March 15, 2020

To: Deputy Heads, Heads of Agencies (including separate Employers), Heads of Human Resources

Colleagues,

We are aware of this afternoon’s update from Dr. Tam for all Canadians and of the notice of upcoming new guidelines from Ottawa’s Medical Officer of Health, Dr. Vera Etches. Dr. Etches has advised that clear directives will be issued later today.

Managers are expected to consider telework for all their employees, at all work sites, and should work with them to identify an approach that is as flexible as possible while ensuring continued critical government operations and services to Canadians.

Consistent with deputy head accountabilities, departments and agencies are asked to identify and determine how best to manage through exceptional situations (critical services requiring on-site presence; security limitations; or other operational imperatives for which no reasonable alternative to working on-site can be considered) that do not lend themselves to telework.

We are working as quickly as possible to give you the precise guidance you need as things continue to evolve rapidly. We also remind you that it is essential that our workforce continue to abide by instructions from local health authorities.

Nancy Chahwan

Chief Human Resources Officer
Treasury Board of Canada Secretariat / Government of Canada