including the members of Royal Canadian Mounted Police.

At the end of the third quarter of 2018-19, 93 percent of the Department's budget was devoted to support its IT consolidation and standardization goals while ensuring that current and future IT infrastructure services offered to the Government of Canada are maintained in an environment of operational excellence. The remaining 7 percent was devoted to Internal Services which support services provided by SSC.

Total Vote Netted Revenue authority for 2018-19 is \$659.8 million, which consists of respendable revenue for IT infrastructure services provided by SSC to partner organizations and other organizations on a cost-recovery basis.

2.0 Highlights of Fiscal Quarter and Fiscal Year-to-Date Results

The following graph provides a comparison of the net budgetary authorities available for spending, the year-to-date expenditures, and the expenditures for the quarters ended December 31, 2018 and December 31, 2017, for the Department's combined Vote 1 - Operating Expenditures, Vote 5 - Capital Expenditures and Statutory Authorities.



2.1 Significant Changes to Authorities

For the period ended December 31, 2018, the authorities provided to the Department include the Main Estimates, the Supplementary Estimates (A), the Budget Carry Forward from 2017-18 and funding from the Treasury Board Central Vote which provides new funding for Budget 2018 initiatives. Authorities available for spending in 2018-19 were \$2,004.3 million at the end of the third quarter, compared to \$1,906.6 million at the end of the third quarter of 2017-18, representing an increase of \$97.7 million, or 5.1 percent. This total increase is a combination of an increase of \$410.4 million in Vote 1 - Operating Expenditures, a decrease of \$105.2 million in Vote 5 - Capital Expenditures, an increase in Budgetary Statutory Authorities of \$10.2 million and an increase of \$217.7 million in Vote Netted Revenues which decreased the total net authorities available.

Comparison of Net Budgetary Authorities for the Quarters Ended December 31, 2018 and December 31, 2017

Net Authorities Available (\$ millions)	2018-19	2017-18	Variance
Vote 1 – Gross Operating Expenditures	2,193.8	1,783.4	410.4
Vote 5 – Gross Capital Expenditures	378.4	483.6	(105.2)
Vote Netted Revenues	(659.8)	(442.1)	(217.7)
Statutory (EBP)	91.9	81.7	10.2
Total Net Authorities	2,004.3	1,906.6	97.7

Vote 1 - Gross Operating Expenditures

The Department's Vote 1 increased by \$410.4 million, compared to the third quarter of 2017-18, mainly due to:

- An increase of \$279.1 million related to funding received for the following projects and initiatives:
 - Addressing program integrity issues related to Mission Critical Projects (\$83.6 million);
 - ➤ Improving Service Integrity at SSC (\$78.1 million);
 - ➤ Information Technology Refresh Program (\$65.2 million);
 - > 2018 G7 Summit (\$17.0 million);
 - > 2018-2020 Immigration Levels Plan (\$9.9 million);
 - Paylist reimbursement (\$5.2 million);
 - > Cyber and Information Technology Security Initiatives (\$3.4 million);

- > 2021 Census of Population Program (\$2.1 million);
- > Other projects and initiatives (\$14.6 million);
- An increase of \$186.6 million related to additional Vote Netted Revenue authorities;
- An increase of \$50.0 million related to a realignment of funding from Vote 5 to Vote 1;
- An increase of \$1.9 million in transfers from partners related to funding for various projects;
- A decrease of \$68.4 million related to the following projects and initiatives:
 - ➤ Refresh of the Mission Critical Infrastructure Technology (\$47.9 million);
 - ➤ High Performance Computing (\$7.8 million);
 - Expanding Biometrics screening in Canada's Immigration System (\$4.6 million);
 - Signed collective agreements (\$3.5 million);
 - > Other projects and initiatives (\$4.6 million);
- A decrease of \$25.3 million related to the 2017-18 Operating Budget Carry Forward received in 2018-19 compared to the 2016-17 Operating Budget Carry Forward received in 2017-18; and
- A decrease of \$13.5 million related to the reprofiling of funding for High Performance Computing (\$8.7 million), Secure Canada's Government IT Infrastructure and Information (\$3.8 million), Refresh of the Mission Critical Infrastructure Technology (\$0.7 million) and the Workspace Renewal Project (\$0.3 million).

Vote 5 - Gross Capital Expenditures

The Department's Vote 5 decreased by \$105.2 million, compared to the third quarter of 2017-18, mainly due to:

- A decrease of \$157.3 million related to the following projects and initiatives:
 - > Refresh of the Mission Critical Infrastructure Technology (\$103.4 million);
 - > Secure Canada's Government IT Infrastructure and Information (\$25.0 million);
 - > Carling Campus project (\$19.3 million);
 - > Other projects and initiatives (\$9.6 million);
- A decrease of \$50.0 million related to a realignment of funding from Vote 5 to Vote 1;
- A decrease of \$7.4 million related to the 2017-18 Capital Budget Carry Forward received in 2018-19 compared to the 2016-17 Capital Budget Carry Forward received in 2017-18;
- An increase of \$77.3 million related to funding received for the following projects and initiatives:
 - ➤ Information Technology Refresh Program (\$57.9 million);
 - > Addressing program integrity issues related to Mission Critical Projects (\$10.7 million);
 - > 2018-2020 Immigration Levels Plan (\$4.7 million);
 - Other projects and initiatives (\$4.0 million);
- A net increase of \$31.1 million related to additional Vote Netted Revenue authorities; and
- A net increase of \$1.1 million in transfers from partners related to funding for various projects.

Statutory (EBP)

The Department's Employee Benefits Plan (EBP) authority increased by \$10.2 million, compared to the third quarter of 2017-18, mainly due to funding received for the following projects and initiatives:

- Improving Service Integrity at SSC (\$6.8 million);
- Addressing program integrity issues related to Mission Critical Projects (\$3.2 million); and
- Other projects and initiatives (\$0.2 million).

2.2 Explanations of Significant Variances from Previous Year Expenditures

Compared to the previous year, the total year-to-date expenditures, for the period ended December 31, 2018, have increased by \$12.6 million, from \$1,145.6 million to \$1,158.2 million as per the table below. This represents an increase of 1.1 percent against expenditures recorded for the same period in 2017-18.

Comparison of Year-to-Date Expenditures for the Quarters Ended December 31, 2018 and December 31, 2017

Net Year-to-Date Expenditures (\$ millions)	2018-19	2017-18	Variance
Vote 1 – Gross Operating Expenditures	1,291.0	1,177.1	113.9
Vote 5 – Gross Capital Expenditures	97.8	151.8	(54.0)
Vote Netted Revenues	(290.1)	(245.4)	(44.7)
Statutory (EBP)	59.5	62.1	(2.6)
Total Net Year-to-Date Expenditures	1,158.2	1,145.6	12.6

Vote 1 - Increase of \$113.9 million

The net increase in operating expenditures, compared to the third quarter of 2017-18, is mainly attributed to:

- Rentals expenditures increased by \$47.1 million. This increase is mainly attributable to new contracts for software licenses and maintenance fees. This increase is offset by a decrease related to Refresh of the Mission Critical Infrastructure Technology, for which there were no expenditures in 2018-19;
- Personnel expenditures increased by \$39.5 million. This increase is mainly due to the increase of the number of SSC's employees in 2018-19;
- Professional and special services expenditures increased by \$13.5 million. This increase is mainly due to
 expenditures in management and engineering consultants, as well as expenditures to address program
 integrity issues related to Mission Critical Projects. This increase is offset by a decrease related to Refresh
 of the Mission Critical Infrastructure Technology, for which there were no expenditures in 2018-19;
- Acquisitions of machinery and equipment increased by \$10.1 million. This increase is mainly due to new
 contracts for the acquisition of hardware, software and communication network equipment, as well as
 expenditures related to the 2018 G7 Summit and to the Information Technology Refresh Program. This
 increase is offset by a decrease related to Refresh of the Mission Critical Infrastructure Technology, for
 which there were no expenditures in 2018-19;
- Transportation and communications expenditures increased by \$9.2 million. This increase is mainly
 attributable to expenditures related to the 2018 G7 Summit. This increase is offset by a decrease related
 to Refresh of the Mission Critical Infrastructure Technology, for which there were no expenditures in
 2018-19;
- Repair and maintenance expenditures decreased by \$8.0 million. This decrease is mainly attributable to
 Refresh of the Mission Critical Infrastructure Technology for which there were no expenditures in 2018-19.
 This decrease is offset by an increase in expenditures related to Enabling Digital Services to Canadians;
 and
- Increase of \$2.5 million in other various expenditures.

Vote 5 - Decrease of \$54.0 million

The net decrease in capital expenditures, compared to the third quarter of 2017-18, is mainly attributed to:

- Acquisitions of machinery and equipment decreased by \$24.6 million. This decrease is mainly explained by
 a decrease in expenditures related to Refresh of the Mission Critical Infrastructure Technology. This
 decrease is offset by an increase in expenditures related to Information Technology Refresh Program;
- Professional and special services expenditures decreased by \$19.8 million. This decrease is mainly
 explained by expenditures related to the Enterprise Data Centre Borden Expansion Project, for which there
 were more expenditures in 2017-18 and by the Carling Campus Project, for which there were no
 expenditures in 2018-19;
- Rentals expenditures decreased by \$14.2 million. This decrease is mainly due to a timing difference between fiscal years in reallocating the payments related to capital lease obligations, and to Secure Canada's Government IT Infrastructure and Information, for which there were no expenditures in 2018-19:
- Acquisitions of land, buildings and works increased by \$6.3 million. This increase is explained by expenditures related to the Enterprise Data Centre Borden Expansion Project; and
- Decrease of \$1.7 million in other various expenditures.

Vote Netted Revenues - Increase of \$44.7 million

The increase in the collected Vote Netted Revenues, compared to the third quarter of 2017-18, is mainly due to timing difference between fiscal years in billing the services provided by SSC to partner departments.

3.0 Risks and Uncertainty

Ensuring adequate resource capacity to provide IT infrastructure, email, data centres and network services across government represents a key risk for both SSC and the Government of Canada in the years ahead. Maintaining Government of Canada IT infrastructure services while undertaking IT modernization initiatives will require an engaged employee base possessing a specialized skill set, as well as sustainable, and reliable funding. How well this risk is managed will impact whether SSC and its partners can fulfill the collective mandate to serve Canadians. In order to better support this mandate and manage this key risk, SSC continues to improve its enabling functions such as financial management, project management and people management, which are essential to the successful implementation of spending plans and achievement of strategic objectives.

SSC is promoting effective financial management practices and financial sustainability to ensure that it has the financial resources, systems and funding mechanisms in place to maintain mission-critical systems and fund the modernization initiatives. The Department is also taking steps, such as developing recruitment and retention strategies that focus on learning, re-training, re-skilling, alternate and flexible work arrangements, and proactive classification and staffing resourcing strategies, to ensure a workforce with the right skills and capacity to sustain current, transitional and future business needs.

Additional risks that may impact the Department's spending plans, as well as strategies to mitigate those risks, are described in <u>SSC's 2018-19 Departmental Plan</u>.

4.0 Significant Changes in Relation to Operations, Personnel and Programs

On November 30, 2018, Graham Barr, Director General, Strategy, left SSC. In the interim, the position is held by Mary McKay.

On December 10, 2018, Sharon Messerschmidt, Chief Audit and Evaluation Executive, left SSC. In the interim, the position is held by Begonia Lojk.

On December 17, 2018, Ron Parker, the President, left SSC. Effective January 7, 2019, Paul Glover became the new President of SSC.

In December 2018, SSC introduced a Chief Technology Officer (CTO), which is an important milestone in the maturity of the Department. Within a constantly evolving digital landscape driven by the Government of Canada's renewed digital vision, the CTO will help SSC to continuously evolve our service offerings to capitalize on commercial offerings, and be able to provide services to our customers that reflect the changing digital program and service needs of Canadians. Effective January 3, 2019, the new CTO is Luc Gagnon.

riginal signed by	
Original signed by	Original signed by
Paul Glover, President	Denis Bombardier, CPA, CGA

Senior Assistant Deputy Minister,

Chief Financial Officer

Ottawa, Canada February 28, 2019

Approval by Senior Officials

5.0 Statement of Authorities (unaudited)

•	Fi	scal year 2018-1	9	Fi	iscal year 2017-1	8
(in thousands of dollars)	Total available for use for the year ending March 31, 2019*	Used during the quarter ended December 31, 2018	Year-to-date used at quarter-end	Total available for use for the year ending March 31, 2018*	Used during the quarter ended December 31, 2017	Year-to-date used at quarter-end
Vote 1 - Operating expenditures						
Gross Operating expenditures	2,193,736	413,829	1,291,054	1,783,398	381,969	1,177,078
Vote Netted Revenues	(593,671)	(139,536)	(284,322)	(407,094)	(85,088)	(245,415)
Net Operating expenditures	1,600,065	274,293	1,006,732	1,376,304	296,881	931,663
Vote 5 - Capital expenditures						
Gross Capital expenditures	378,407	47,784	97,819	483,645	83,833	151,864
Vote Netted Revenues	(66,112)	(4,139)	(5,818)	(35,000)		-
Net Capital expenditures	312,295	43,645	92,001	448,645	83,833	151,864
(S) Contributions to employee benefit plans	91,907	19,833	59,501	81,688	21,229	62,073
Total Budgetary authorities	2,004,267	337,771	1,158,234	1,906,637	401,943	1,145,600

^{*} Includes only authorities available for use and granted by Parliament at quarter-end.

6.0 Departmental Budgetary Expenditures by Standard Object (unaudited)

	Fise	cal year 2018-1	9	Fis	cal year 2017-18	vear 2017-18		
(in thousands of dollars)	Planned expenditures for the year ending March 31, 2019*	Expended during the quarter ended December 31, 2018	Year-to-date used at quarter-end	Planned expenditures for the year ending March 31, 2018*	Expended during the quarter ended December 31, 2017	Year-to-date used at quarter-end		
Expenditures:								
Personnel (includes EBP)	707,459	173,998	493,582	621,065	156,056	456,807		
Transportation and communications	652,629	116,636	327,980	529,839	122,654	319,035		
Information	1,303	323	813	767	345	621		
Professional and special services	287,739	57,220	152,121	246,002	73,879	158,409		
Rentals	387,777	60,532	234,519	329,849	38,489	201,681		
Repair and maintenance	139,078	28,151	87,996	109,834	28,818	97,108		
Utilities, materials and supplies	9,720	1,836	3,971	7,900	1,459	3,994		
Acquisitions of land, buildings and works	5,618	6,272	6,272	3,150	-	-		
Acquisitions of machinery and equipment	464,404	34,121	132,148	497,292	66,775	146,651		
Transfer payments	-	-	-	-	-	-		
Public debt charges	4,181	1,029	3,022	-	-	-		
Other subsidies and payments	4,142	1,328	5,950	3,033	(1,444)	6,709		
Total gross budgetary expenditures	2,664,050	481,446	1,448,374	2,348,731	487,031	1,391,015		
Less Revenues netted against expenditures:								
Vote Netted Revenues	659,783	143,675	290,140	442,094	85,088	245,415		
Total Revenues netted against expenditures	659,783	143,675	290,140	442,094	85,088	245,415		
Total net budgetary expenditures	2,004,267	337,771	1,158,234	1,906,637	401,943	1,145,600		

^{*} Includes only authorities available for use and granted by Parliament at quarter-end, which are distributed based on historical financial data.

7.0 Glossary

Appropriations / Authorities

Expenditure authorities are approvals from Parliament for individual government organizations to spend up to specific amounts. Expenditure authority is provided in two ways: annual appropriation acts that specify the amounts and broad purposes for which funds can be spent; and other specific statutes that authorize payments and set out the amounts and time periods for those payments. The amounts approved in appropriation acts are referred to as voted amounts, and the expenditure authorities provided through other statutes are called statutory authorities.

Vote 1 - Operating Expenditures

A vote that covers most day-to-day expenses, such as salaries, utilities and minor capital expenditures.

Vote 5 - Capital Expenditures

Capital expenditures are those made for the acquisition or development of items that are classified as tangible capital assets as defined by Government accounting policies. This vote is generally used for capital expenditures that exceed \$10,000.

Capital Budget Carry Forward

Treasury Board centrally managed vote that permits departments to bring forward eligible lapsing funds from one fiscal year to the next in an amount up to twenty percent of their year-end allotments in the Capital Expenditures Vote as reflected in Public Accounts.

Cash method of accounting

The cash method recognizes revenues when they are received and expenses when they are paid for.

Collective agreement

Collective agreement means an agreement in writing entered into under the *Public Service Staff Relations*Act between the employer and a bargaining agent and containing provisions covering terms and conditions of employment and related matters.

Departmental Plan

The Departmental Plan (formerly known as the Report on Plans and Priorities) is an expenditure plan for each department and agency (excluding Crown corporations). It describes departmental priorities, expected results and associated resource requirements covering a three-year period, beginning with the year indicated in the title of the report.

Employee Benefit Plan (EBP)

A statutory item that includes employer contributions for the Public Service Superannuation Plan, the Canada and the Quebec Pension Plans, Death Benefits, and the Employment Insurance accounts. Expressed as a percentage of salary, the EBP rate is changed every year as directed by the Treasury Board Secretariat.

Expenditure basis of accounting

An accounting method that combines elements of the two major accounting methods, the cash method and the accrual method. The expenditure basis of accounting method recognizes revenues when cash is received and expenses when liabilities are incurred or cash is paid out.

Frozen allotments

Frozen allotments are used to prohibit the spending of funds previously appropriated by Parliament. There are two types of frozen allotments:

- Permanent: where the Treasury Board has directed that funds lapse at the end of the fiscal year; and
- Temporary: where an appropriation is frozen until such time as conditions have been met.

Full accrual method of accounting

An accounting method that measures the performance and position of an organization by recognizing economic events regardless of when cash transactions occur. Therefore, the full accrual method of accounting recognizes revenues when they are earned (for example, when the terms of a contract are fulfilled) and expenses when they are incurred.

Government-wide Chart of Accounts

The Government-wide Chart of Accounts (COA) provides the framework for identifying, collecting and reporting financial transactions to satisfy the government's corporate information requirements. The COA contains accounts and codes for all the fields that comprise the government-wide coding block.

Main Estimates

Each year, the government prepares estimates in support of its request to Parliament for authority to spend public funds. This request is formalized through the introduction of appropriation bills in Parliament. In support of the Appropriation Act, the Main Estimates identify the spending authorities (Votes) and amounts to be included in subsequent appropriation bills. Parliament is asked to approve these Votes to enable the government to proceed with its spending plans.

Operating Budget Carry Forward

Treasury Board centrally managed vote that permits departments to bring forward eligible lapsing funds from one fiscal year to the next in an amount up to five percent of their Main Estimates gross Operating Budget allotment.

Standard objects

A system in accounting that classifies and summarizes the expenditures by categories, such as type of goods or services acquired, for monitoring and reporting.

Strategic Outcome

A long-term and enduring benefit to Canadians that is linked to the department's mandate, vision, and core functions.

Supplementary Estimates

The President of the Treasury Board tables two Supplementary Estimates usually in late fall and early spring to obtain the authority of Parliament to adjust the government's expenditure plan set out in the estimates for that fiscal year. Supplementary Estimates serve two purposes. First, they seek authority for revised spending levels that Parliament will be asked to approve in an Appropriation Act. Second, they provide Parliament with information on changes in the estimated expenditures to be made under the authority of statutes previously passed by Parliament. Each Supplementary Estimates document is identified alphabetically (A and B).

Vote Netted Revenues Authority

The authority by which Shared Services Canada has permission to collect and spend revenue earned and collected from the provision of IT services within the government.